ESAP 1.6.8

Support has been added for the following products in ESAP1.6.8 Antivirus Products

[Central Command Inc.] Vexira Antivirus 6.x [Comodo Group] COMODO Antivirus 5.x [Computer Associates Inc.] CA Anti-Virus Plus 3.x [Microsoft Corp.] Microsoft Security Essentials 2.x [PC Tools Software] PC Tools Spyware Doctor with AntiVirus 8.x [Symantec Corp.] Symantec Hosted Endpoint Protection 2.x [Quick Heal Technologies (P) Ltd.] Quick Heal Total Security 12.x

Antispyware Products

[Lavasoft,Inc] Ad-Aware 9.x [Microsoft Corp.] Microsoft Security Essentials [Anitspyware] 2.x

Firewall Products

[Comodo Group] COMODO Firewall 5.x

Issues Fixed in ESAP1.6.8:

OPSWAT:

- 1. Old value is returned for definition time of CA eTrustITM Agent (8.x). (534880)
- 2. Check for paid version of AVG v9.0.872 fails. (573662, 569745, 571691, 571684, 570507)

Upgrade Issues in ESAP1.6.8:

OPSWAT:

1. AntiSpyware of Kaspersky Anti-virus for Windows Workstations 6.x is renamed to Kaspersky Anti-virus for Windows Workstations 6.x [AntiSpyware]. Upgrade from ESAP1.6.4 or lower fails if an Antispyware policy is configured where "Require Specific Products" is checked and Kaspersky Anti-virus for Windows Workstations 6.x is selected. To

- successfully upgrade to ESAP1.6.5 or greater, unselect the product and select Kaspersky Anti-virus for Windows Workstations 6.x [AntiSpyware]. There is no loss of functionality.
- 2. Upgrade from ESAP1.5.2 or older fails if a firewall policy is configured where "Require Specific Products" is checked and McAfee Desktop Firewall (8.0) is selected. The upgrade doesn't fail if McAfee Desktop Firewall (8.0.x) is selected. To successfully upgrade to ESAP 1.5.3 or greater, unselect McAfee Desktop Firewall (8.0) and select McAfee Desktop Firewall (8.0.x). This doesn't result in any loss of functionality.

Shavlik:

1. The following note applies only to the patch assessment functionality. When upgrading ESAP from a 1.5.1 or older release to the current release, the services on the SA or IC device needs to be restarted for the binaries on the endpoint to be automatically upgraded. (470003, 491073)

Known Issues/Limitations in ESAP1.6.8:

OPSWAT:

- 1. When Host Checker checks for on/off status of McAfee Personal Firewall 9.x, 10.x, it opens and closes the McAfee UI. Workaround is to disable rule-monitoring if it is enabled so that the UI pops up only during HC updates.
- 2. AV Check fails for Norton 360 v2 with UAC enabled on Vista. (386088)
- 3. The Anti-Virus Check for Norton Internet Security 2009 (v16) and Norton AntiVirus 2009 on a non-XP-32bit machine with security centre disabled gives incorrect results. To workaround this issue, enable the Auto-Protect feature found at the Real-Time Protection tab in Anti-Virus or Internet Security Options.
- 4. On Vista and Windows 7 remediation action for last scan time of Symantec

Endpoint Protection 11.x/12.x is not performed when UAC is enabled or if the scan logs have been deleted or if system scan has never been performed. (502783)

5. The password protection option in the Sunbelt Kerio Firewall product is not supported. (495041)