

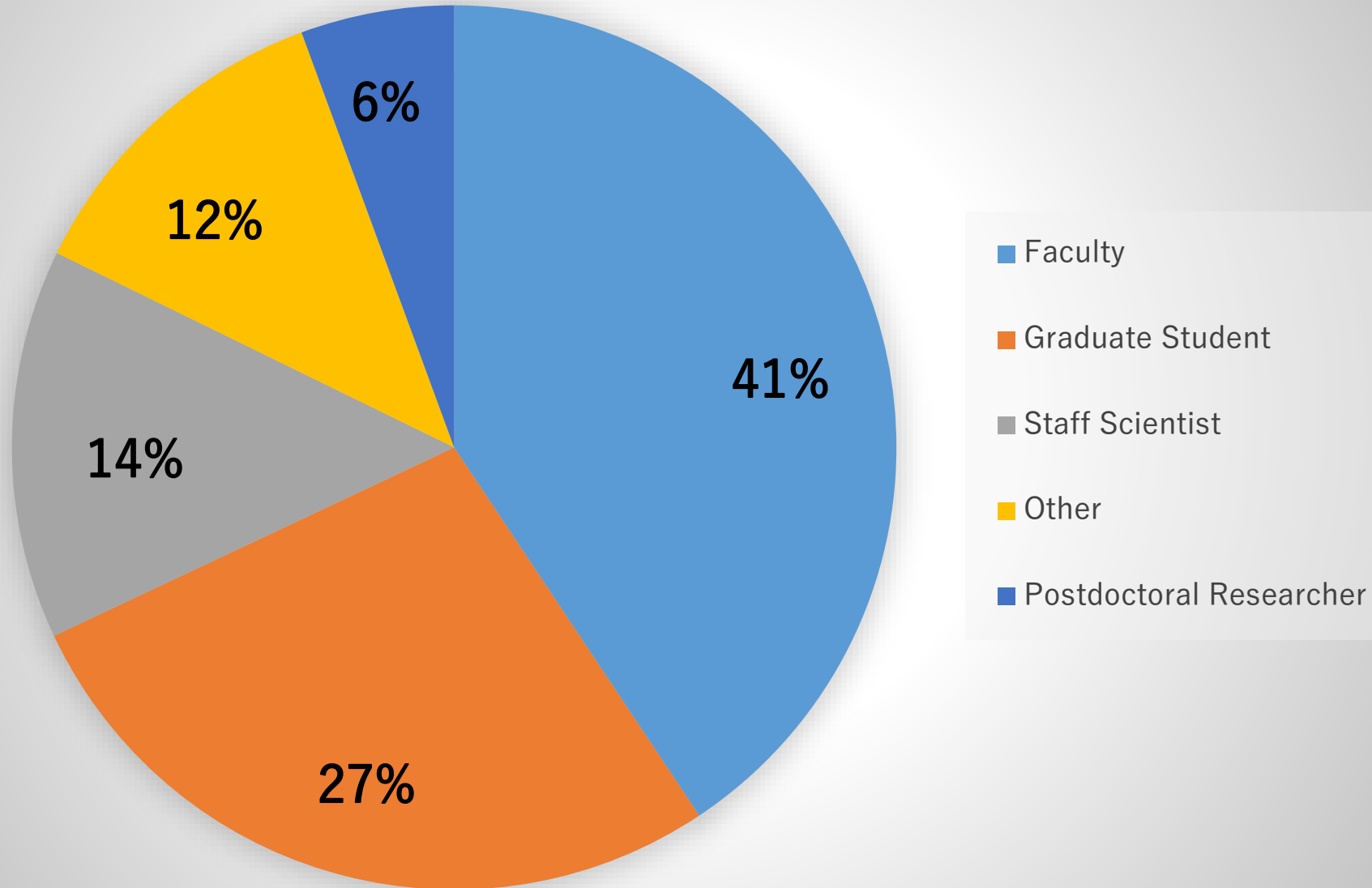
Summary of MLF User Questionnaire 2017

February 5th, 2018 J-PARC Center

Overview of MLF User Questionnaire

- Implementation method
Google Forms is adopted
- Implementation period
January 4th, 2018 9:00 to February 1st, 2018 9:00
- Survey Respondent
1345people (last year:1286people)
- Number of respondents
Japanese:321people, English:106people total:427people
(last year 334people)
- Response rate
31.7% (last year:26.0%)

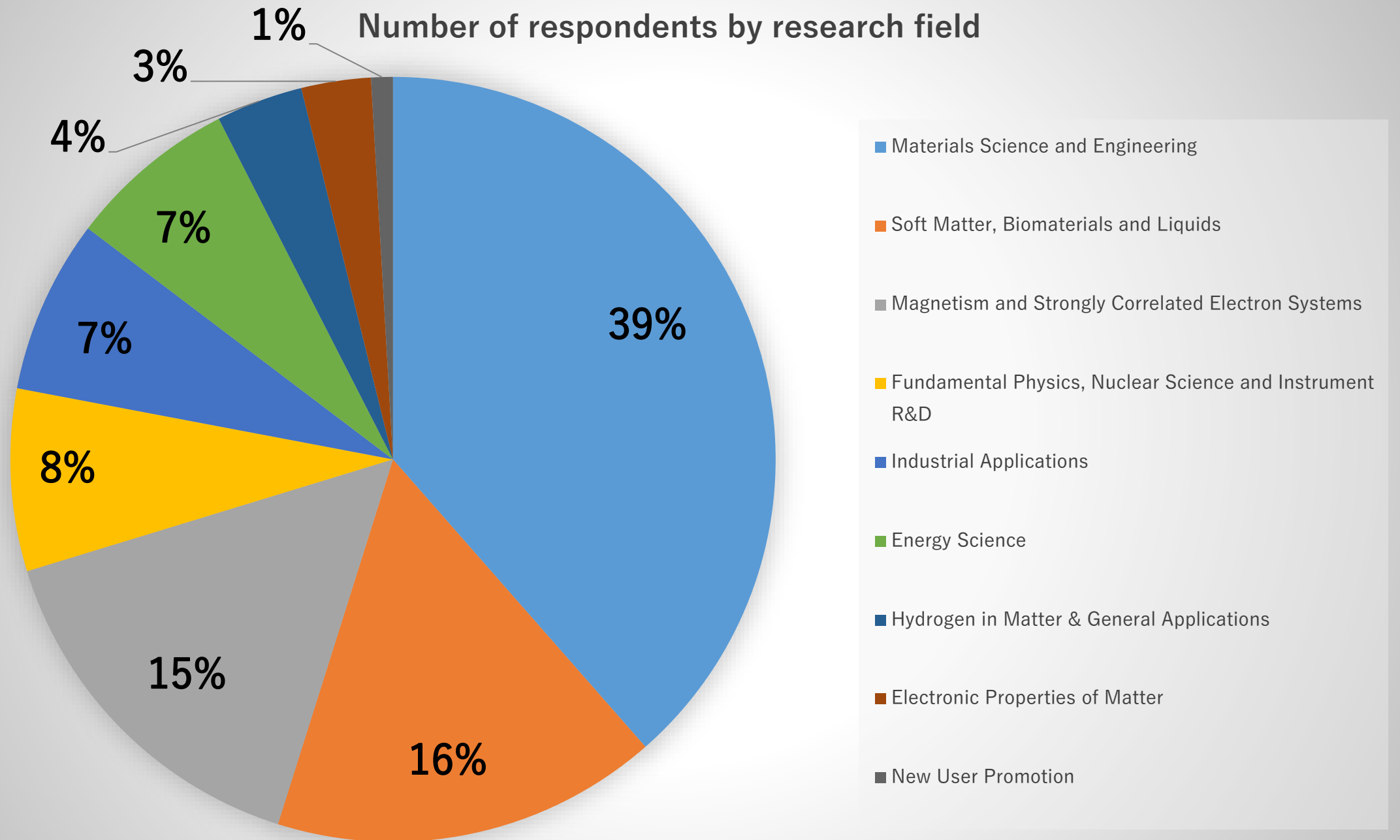
Number of respondents by job title



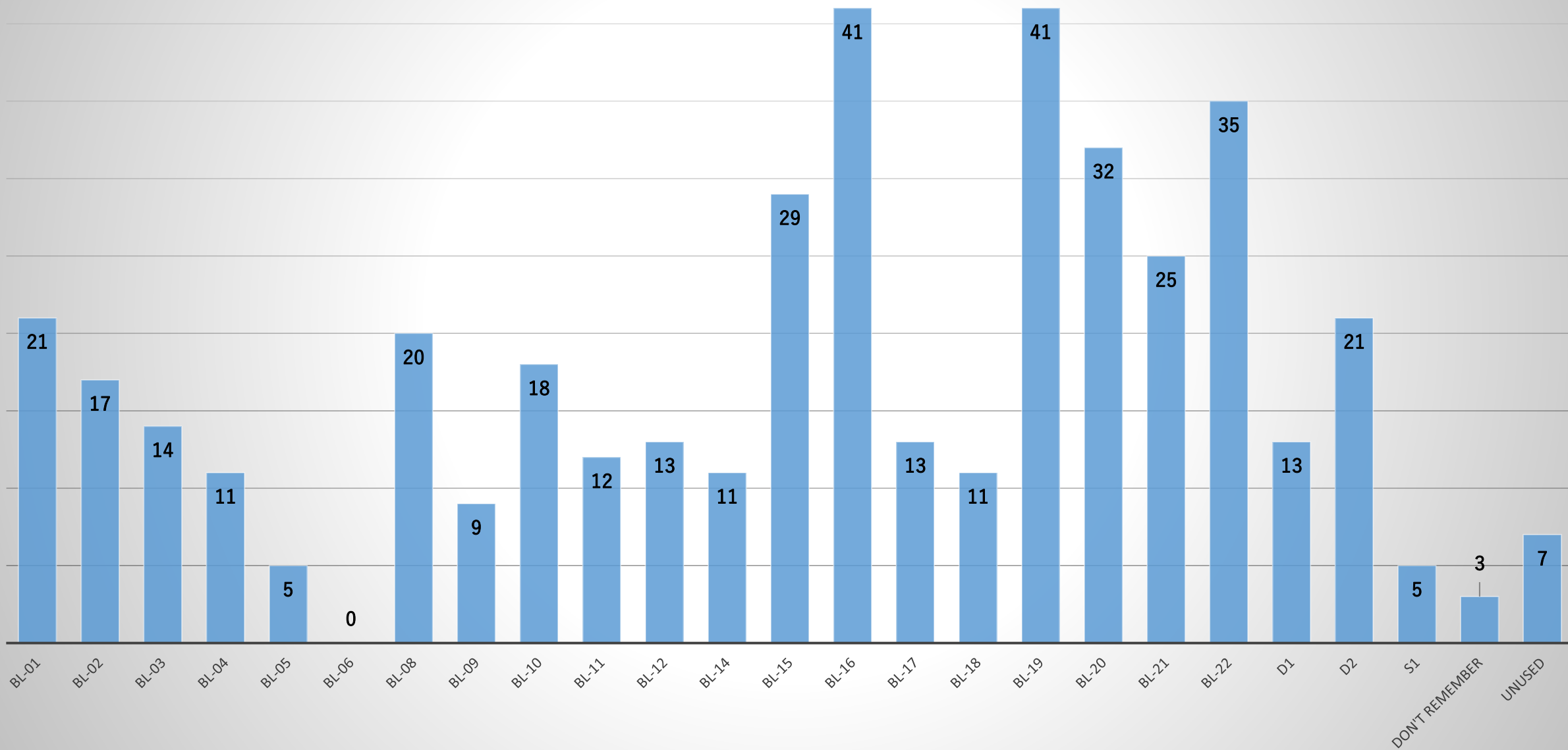
Other Breakdown

Corporate Researcher, Industrial	28
Laboratory staff	7
Grad student, Undergraduate student	6
Researcher at National Institute	2
Coordinator for Support of Neutron Resources	2
Part time worker	2
Ibaraki Prefecture Government	2
Association	1
Honorary professor	1
Public Interest Incorporated Foundation	1

Number of respondents by research field



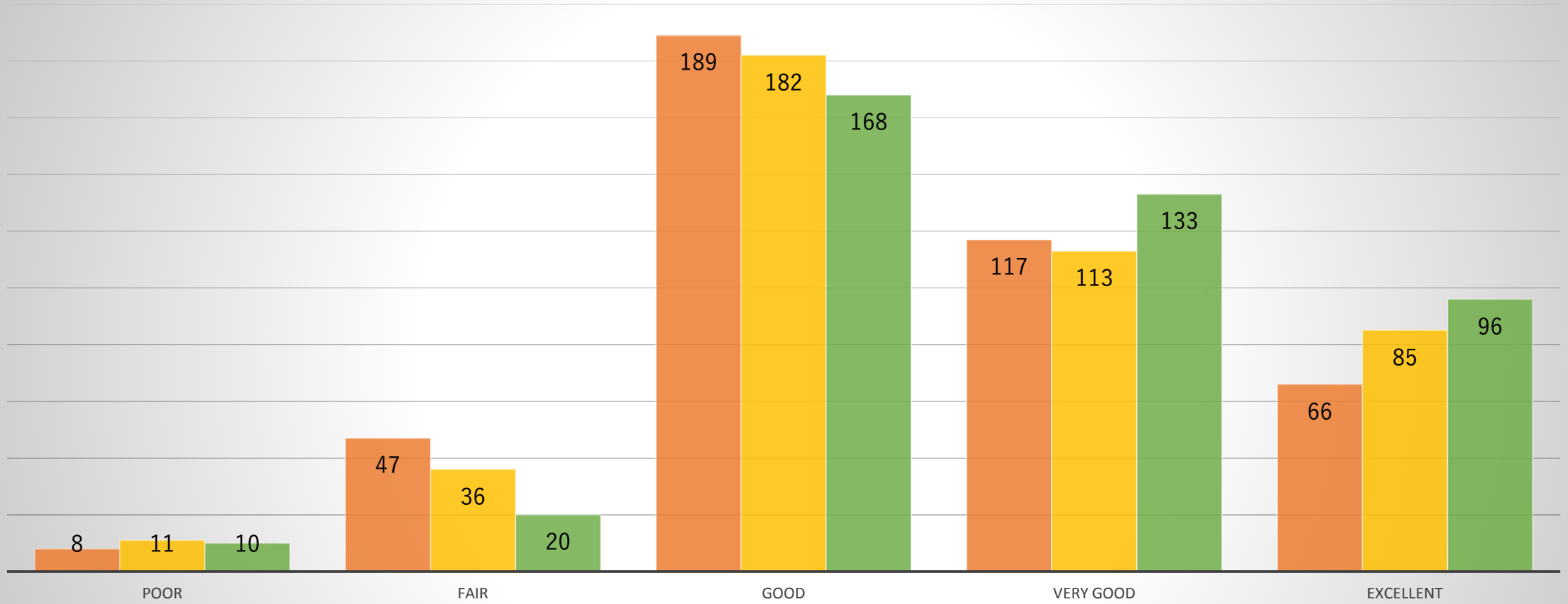
Number of respondents by beamline



Number of responses by question items

Comparison graph of items by number of respondents.

