

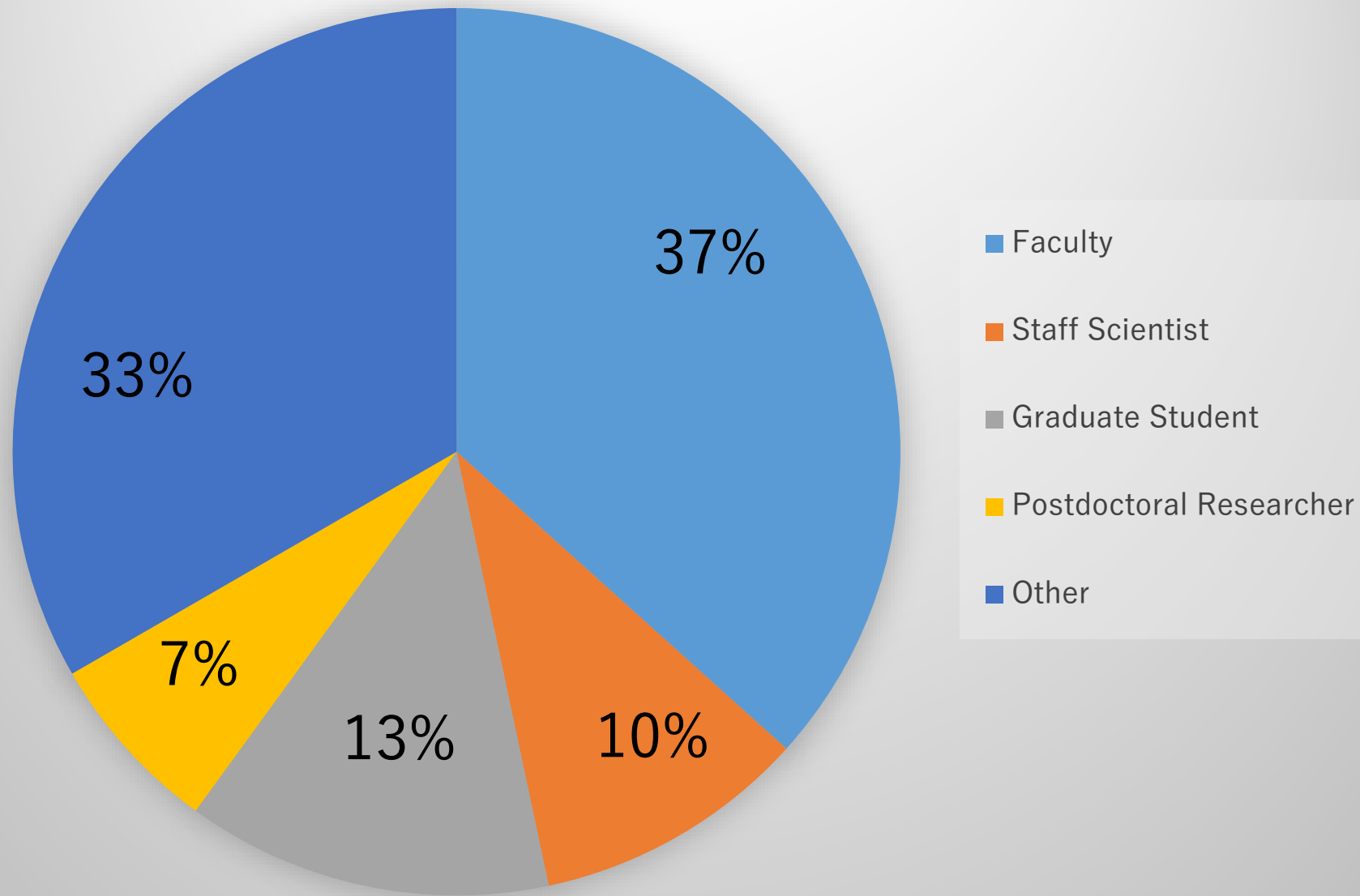
Summary of MLF User Questionnaire 2024

March 10th, 2025 J-PARC Center

Overview of MLF User Questionnaire

- Implementation method
Google Forms is adopted
- Implementation period
January 16th, 2025 to January 31th, 2025
- Survey Respondent (MLF Users from January to December 2024)
1490people (last year: 1391people)
- Number of respondents
Japanese:43people, English:17people total:60people
(last year Japanese:75people, English:44people total:119people)
- Response rate
4% (last year:8.6%)

