ESAP 1.7.4

Support has been added for the following products in ESAP1.7.4

Antivirus Products

[Avanquest Publishing USA, Inc.] SystemSuite 11.x
[GData Software AG] G Data InternetSecurity 22.x
[K7 Computing Pvt. Ltd.] K7 Total Security 11.x
[K7 Computing Pvt. Ltd.] K7UltimateSecurity 11.x
[McAfee] McAfee VirusScan 15.x
[Symantec Corp.] Symantec Endpoint Protection 12.1.x
[TrustPort, a.s.] TrustPort Internet Security 11.x
[TrustPort, a.s.] TrustPort Total Protection 11.x

Antispyware Products

[Avanquest Publishing USA, Inc.] SystemSuite 11.x [GData Software AG] G Data InternetSecurity 22.x [K7 Computing Pvt. Ltd.] K7 Total Security 11.x [K7 Computing Pvt. Ltd.] K7UltimateSecurity 11.x [Symantec Corp.] Symantec Endpoint Protection 12.1.x

Firewall Products

[GData Software AG] G Data InternetSecurity 22.x [Kaspersky Labs] Kaspersky Internet Security 12.x [K7 Computing Pvt. Ltd.] K7 Total Security 11.x [K7 Computing Pvt. Ltd.] K7UltimateSecurity 11.x [McAfee, Inc.] McAfee Personal Firewall 12.x [TrustPort, a.s.] TrustPort Internet Security 11.x [TrustPort, a.s.] TrustPort Total Protection 11.x

Issues Fixed in ESAP1.7.4:

OPSWAT:

- 1. Check for HAURI AntiVirus VI Robot fails on Windows XP Korean OS. (602078).
- 2. FSRTP of Norman Endpoint Protection 7 fails. (610618).

- 3. Check for Virus definition files of Symantec Endpoint Protection 12.x fails. (614166).
- 4. Check for G Data Internet Security 2011 Japanese Edition fails. (659762).

Upgrade Issues in ESAP1.7.4:

OPSWAT:

- 1. AntiSpyware of Kaspersky Anti-virus for Windows Workstations 6.x is renamed to Kaspersky Anti-virus for Windows Workstations 6.x [AntiSpyware]. Upgrade from ESAP1.6.4 or lower fails if an Antispyware policy is configured where "Require Specific Products" is checked and Kaspersky Anti-virus for Windows Workstations 6.x is selected. To successfully upgrade to ESAP1.6.5 or greater, unselect the product and select Kaspersky Anti-virus for Windows Workstations 6.x [AntiSpyware]. There is no loss of functionality.
- 2. Upgrade from ESAP1.5.2 or older fails if a firewall policy is configured where "Require Specific Products" is checked and McAfee Desktop Firewall (8.0) is selected. The upgrade doesn't fail if McAfee Desktop Firewall (8.0.x) is selected. To successfully upgrade to ESAP 1.5.3 or greater, unselect McAfee Desktop Firewall (8.0) and select McAfee Desktop Firewall (8.0.x). This doesn't result in any loss of functionality.

Shavlik:

1. The following note applies only to the patch assessment functionality. When upgrading ESAP from a 1.5.1 or older release to the current release, the services on the SA or IC device needs to be restarted for the binaries on the endpoint to be automatically upgraded. (470003, 491073)

Known Issues/Limitations in ESAP1.7.4:

OPSWAT:

1. When Host Checker checks for on/off status of McAfee Personal Firewall 9.x,

- 10.x, it opens and closes the McAfee UI. Workaround is to disable rule-monitoring if it is enabled so that the UI pops up only during HC updates.
- 2. The Anti-Virus Check for Norton Internet Security 2009 (v16) and Norton AntiVirus 2009 on a non-XP-32bit machine with security centre disabled gives incorrect results. To workaround this issue, enable the Auto-Protect feature found at the Real-Time Protection tab in Anti-Virus or Internet Security Options.
- 3. On Vista and Windows 7 remediation action for last scan time of Symantec Endpoint Protection 11.x/12.x is not performed when UAC is enabled or if the scan logs have been deleted or if system scan has never been performed. (502783)
- 4. The password protection option in the Sunbelt Kerio Firewall product is not supported. (495041)
- 5. Remediation and detection of Windows Firewall 7 and Vista in agentless mode requires administrative privileges and UAC to be turned off.