1. Proposal process

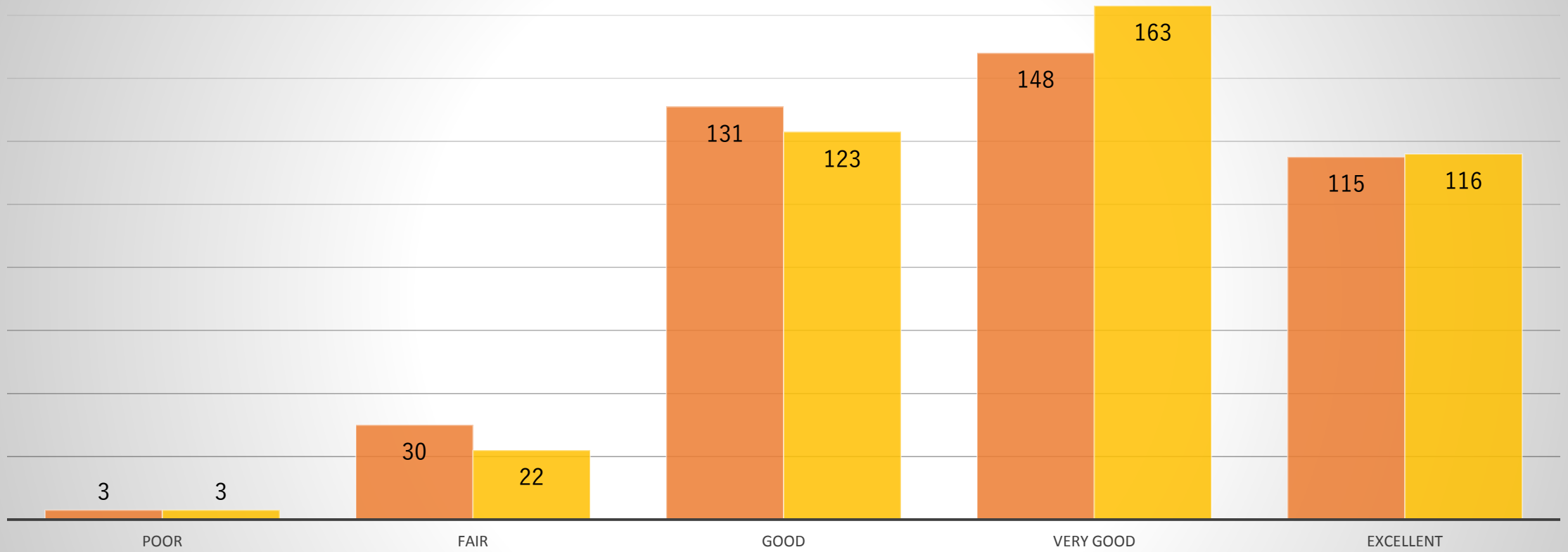


1-1) Ease of proposal process

1-2) Efficiency of scheduling time

1-3) Fairness of proposal process

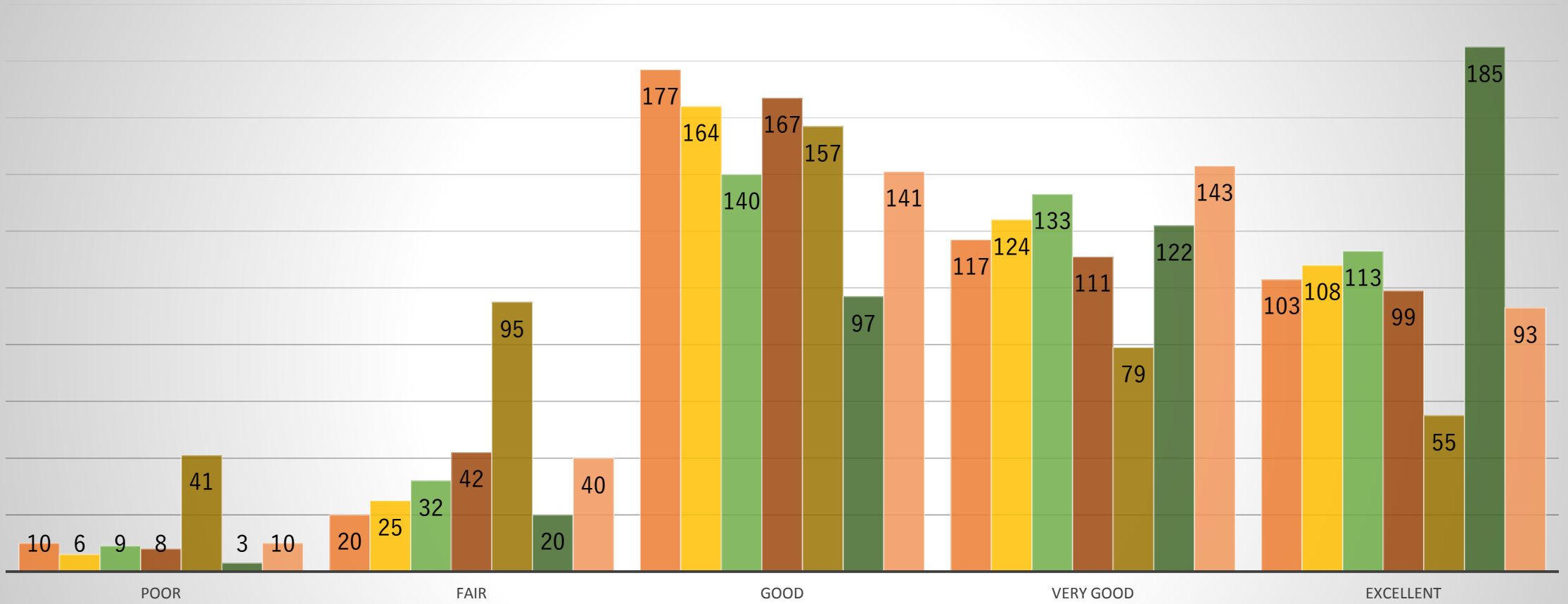
2. Safety Education



■ 2-1) Effectiveness of computer based training

■ 2-2) Appropriateness of the contents regarding safety education

3. Support Facilities



3-1) User laboratory facilities

3-2) Tools and supplies in user labs

3-3) Computers/network access for visitors

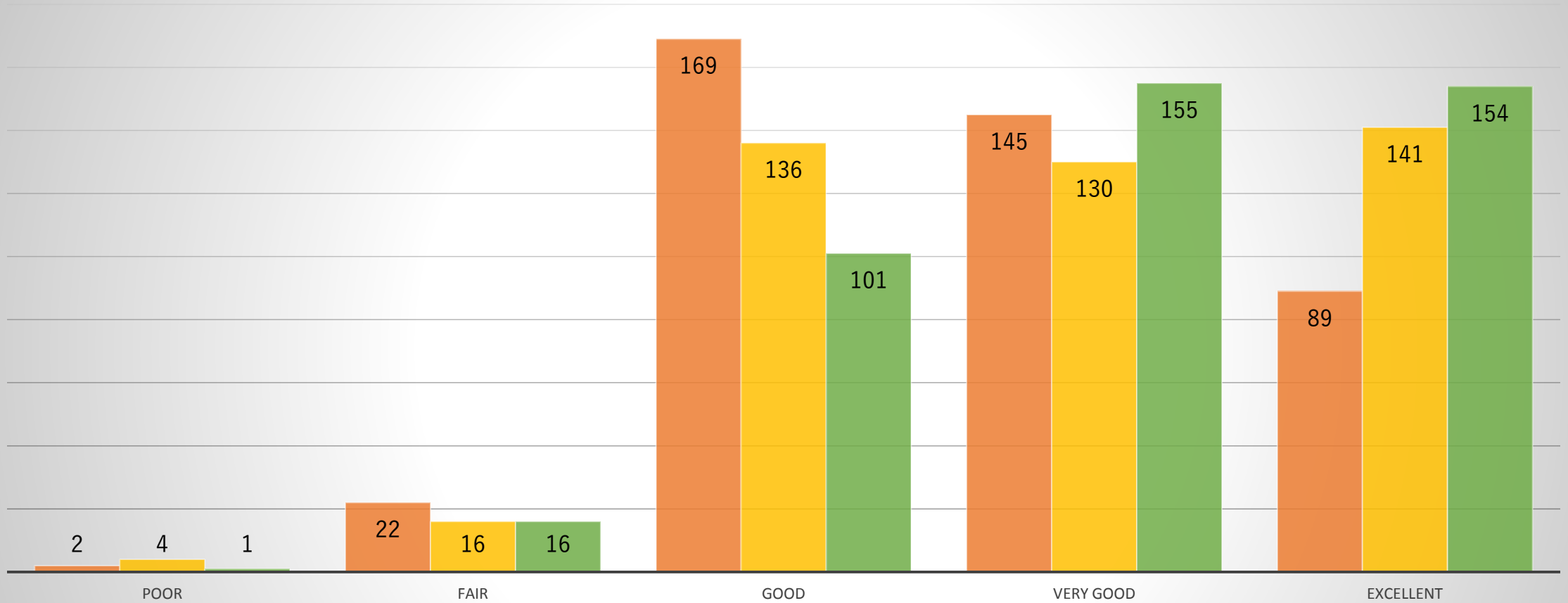
3-4) User Rooms

3-5) Break/snack room

3-6) Accommodation

3-7) MLF operation status information

4. Sample environments

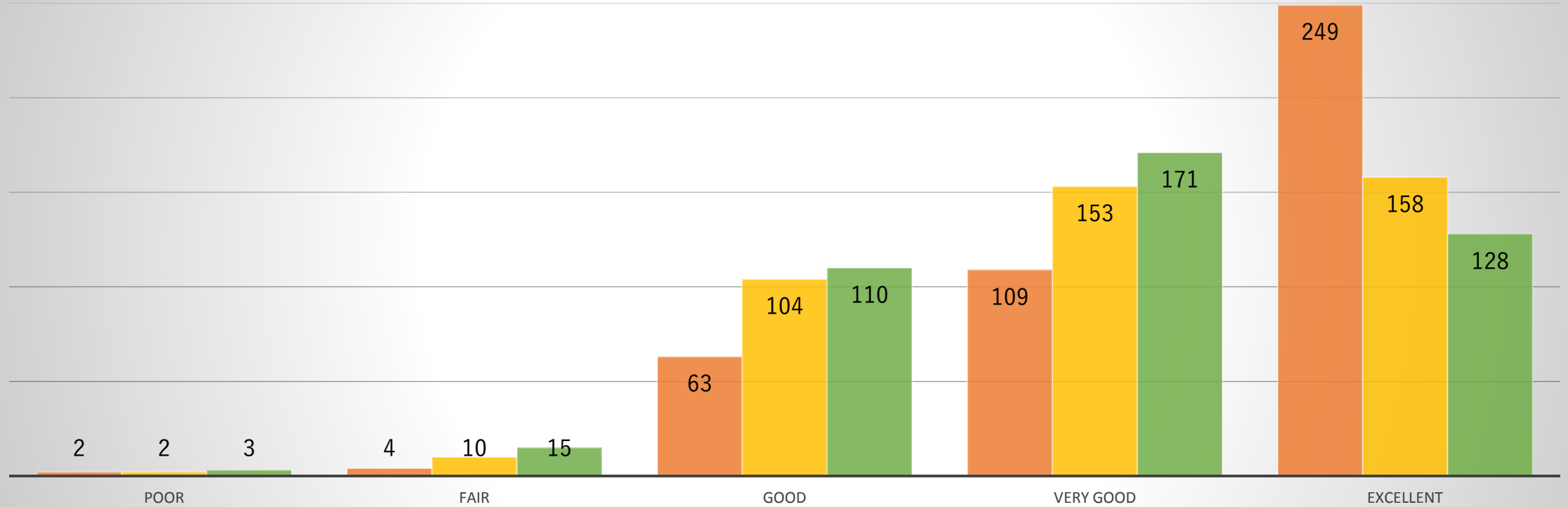


■ 4-1) Variety of sample environments

■ 4-2) Support from sample environment personnel

■ 4-3) Quality and reliability of the equipment

5. Instrument performance