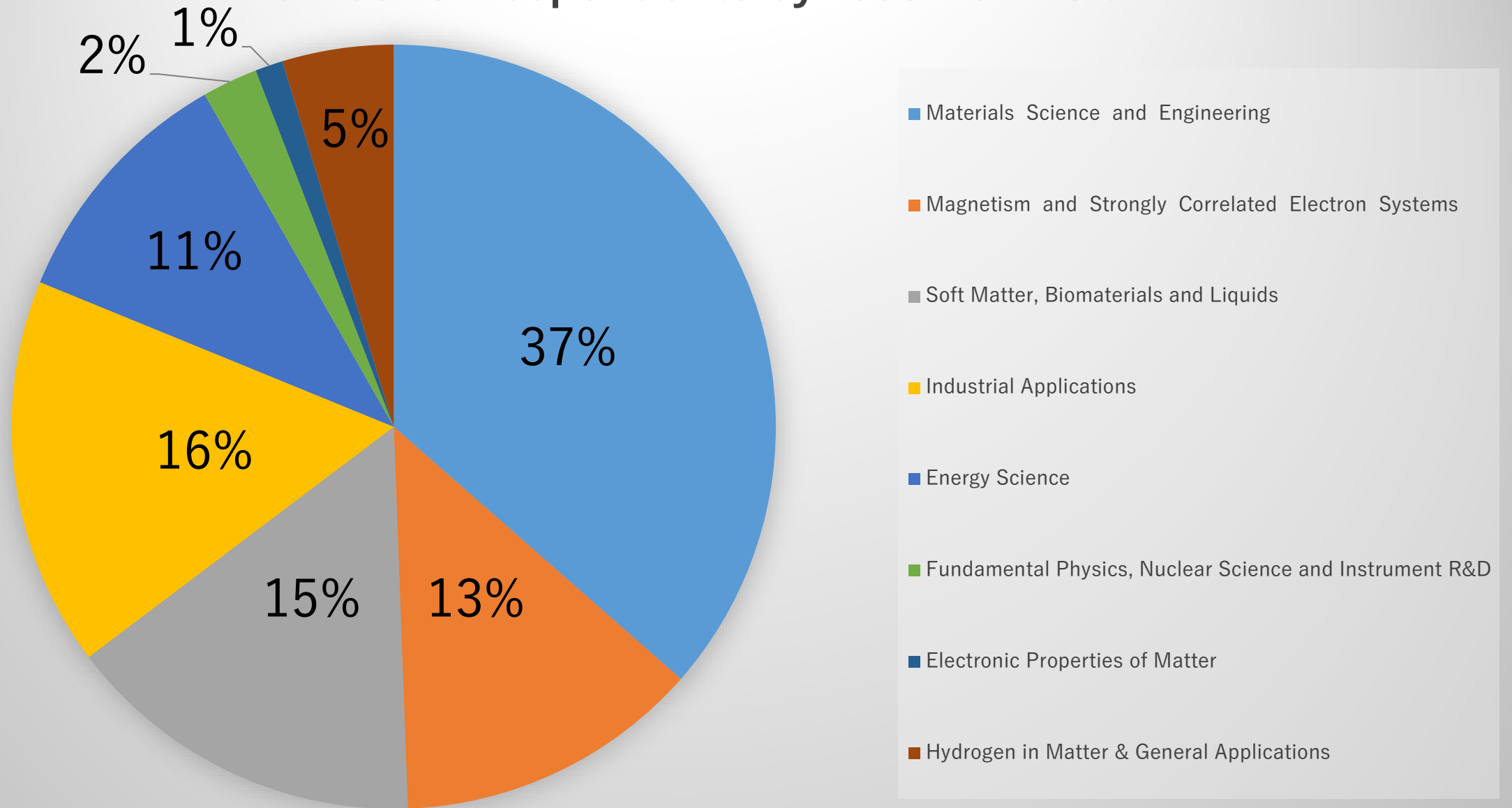
Number of respondents by job title



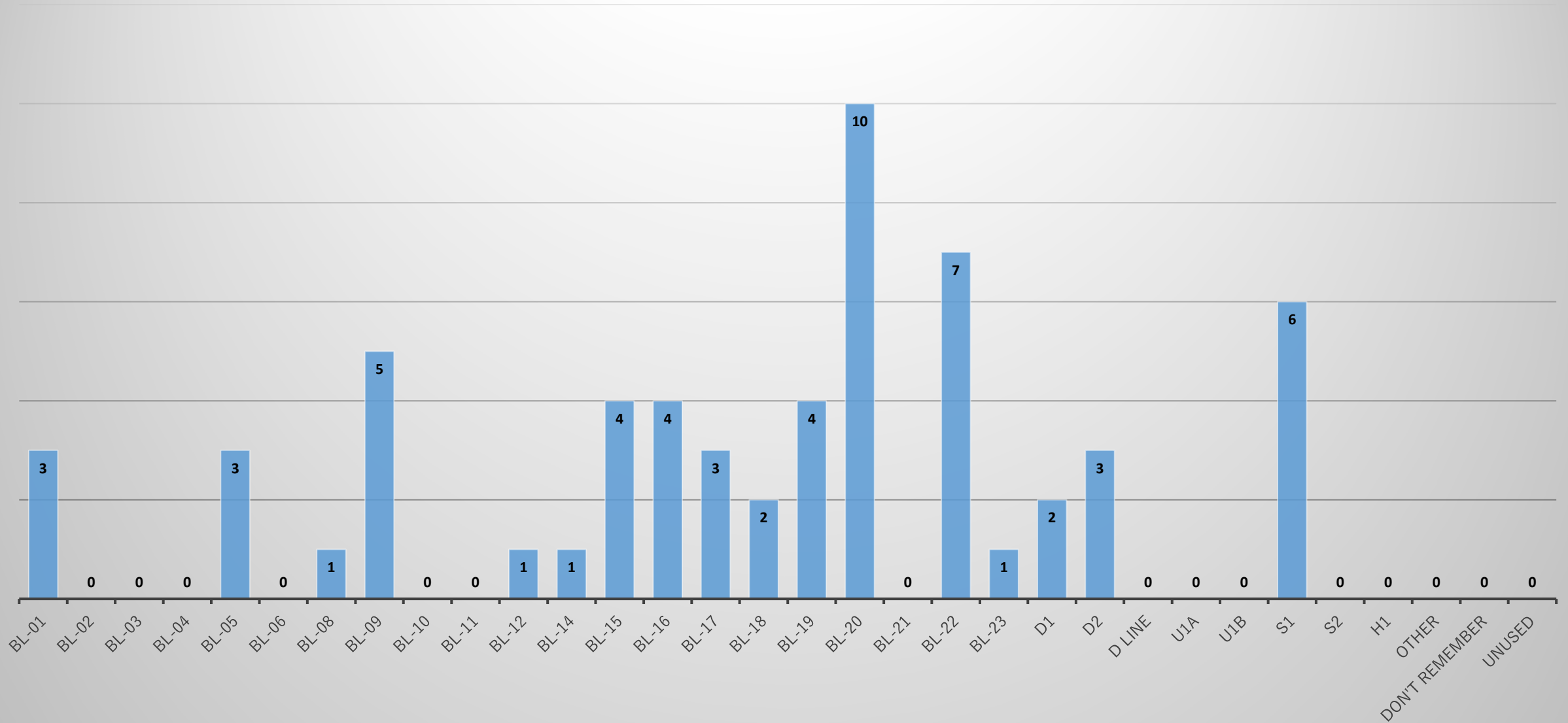
Other Breakdown

Corporate Researcher, Industrial	15
Researcher at National Institute	4
Grad student, Undergraduate student	1

