



## Our measures taken or to take for J-PARC users' requests on the questionnaire concerning accommodations and transportation of the J-PARC

We received valuable answers from ninety two J-PARC users including twenty foreign ones to our questionnaire concerning accommodations and transportation of the J-PARC conducted on June, 2010. The following are our measures taken or to take.

### **【Our measures taken or to take for J-PARC users' requests】**

#### **1. Accommodations**

##### **[Requests]**

- ① Dealing with accommodations and guest rooms shortage.
- ② Dealing with dark places with no light on the way from J-PARC to Masago International Lodging.
- ③ Dealing with impossibility to find Akogigaura Club vacancy, book its rooms or cancel reservations online.

##### **[Measures taken]**

- ① New users dormitory with 49 rooms is under construction at northern part of Ibaraki Quantum Beam Research Center and is scheduled to open on January, 2011.
- ② Eight lights were set up on December, 2010 at intervals of 30 meters. And two old lights near Masago International Lodging were changed to brighter one for Route 245.
- ③ Since Akogigaura Club was constructed for JAEA employees, web-based reservation system for J-PARC users cannot be set up. Instead, Users Office get, from Akogigaura Club, vacancy information once a day to grasp more accurate and near real-time vacancy information.

##### **[Measures to take]**

We will continue discussion with departments concerned and improving the following.

- ① Comfortable and clean rooms, faster and more useful LAN facilities, more useful bath and equipments.
- ② Check-in and check-out, opening hours of restaurants.
- ③ Restaurants' menu and previous order system.



## 2. Transportation

### [Requests]

① Dealing with limited transportation service from accommodations to J-PARC, which particularly causes difficulties on rainy days or in the evening.

### [Measures taken]

① We plan to rent out with no charge old cars owned by JAEA Nuclear Fuel Cycle Engineering Laboratory for business use, provided that they are driven only in JAEA Nuclear Science Research Institute site. Although transportation outside it is a remaining issue, we will continue cheap car renting support.

### [Measures to take]

We will appeal to a local government and continue improving the following.

- ① Bus transportation service from Tokai station. Access from Mito station, Katsuta station or accommodations.
- ② Access from airports.



### 3. J-PARC

#### [Requests]

- ① Dealing with unsatisfactory food providing conditions.
- ② Dealing with unexpected beam stop and prompt announcement when it occurs.
- ③ Dealing with no traffic light on Route 245 just outside Ibaraki Quantum Beam Research Center.

#### [Measures taken]

- ① J-PARC area light food shop opened on October 1, 2010 and has provided box lunch, rice ball, sandwich, bread, and so on. Shop hour will be extended by 1 hour and half on April, 2011 being 10:30~15:00. Vending machines have been introduced.
- ② We, all the J-PARC staffs, will continue making concerted efforts to provide beam time as scheduled for not causing the users any inconvenience. And also will continue making prompt announcement when some trouble occurs.
- ③ Facing a construction work for widening Route 245, we have been appealing to departments responsible for it to set up the traffic light.

#### [Measures to take]

We will address the following.

- ① Operating and managing facilities including radiation controlled area appropriately for the most advanced research facilities widely open to the world.
- ② Integrating the function of J-PARC Users Office with that of JRR-3.
- ③ Setting up users anterooms and nap rooms.
- ④ Extending a period of air conditioned restaurant.