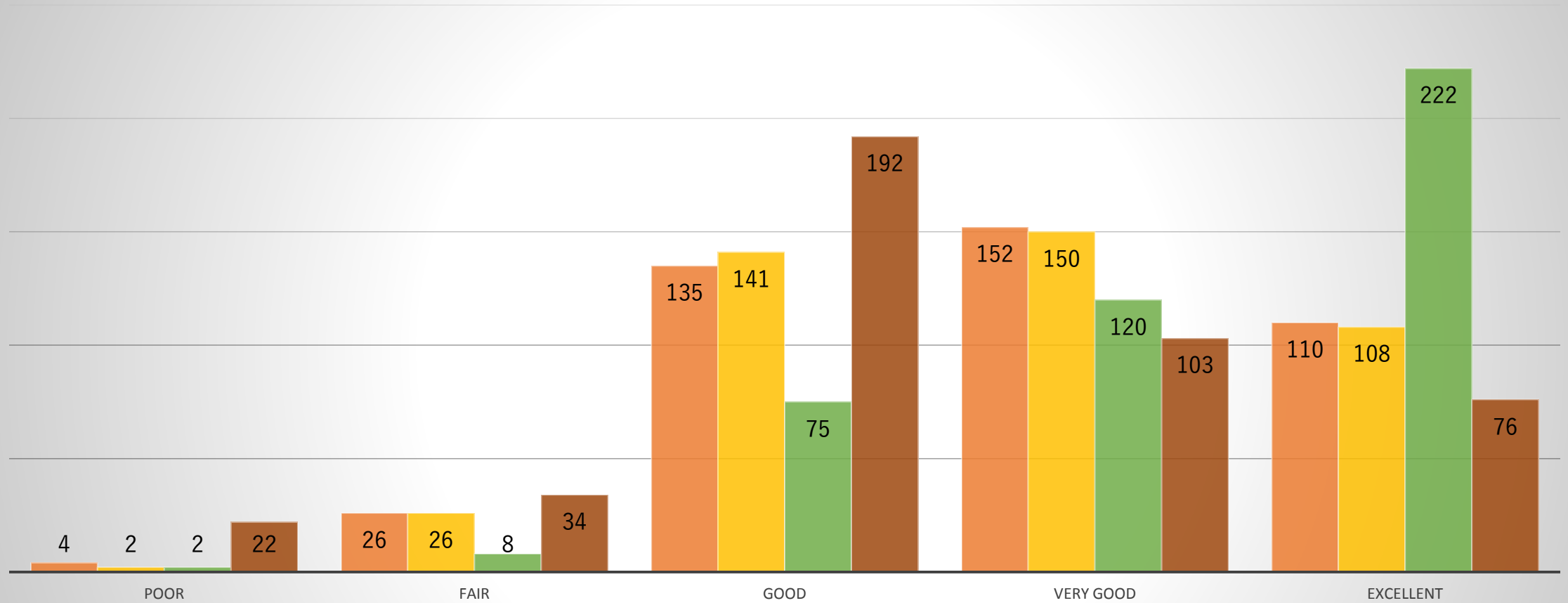


■ 5-1) Support from J-PARC Staff

■ 5-2) Hardware reliability and performance

■ 5-3) Data acquisition/instrument control software

6. Software(Data Analysis Software)



6-1) Quality of Software

6-2) Range of capabilities

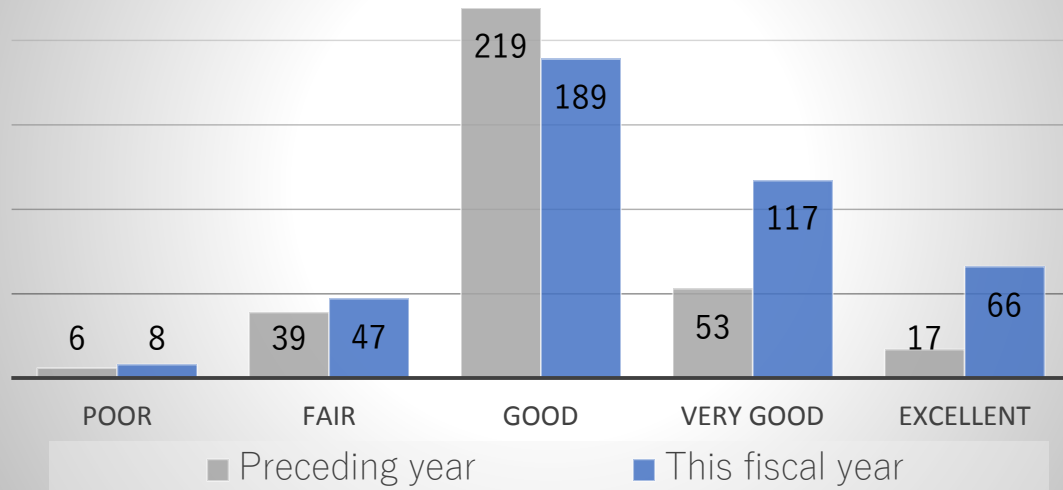
6-3) Assistance from J-PARC staff

6-4) Remote access to software

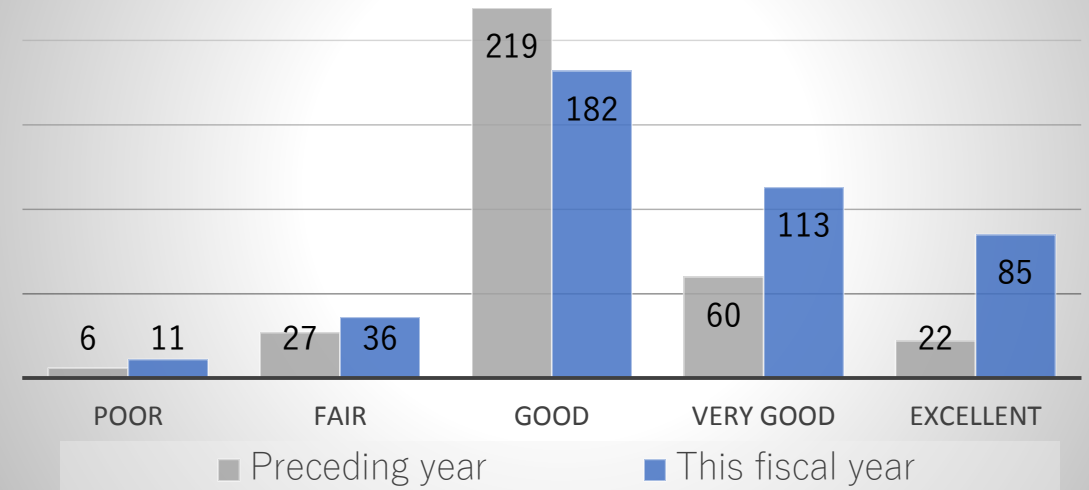
Comparison graph of respondents in both this and the preceding year

Comparison graph of items in both this and the preceding year.

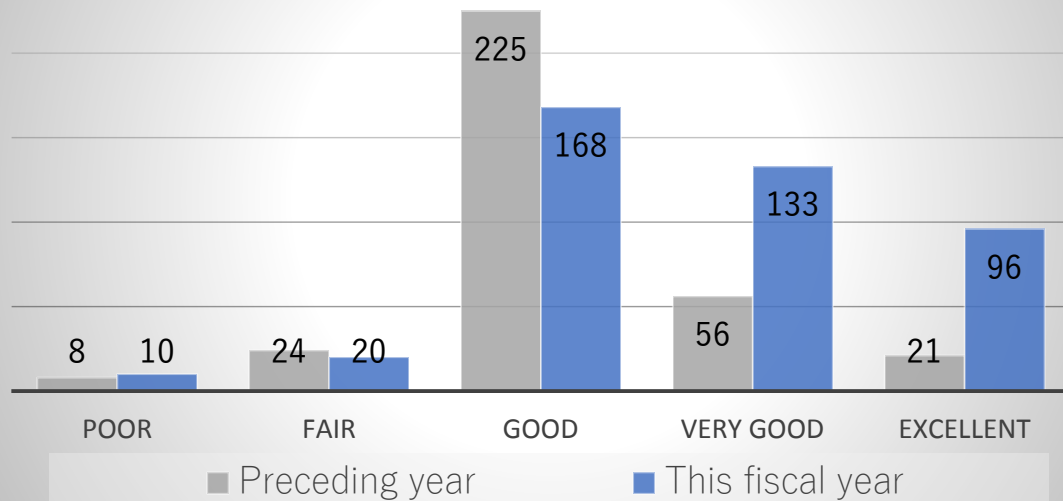
1-1) Ease of proposal process



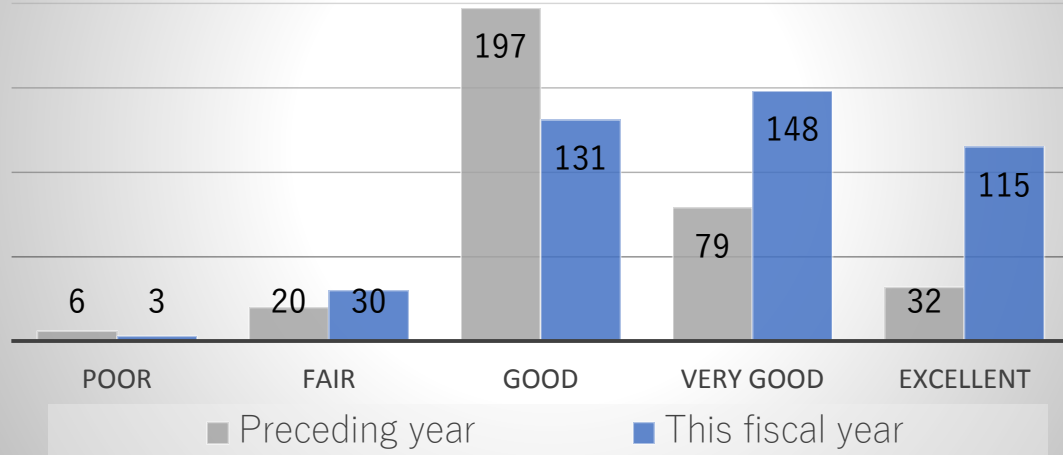
1-2) Efficiency of scheduling time



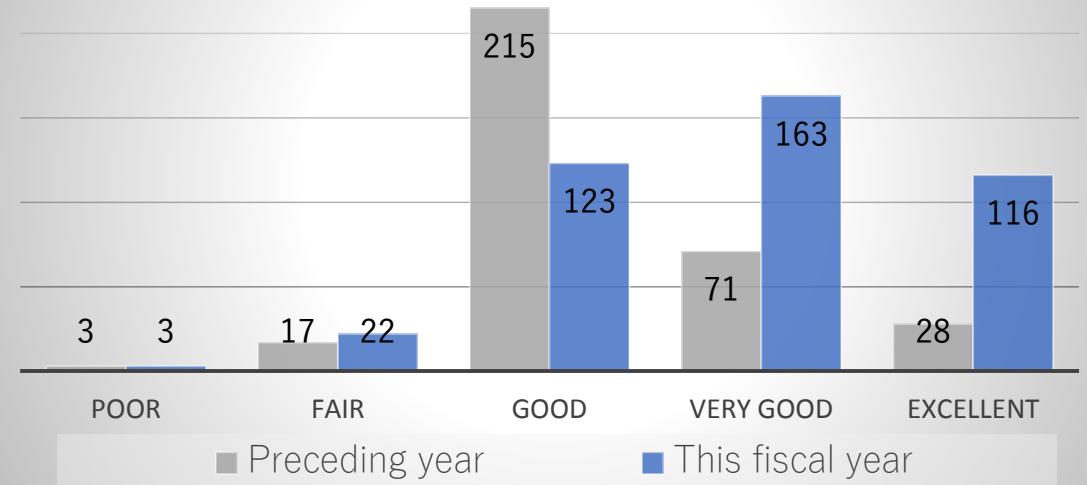
1-3) Fairness of proposal process



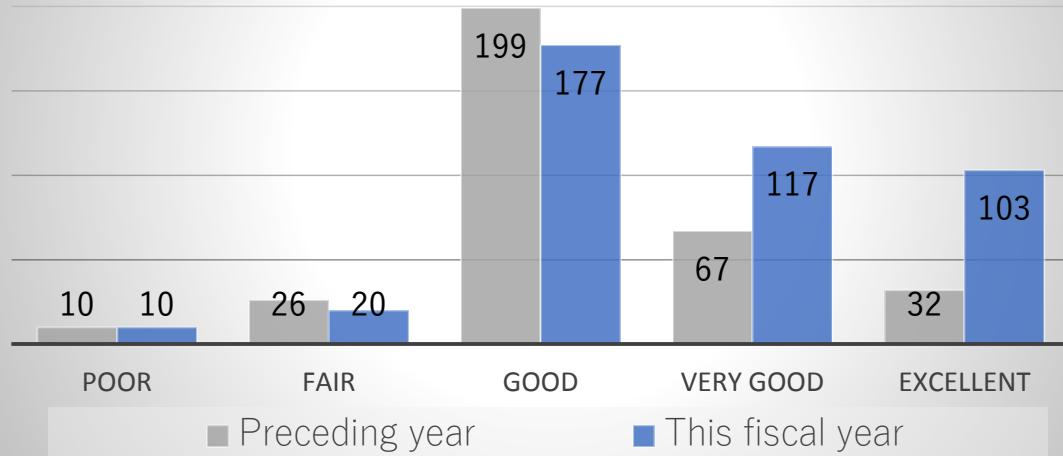
2-1) Effectiveness of computer based training