Number of respondents by research field



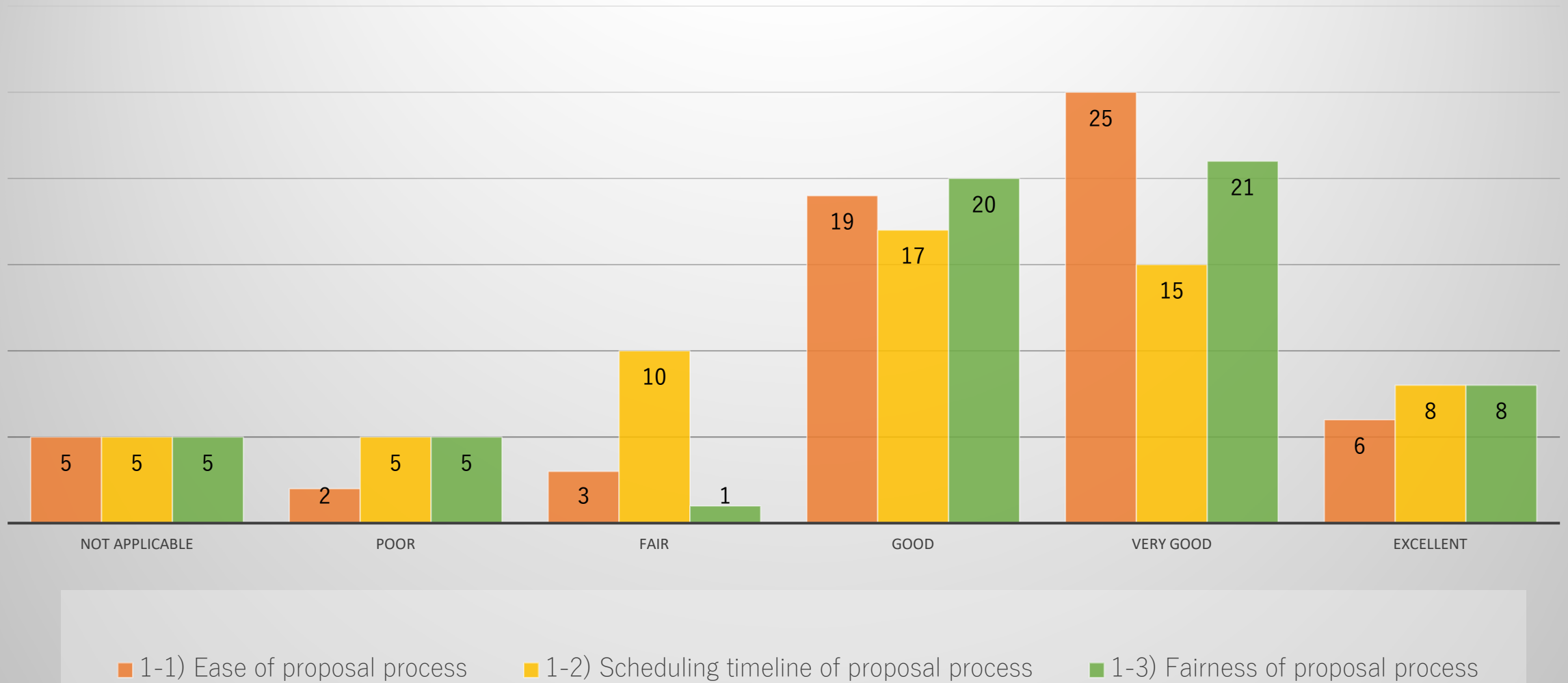
Number of respondents by beamline



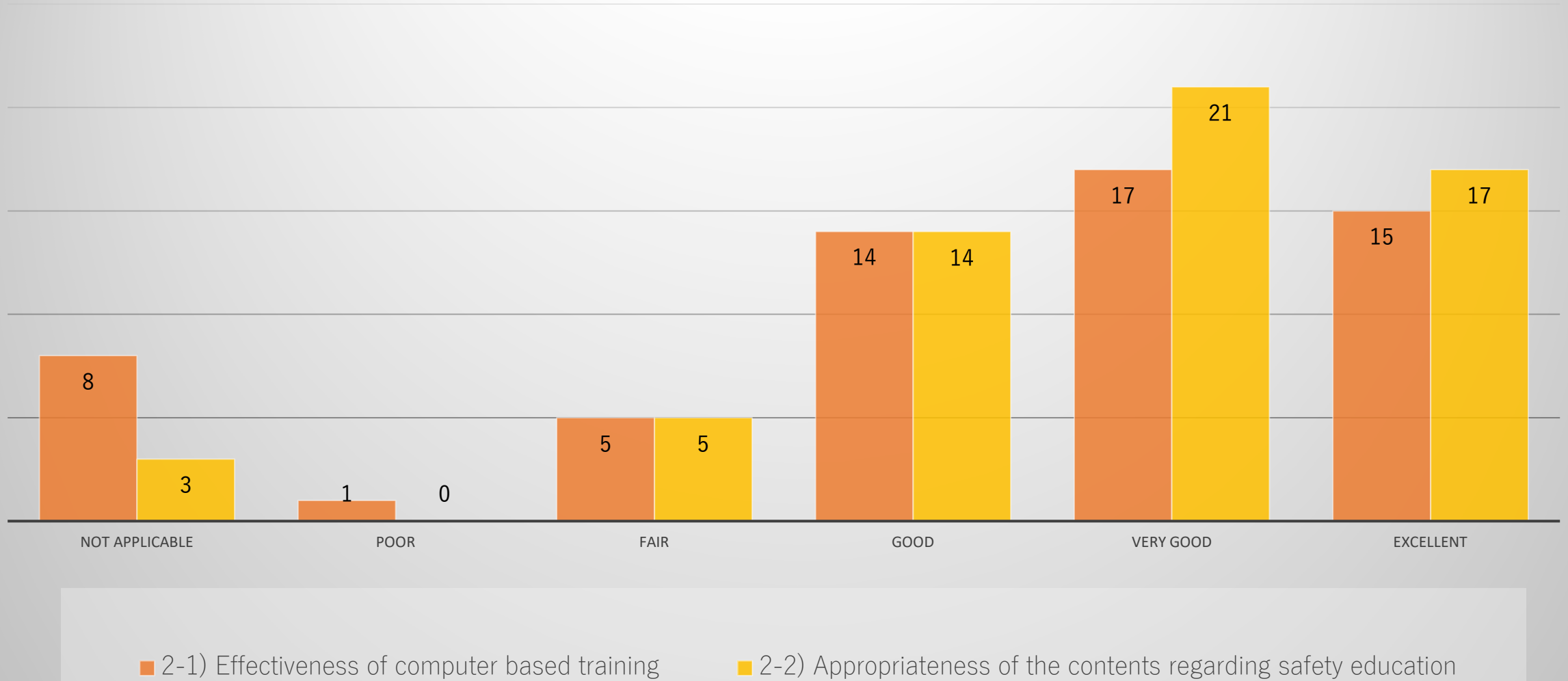
Number of responses by question items

Comparison graph of items by number of respondents.

