ESAP 1.7.5

Support has been added for the following products in ESAP1.7.5

Antivirus Products

[Central Command, Inc.] Vexira Antivirus 7.x
[Check Point, Inc] ZoneAlarm Antivirus + Firewall 10.x
[Check Point, Inc] ZoneAlarm Extreme Security 10.x
[Check Point, Inc] ZoneAlarm Internet Security Suite 10.x
[IKARUS Software GmbH] IKARUS virus utilities 2.x
[Symantec Corp.] Norton AntiVirus 19.x
[Symantec Corp.] Norton Internet Security 19.x
[Trend Micro, Inc.] Titanium Maximum Security 5.x

Antispyware Products

[Check Point, Inc] ZoneAlarm Antivirus + Firewall 10.x [Check Point, Inc] ZoneAlarm Extreme Security 10.x [Check Point, Inc] ZoneAlarm Internet Security Suite 10.x [Trend Micro, Inc.] Titanium Maximum Security 5.x

Firewall Products

[ALWIL Software] avast! Internet Security [Firewall] 6.x [EarthLink, Inc.] EarthLink Protection Control Center 10.x [Symantec Corp.] Norton Internet Security 19.x

Issues Fixed in ESAP1.7.5:

OPSWAT:

- 1. Check for Virus Definition update fails for Trend Micro server protect 5.80. (669793).
- 2. Uploading of ESAP 1.7.4 fails on an IVE running 6.x software version. (6674011).

Upgrade Issues in ESAP1.7.5:

OPSWAT:

- 1. AntiSpyware of Kaspersky Anti-virus for Windows Workstations 6.x is renamed to Kaspersky Anti-virus for Windows Workstations 6.x [AntiSpyware]. Upgrade from ESAP1.6.4 or lower fails if an Antispyware policy is configured where "Require Specific Products" is checked and Kaspersky Anti-virus for Windows Workstations 6.x is selected. To successfully upgrade to ESAP1.6.5 or greater, unselect the product and select Kaspersky Anti-virus for Windows Workstations 6.x [AntiSpyware]. There is no loss of functionality.
- 2. Upgrade from ESAP1.5.2 or older fails if a firewall policy is configured where "Require Specific Products" is checked and McAfee Desktop Firewall (8.0) is selected. The upgrade doesn't fail if McAfee Desktop Firewall (8.0.x) is selected. To successfully upgrade to ESAP 1.5.3 or greater, unselect McAfee Desktop Firewall (8.0) and select McAfee Desktop Firewall (8.0.x). This doesn't result in any loss of functionality.

Shavlik:

1. The following note applies only to the patch assessment functionality. When upgrading ESAP from a 1.5.1 or older release to the current release, the services on the SA or IC device needs to be restarted for the binaries on the endpoint to be automatically upgraded. (470003, 491073)

Known Issues/Limitations in ESAP1.7.5:

OPSWAT:

- 1. When Host Checker checks for on/off status of McAfee Personal Firewall 9.x, 10.x, it opens and closes the McAfee UI. Workaround is to disable rule-monitoring if it is enabled so that the UI pops up only during HC updates.
- 2. The Anti-Virus Check for Norton Internet Security 2009 (v16) and Norton Anti-Virus 2009 on a non-XP-32bit machine with security centre disabled gives incorrect results. To workaround this issue, enable the Auto-Protect feature found at the Real-Time Protection tab in Anti-Virus or Internet Security Options.
- 3. On Vista and Windows 7 remediation action for last scan time of Symantec Endpoint Protection 11.x/12.x is not performed when UAC is enabled or if the scan logs have been deleted or if system scan has never been performed. (502783)
- 4. The password protection option in the Sunbelt Kerio Firewall product is not supported. (495041)
- 5. Remediation and detection of Windows Firewall 7 and Vista in agentless mode requires administrative privileges and UAC to be turned off.