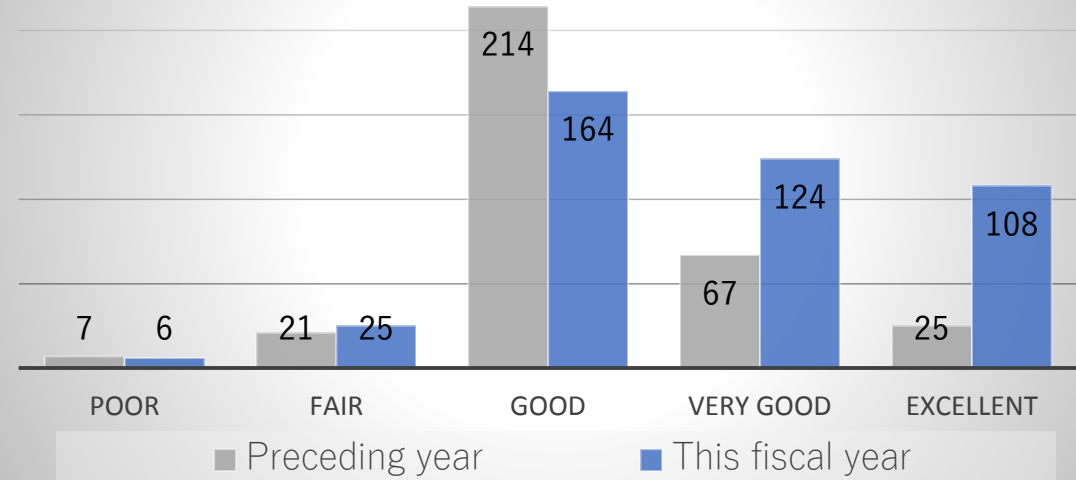
2-2) Appropriateness of the contents regarding safety education



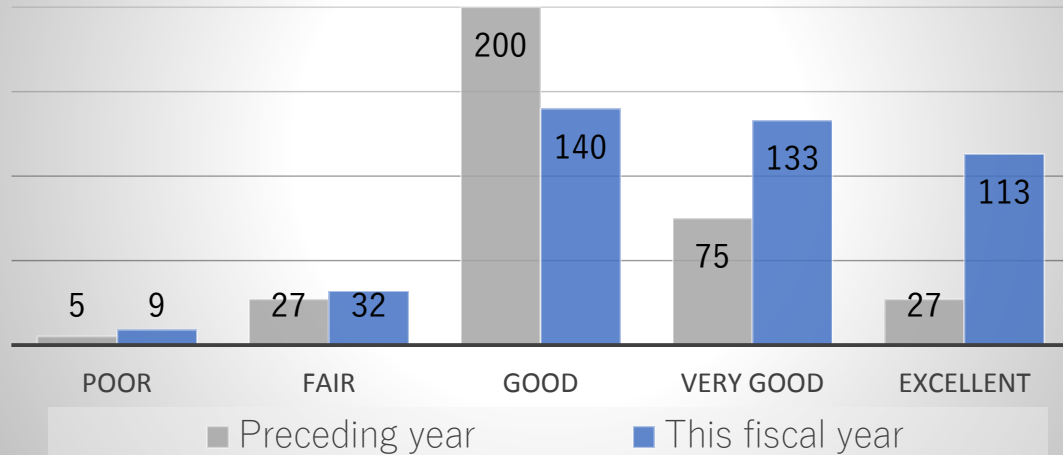
3-1) User laboratory facilities



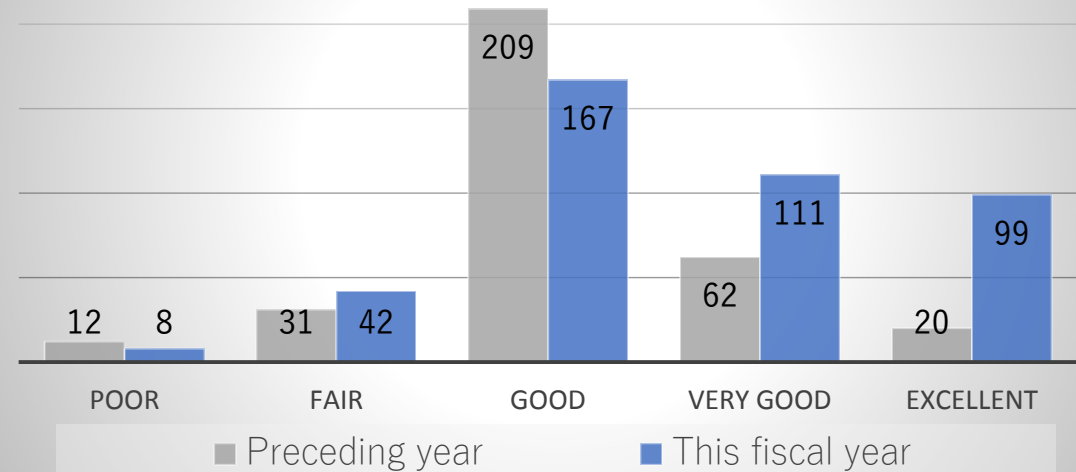
3-2) Tools and supplies in user labs

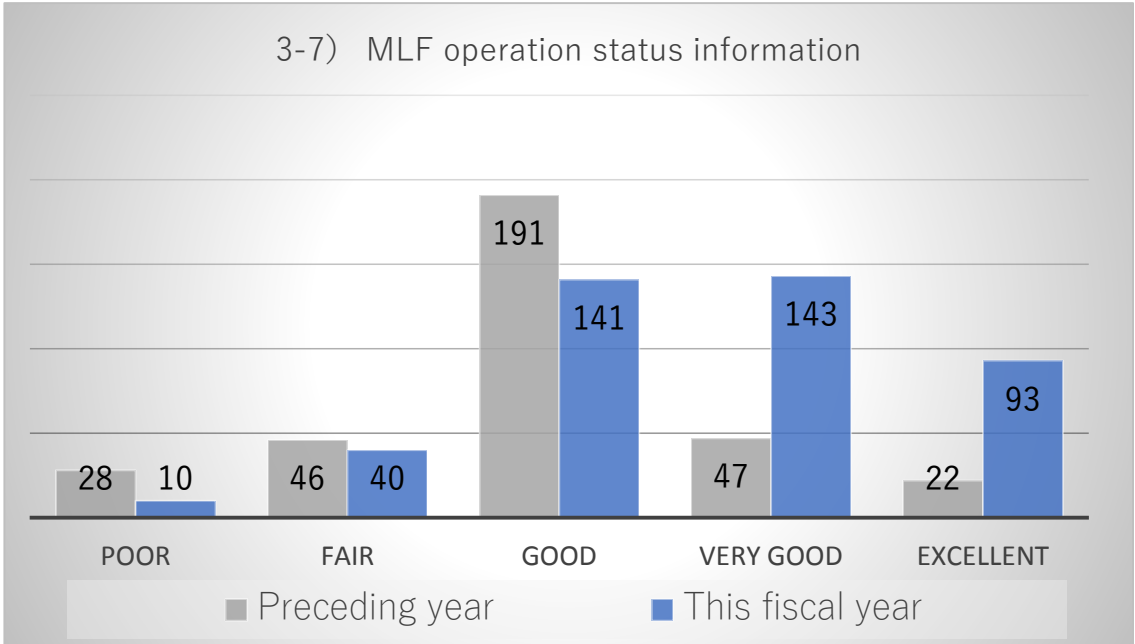
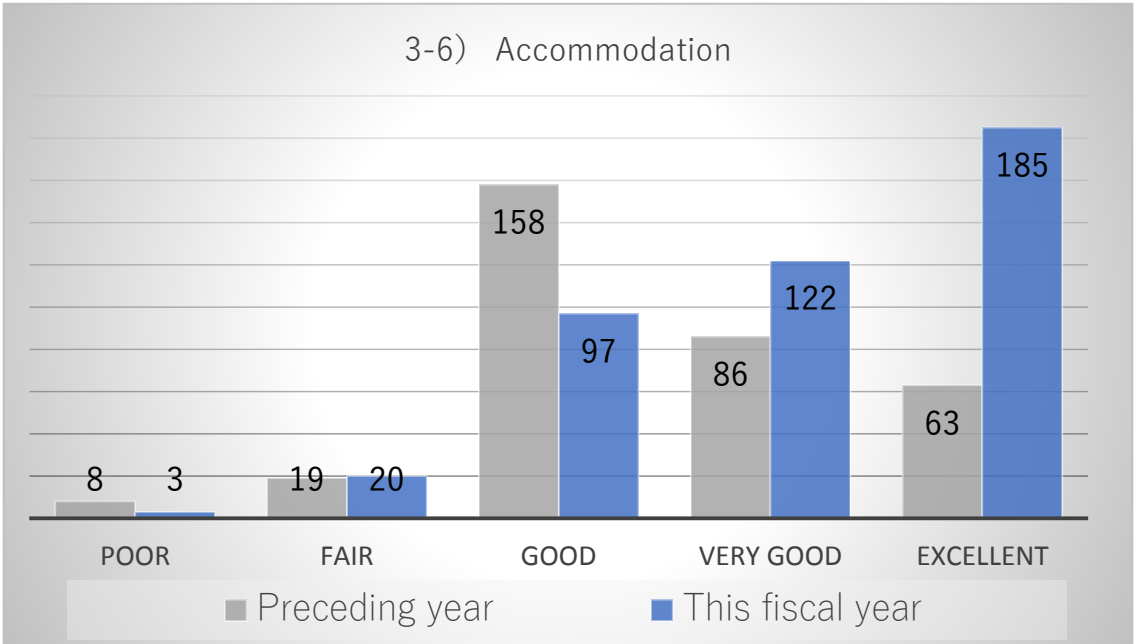
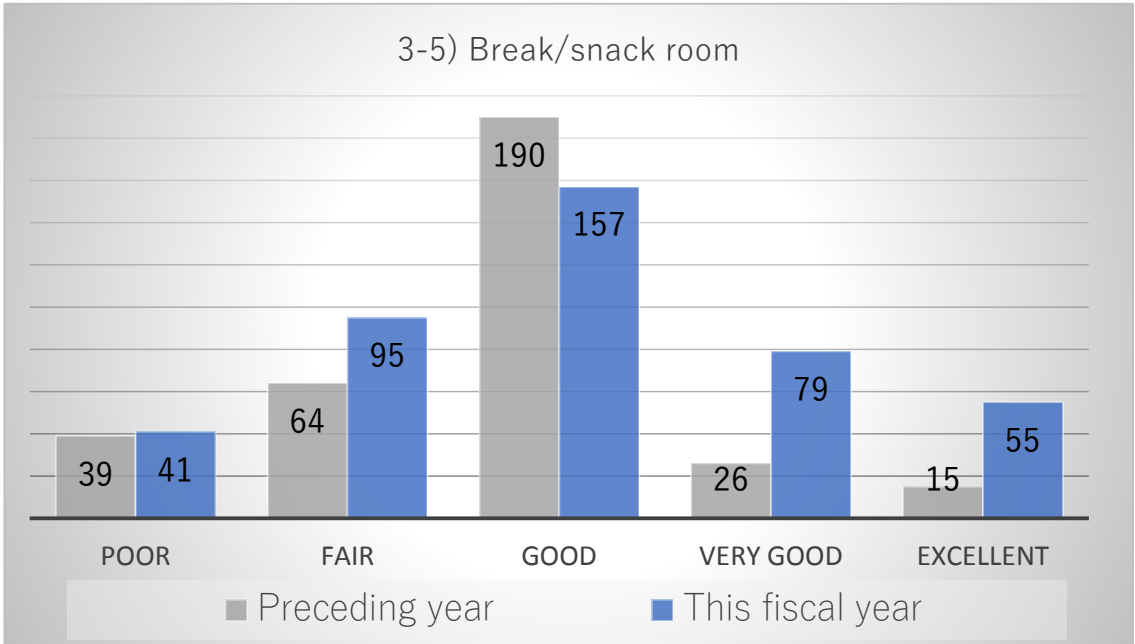


3-3) Computers/network access for visitors

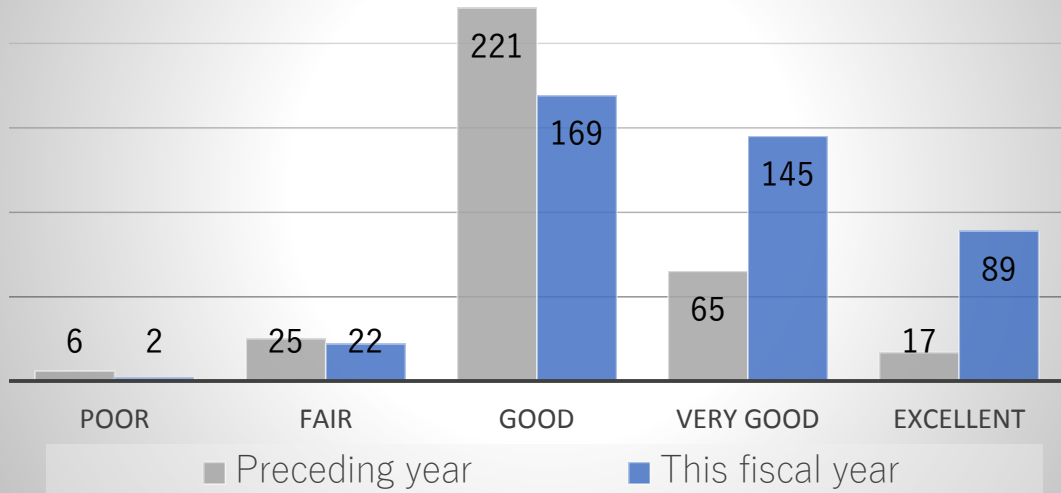


3-4) User Rooms

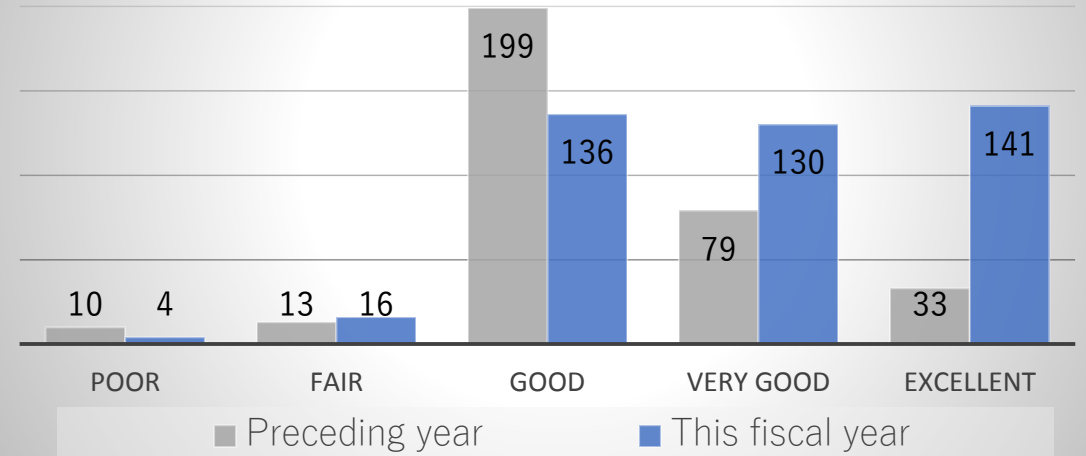




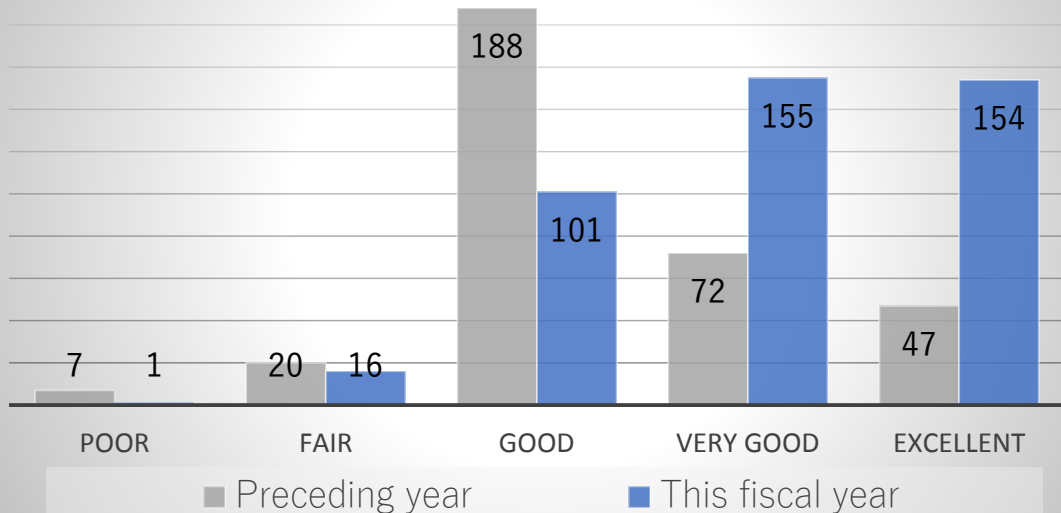
4-1) Variety of sample environments



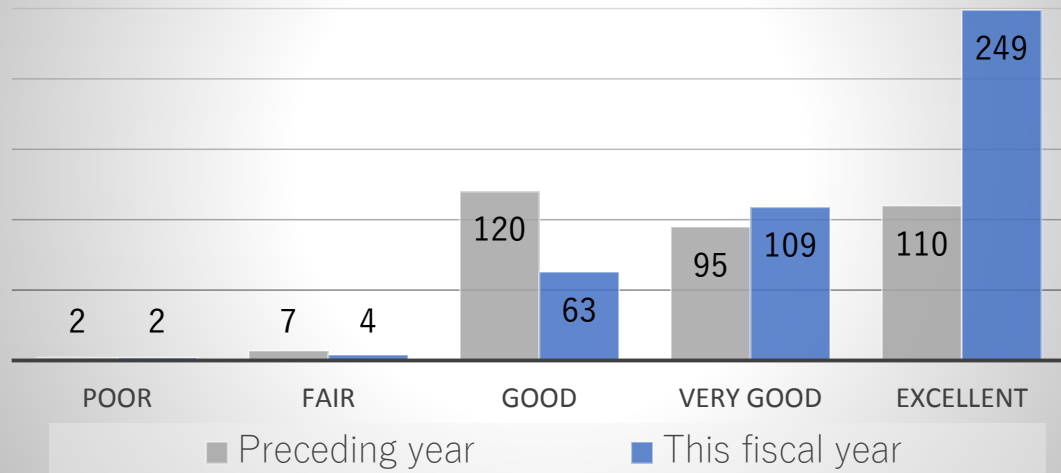
4-2) Support from sample environment personnel



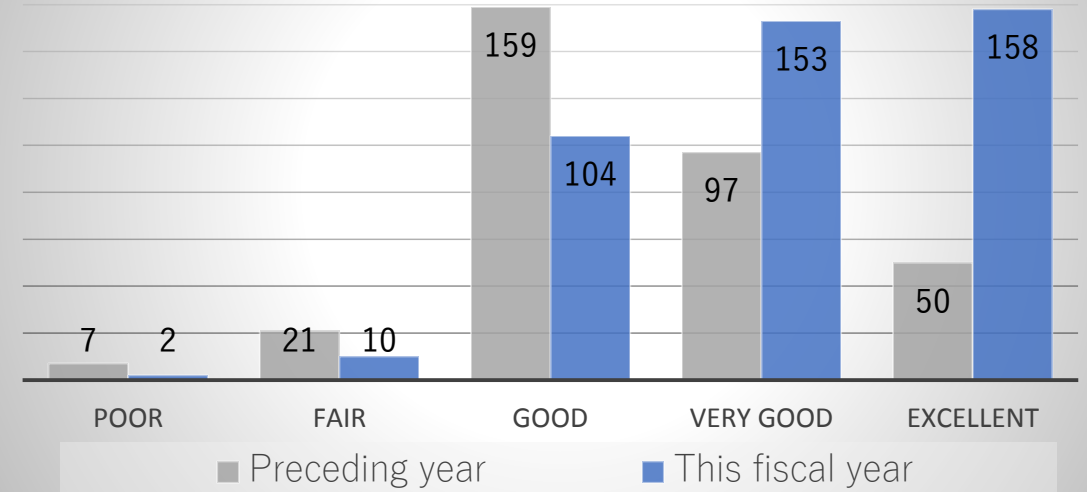
4-3) Quality and reliability of the equipment



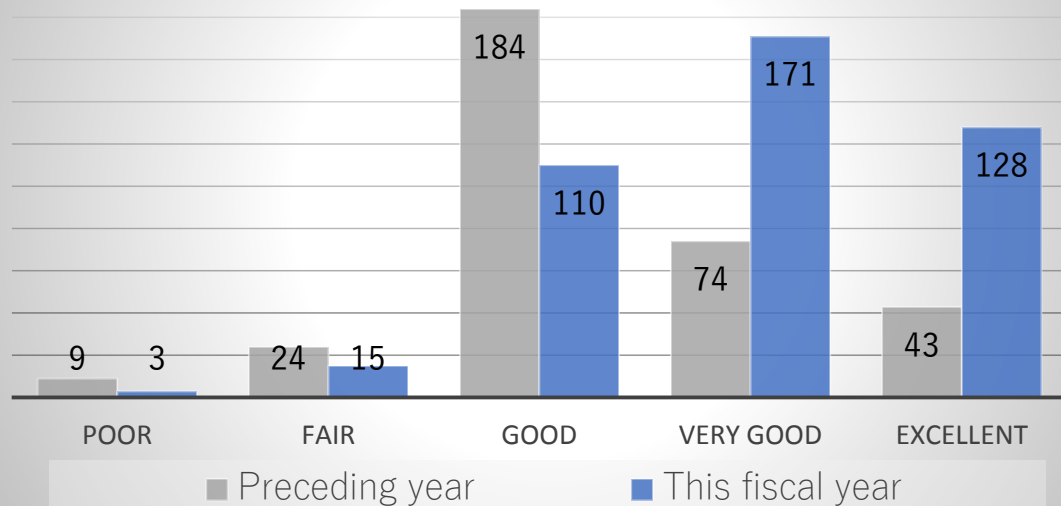
5-1) Support from J-PARC Staff



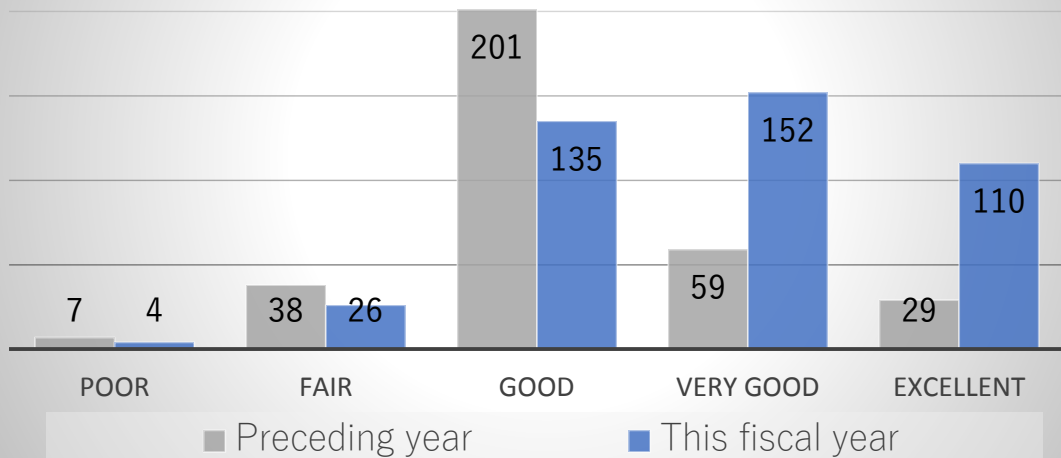
5-2) Hardware reliability and performance



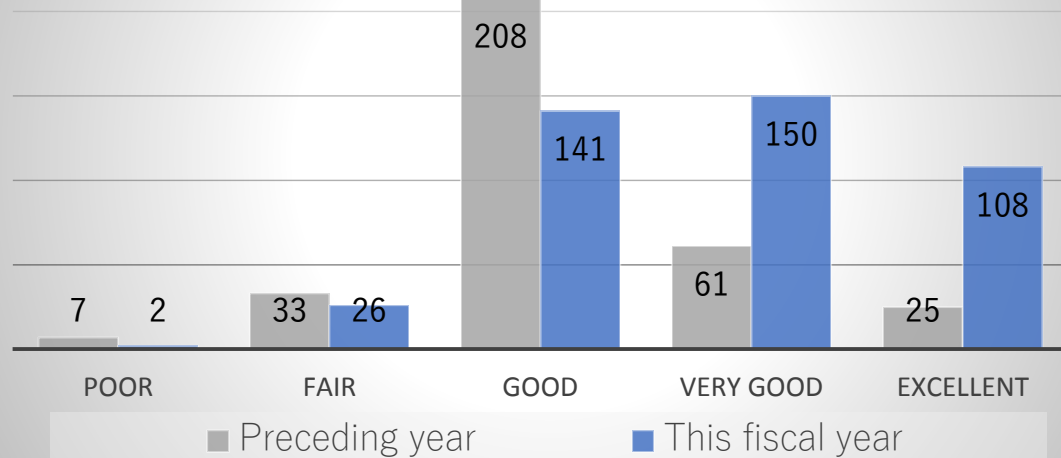
5-3) Data acquisition/instrument control software



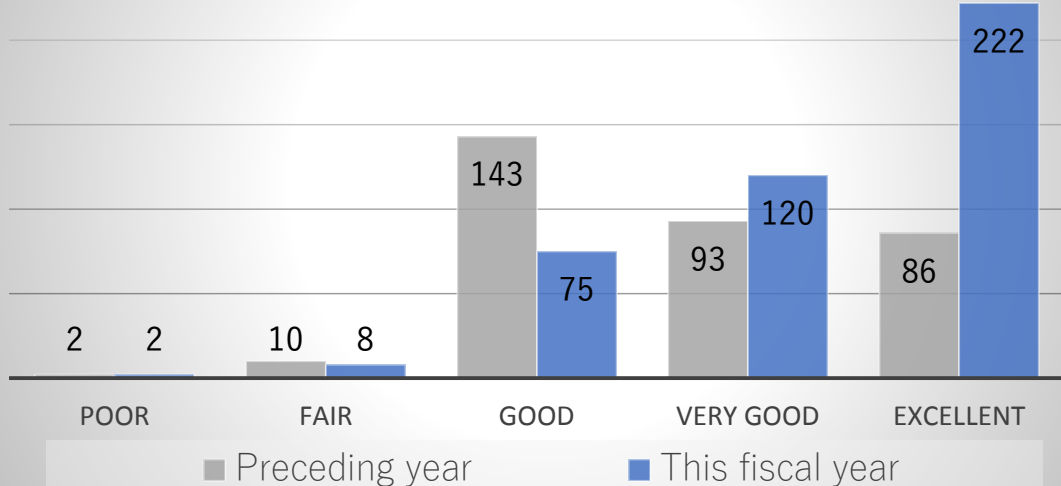
6-1) Quality of Software



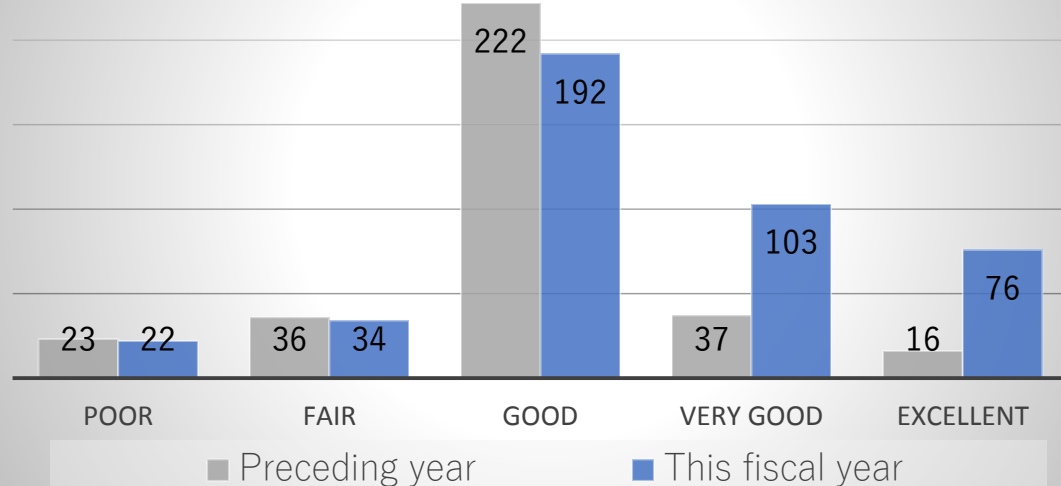
6-2) Range of capabilities



6-3) Assistance from J-PARC staff



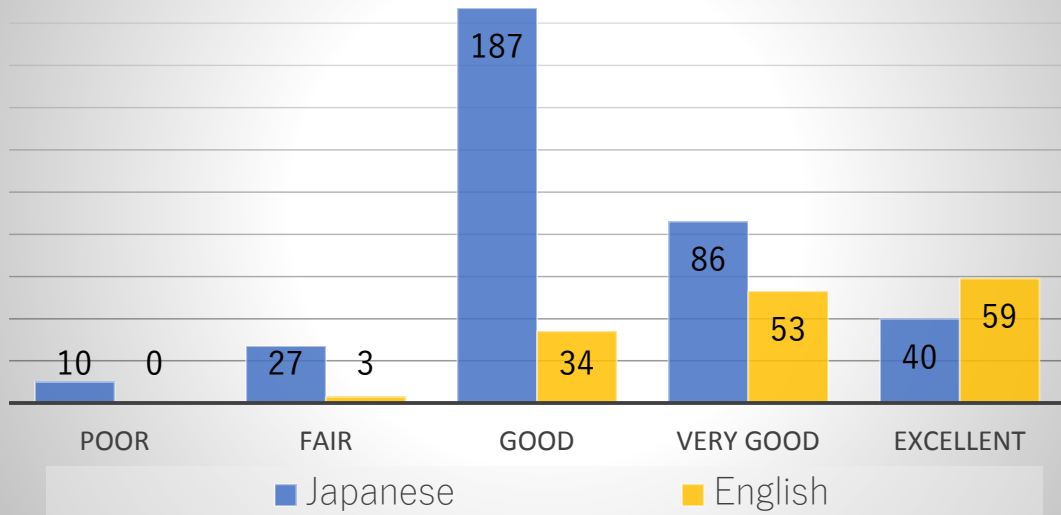
6-4) Remote access to software



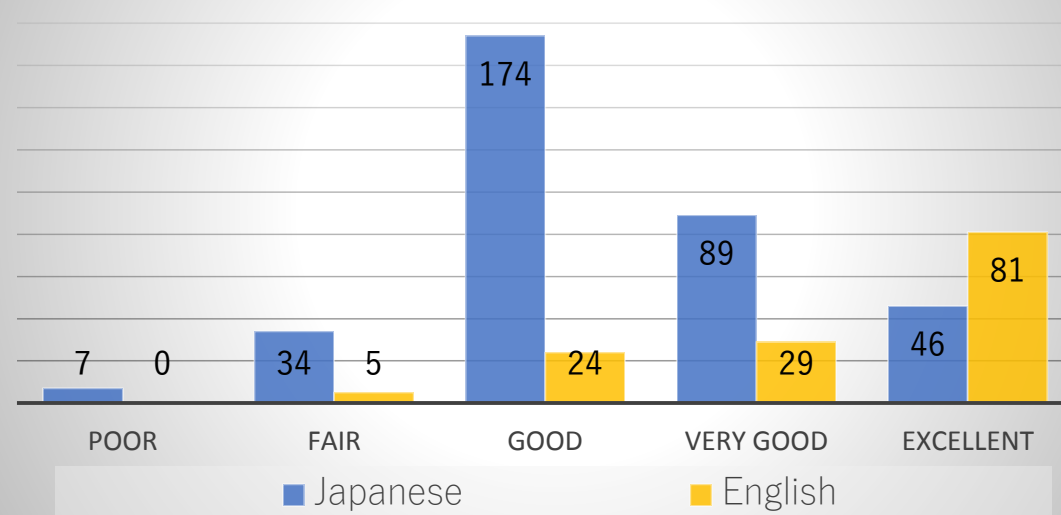
Comparison graph of respondents in both Japanese and English

Comparison graph of items by respondents answered in Japanese and English.

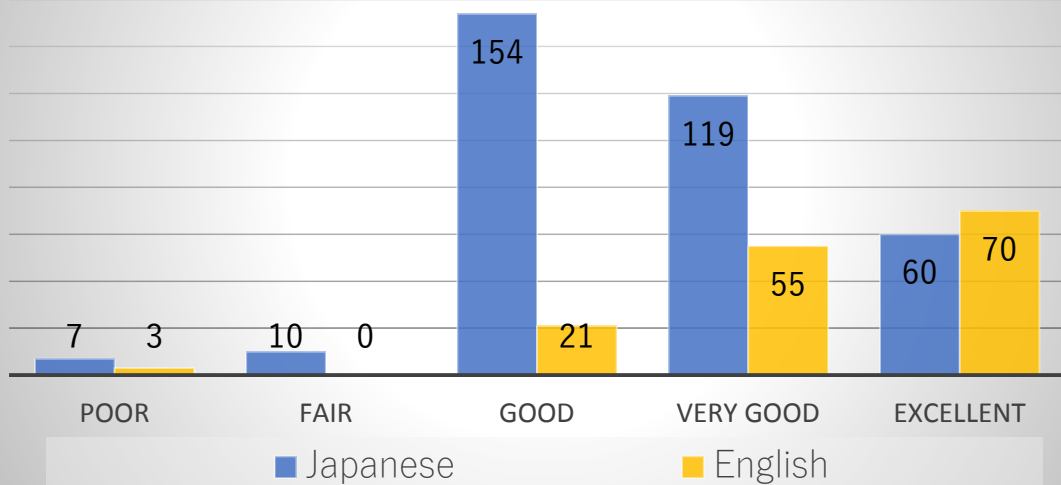
1-1) Ease of proposal process



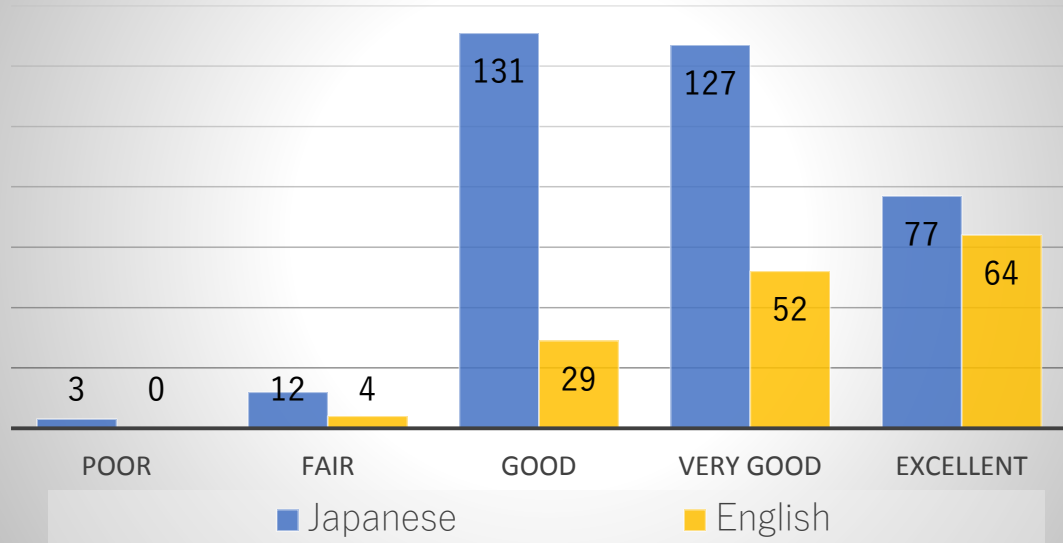
1-2) Efficiency of scheduling time



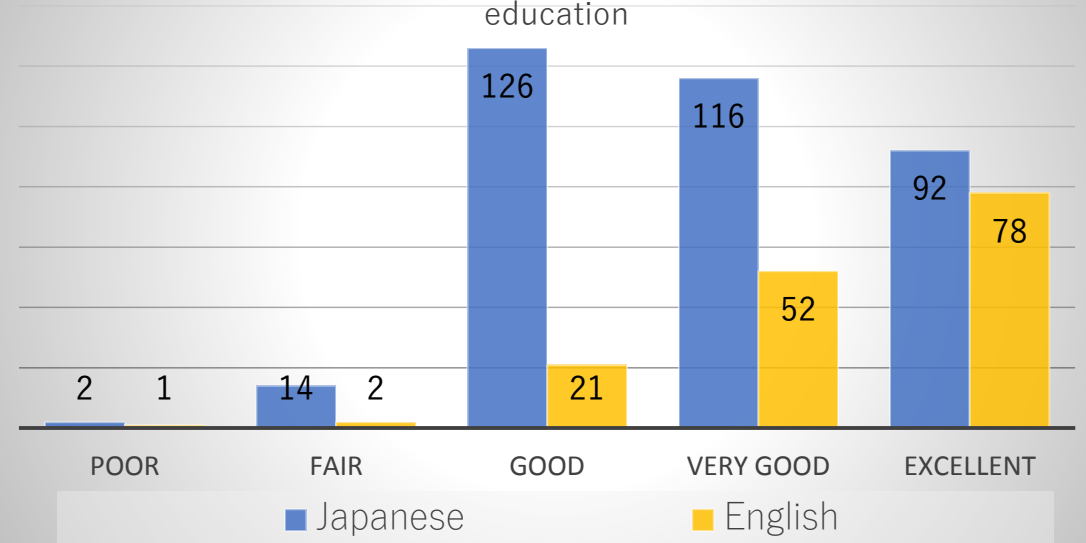
1-3) Fairness of proposal process



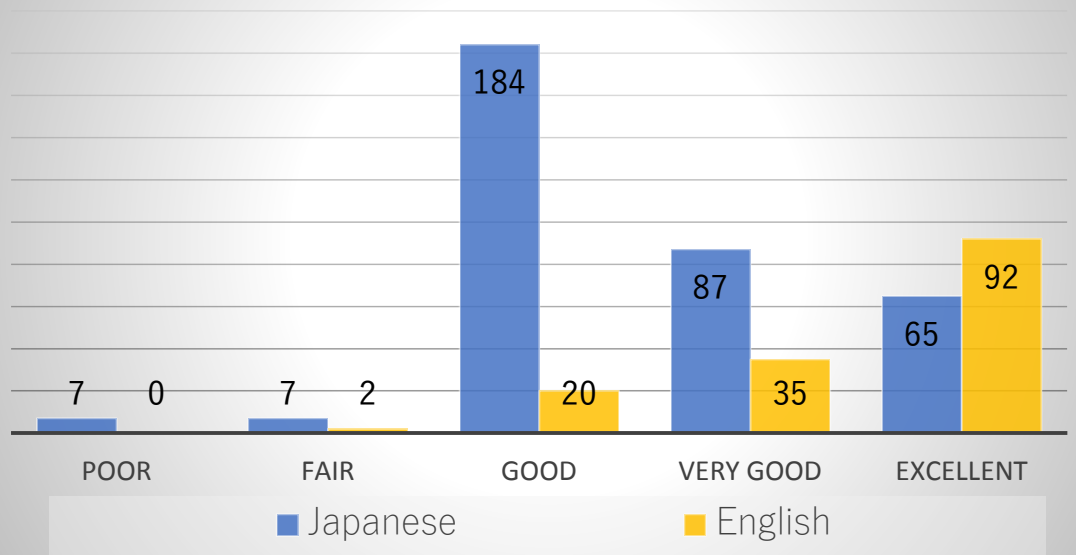
2-1) Effectiveness of computer based training



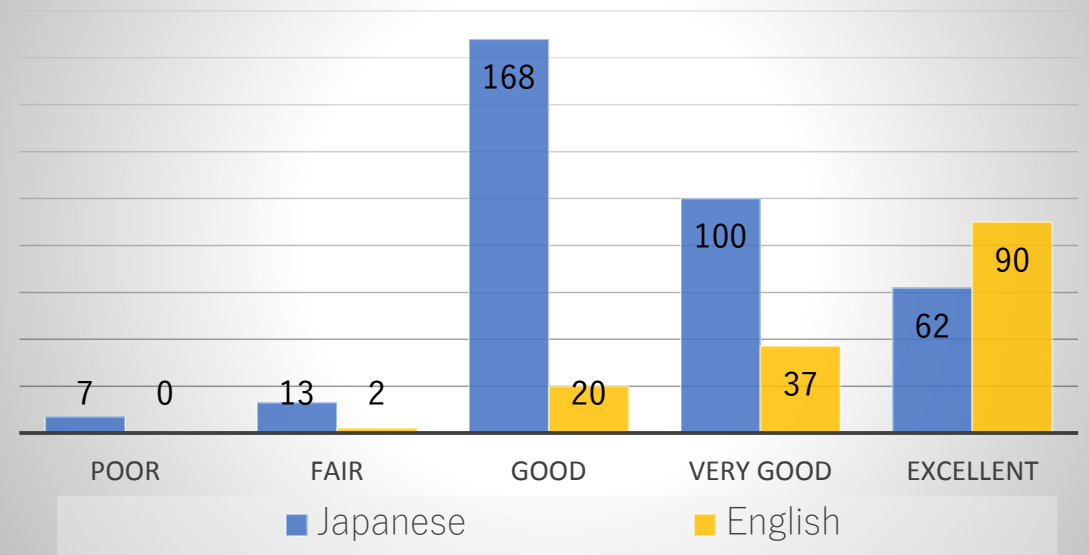
2-2) Appropriateness of the contents regarding safety education



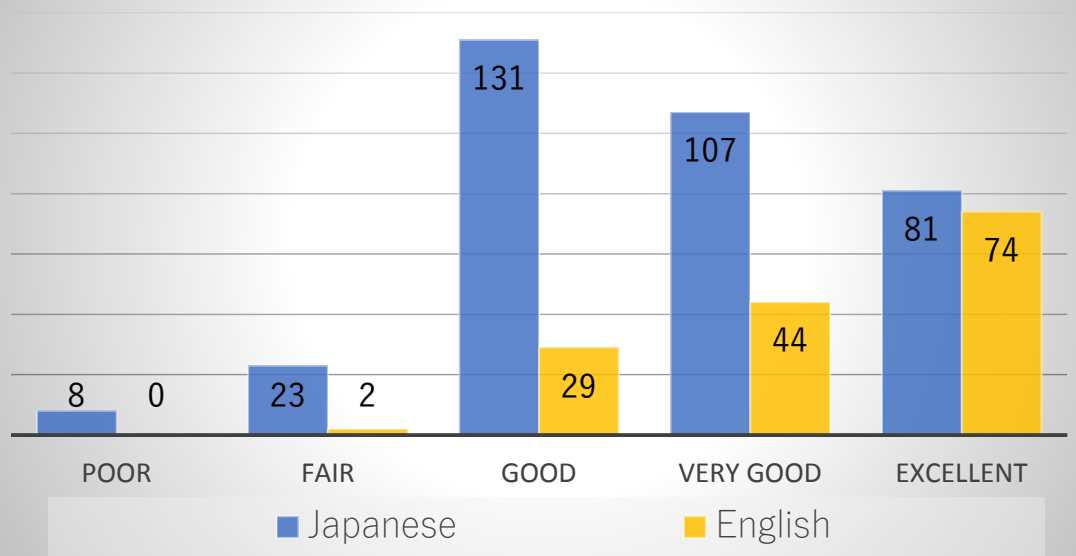
3-1) User laboratory facilities



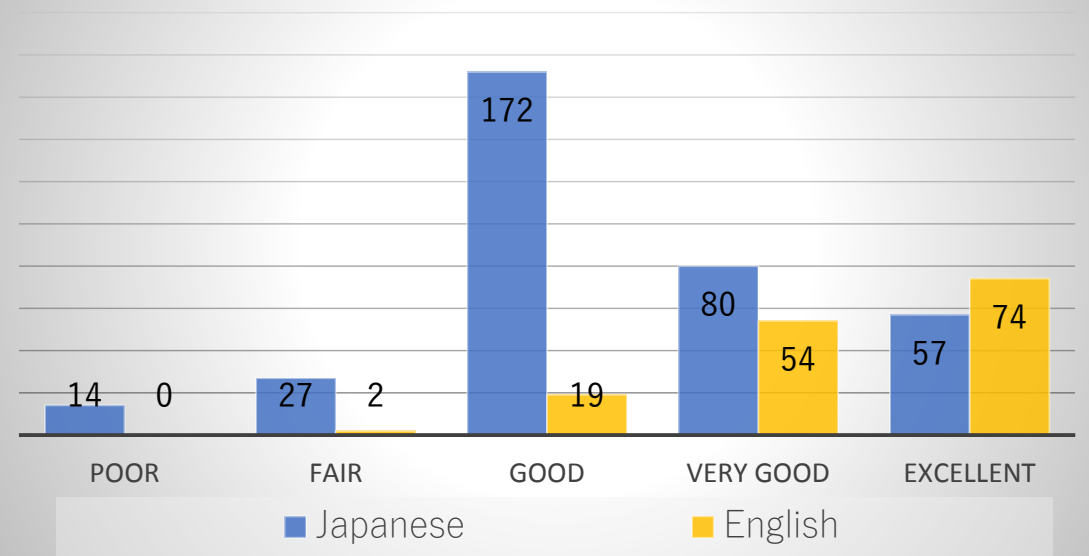
3-2) Tools and supplies in user labs



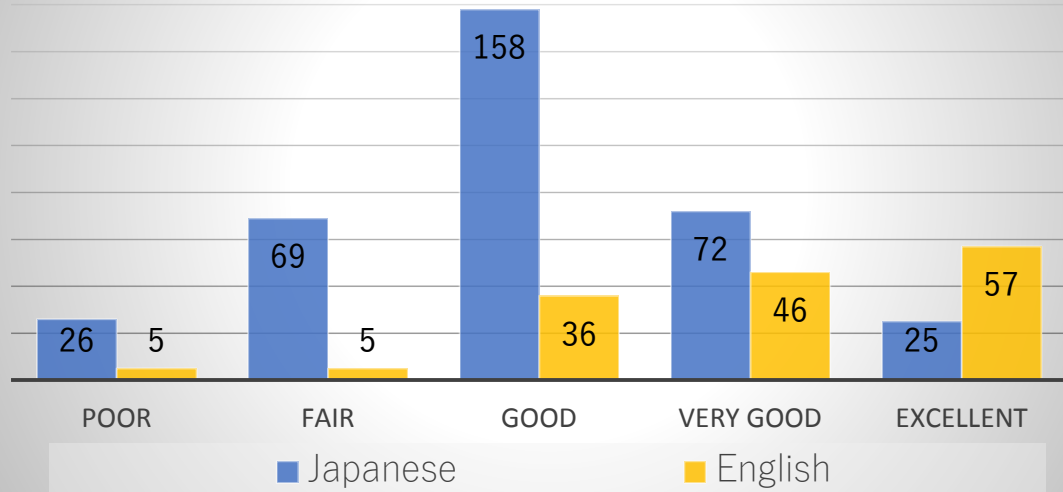
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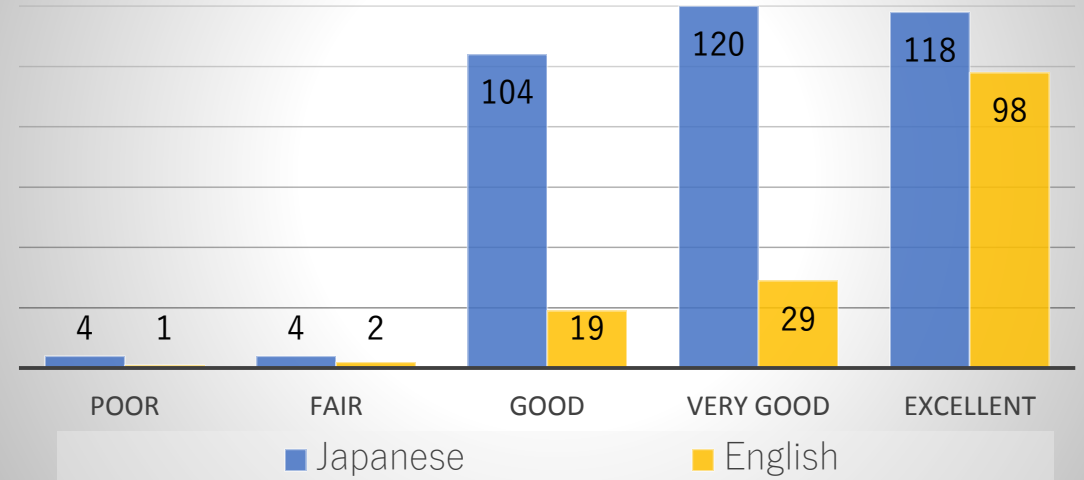
3-4) User Rooms



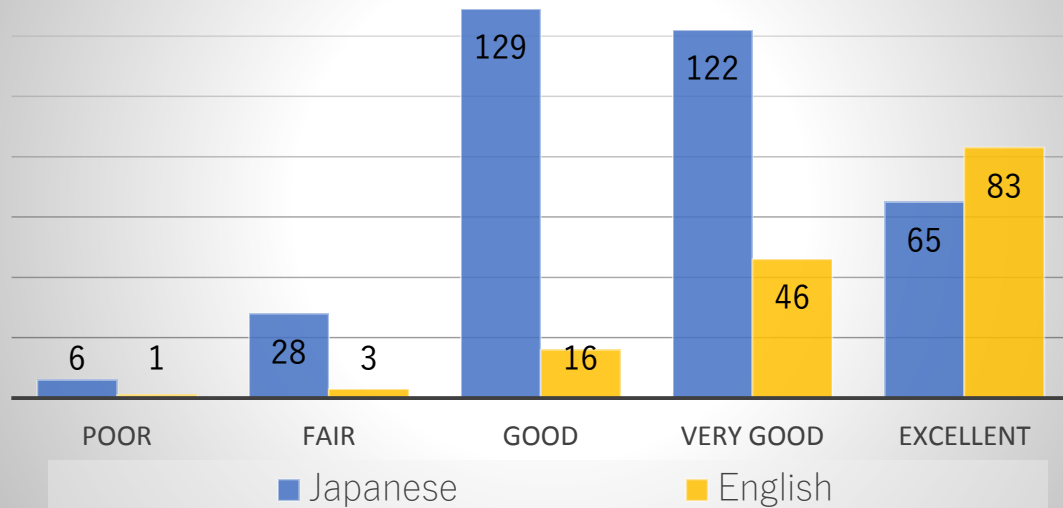
3-5) Break/snack room



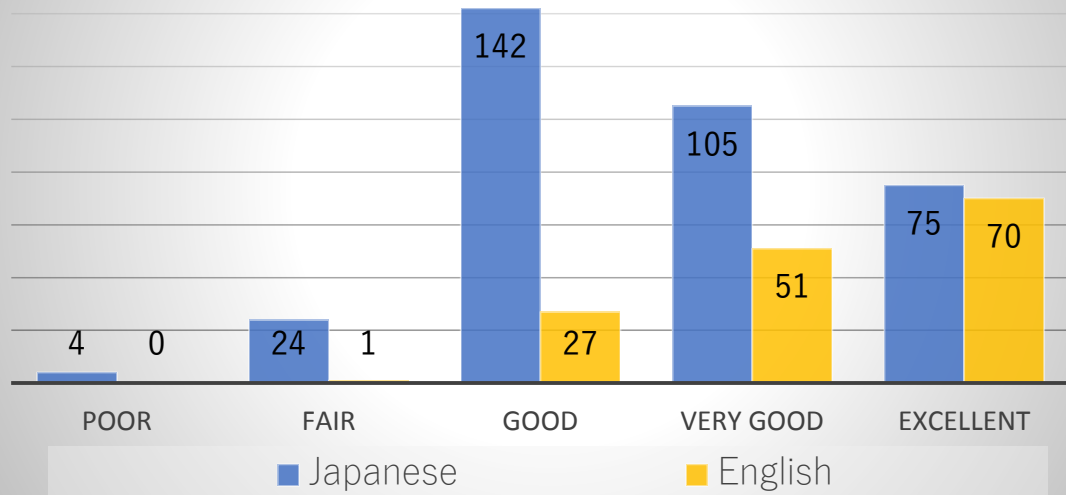
3-6) Accommodation



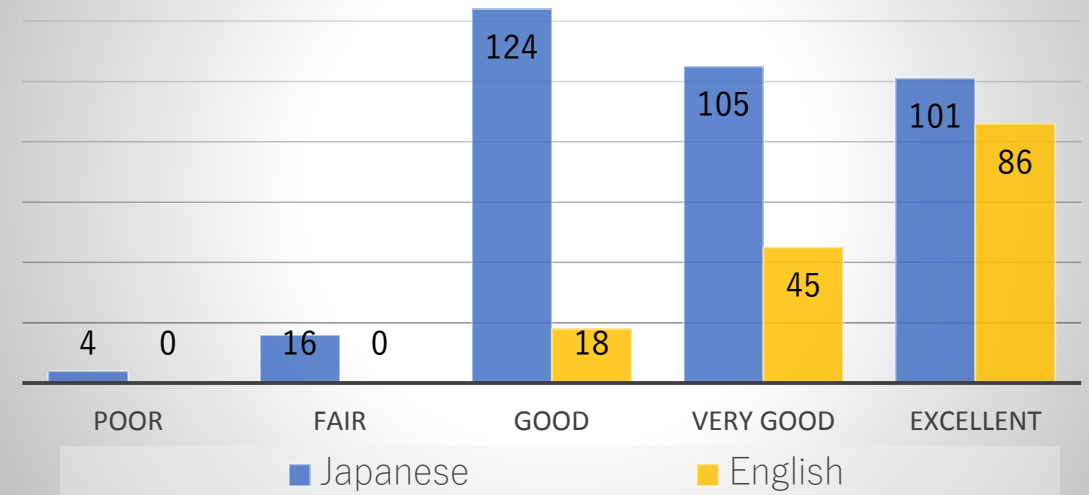
3-7) MLF operation status information



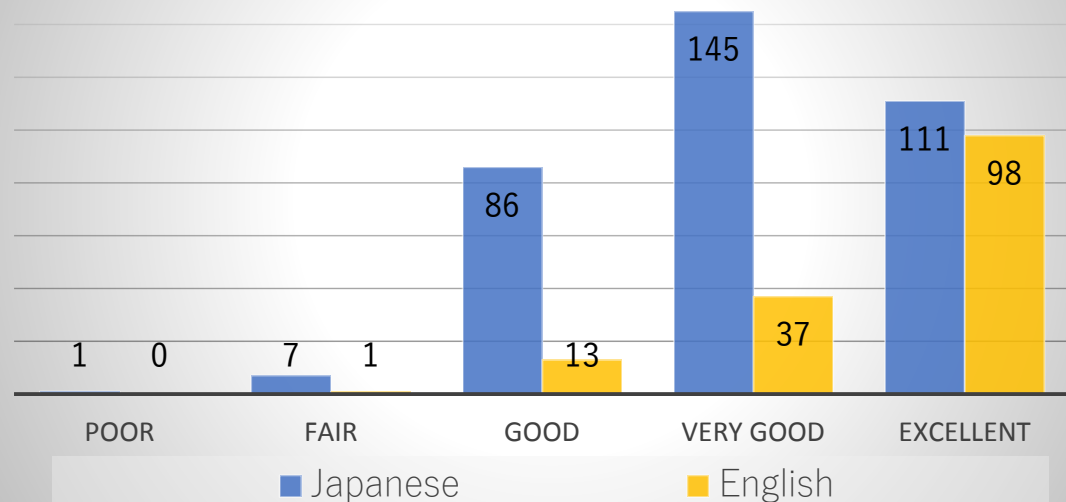
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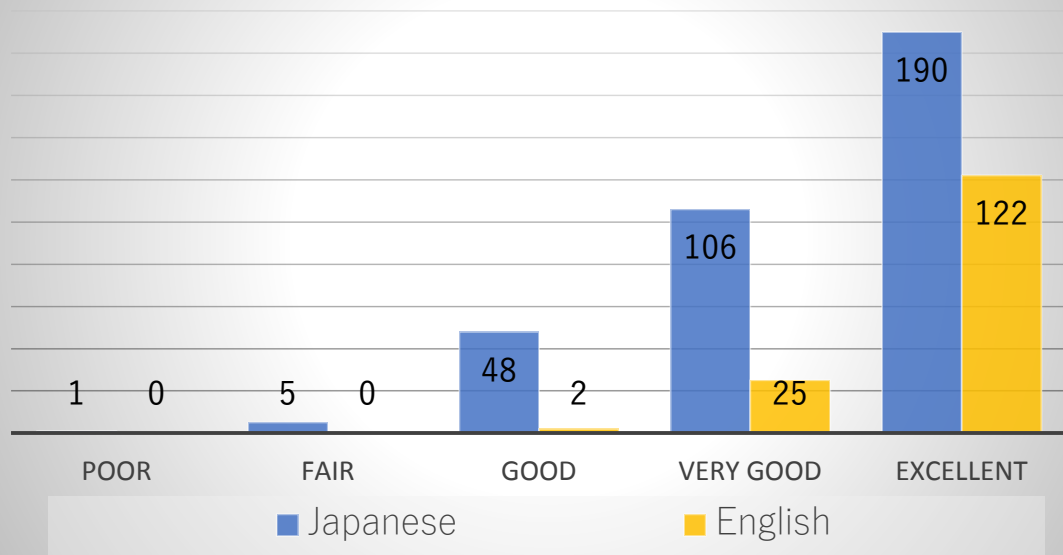
4-2) Support from sample environment personnel



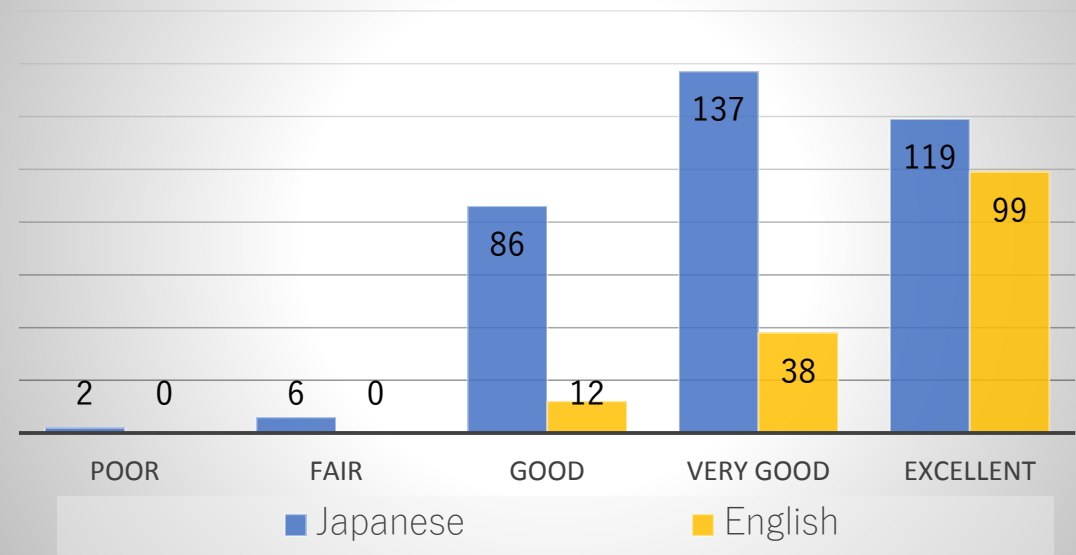
4-3) Quality and reliability of the equipment



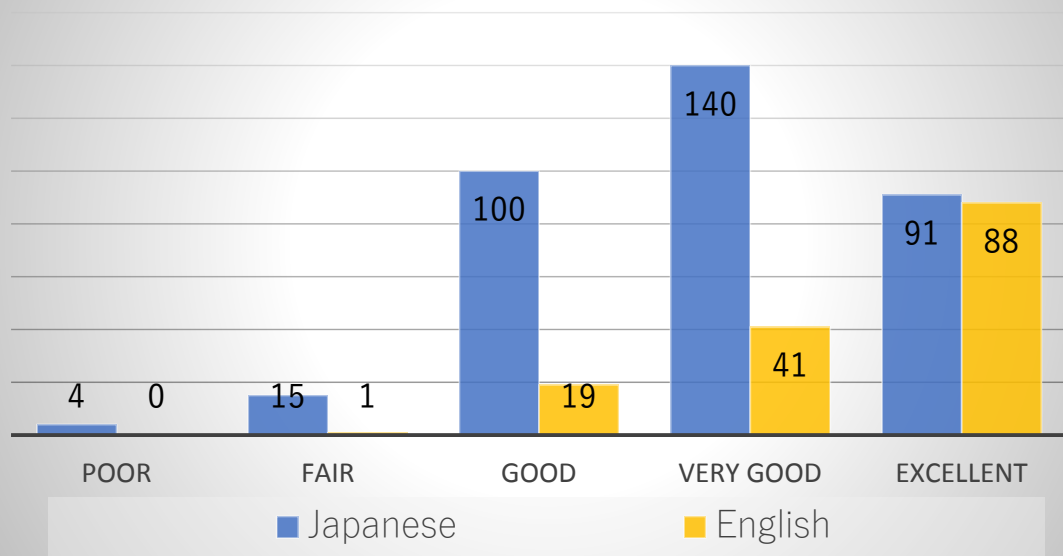
5-1) Support from J-PARC Staff



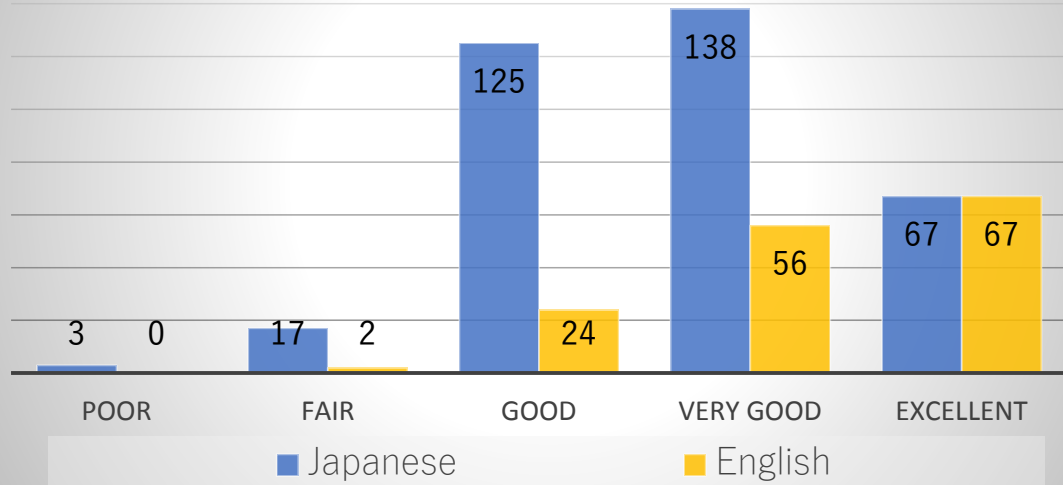
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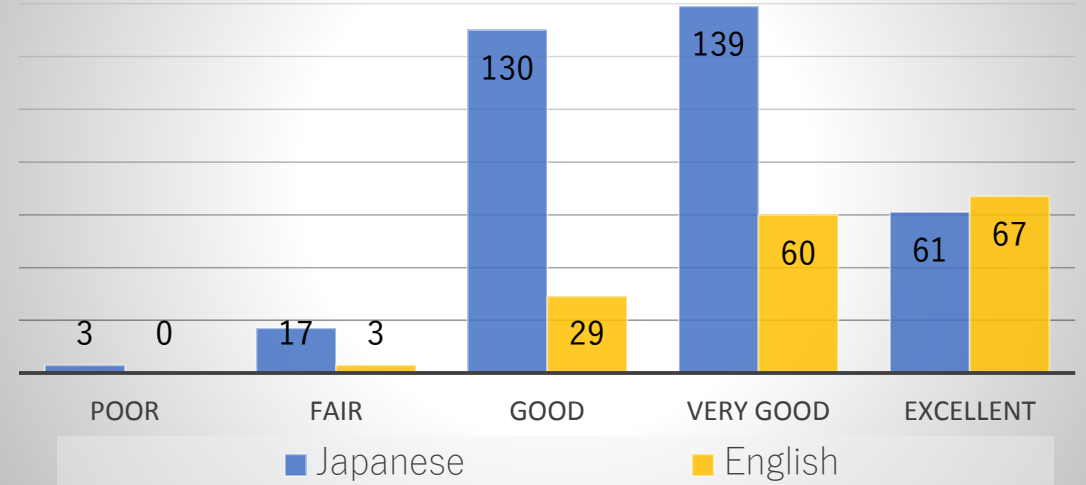
5-3) Data acquisition/instrument control software



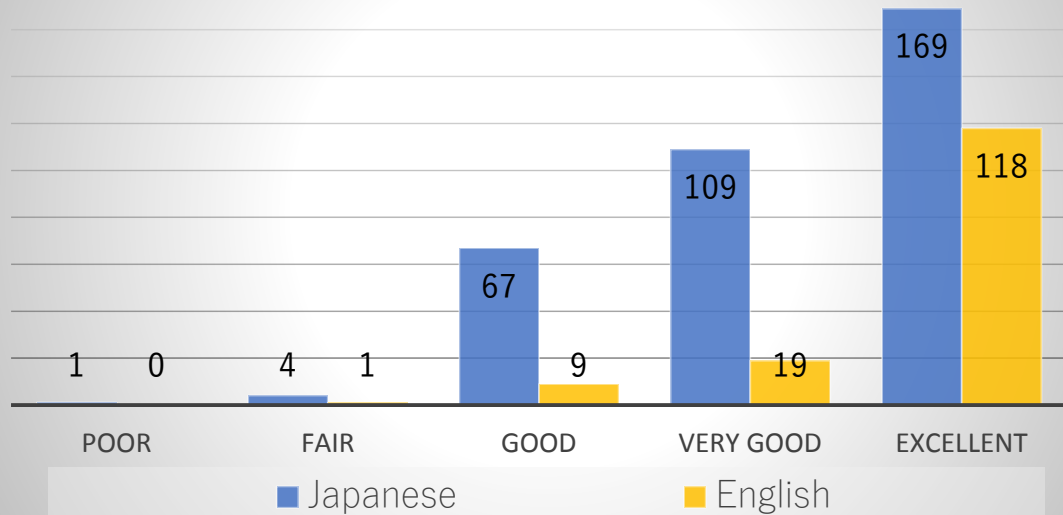
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6-4) Remote access to software