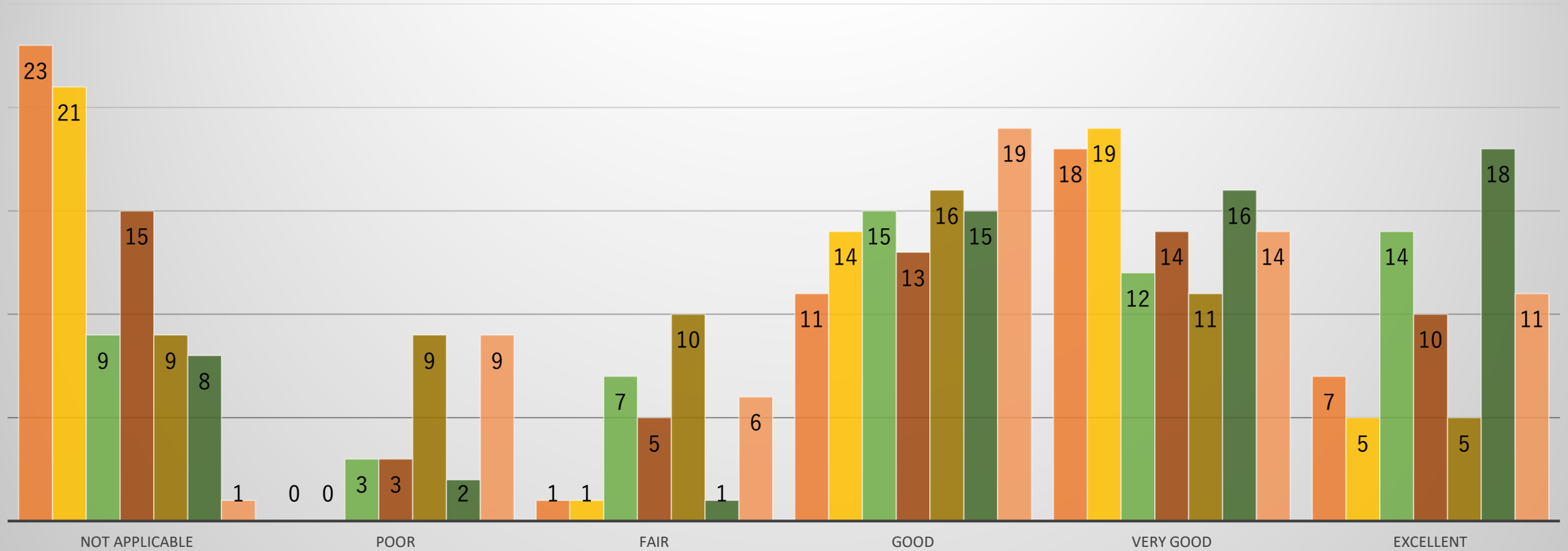
1. Proposal Process



2. Safety Education



3. Support Facilities



3-1) User laboratory facilities

3-2) Tools and supplies in user labs

3-3) Computers/network access for visitors

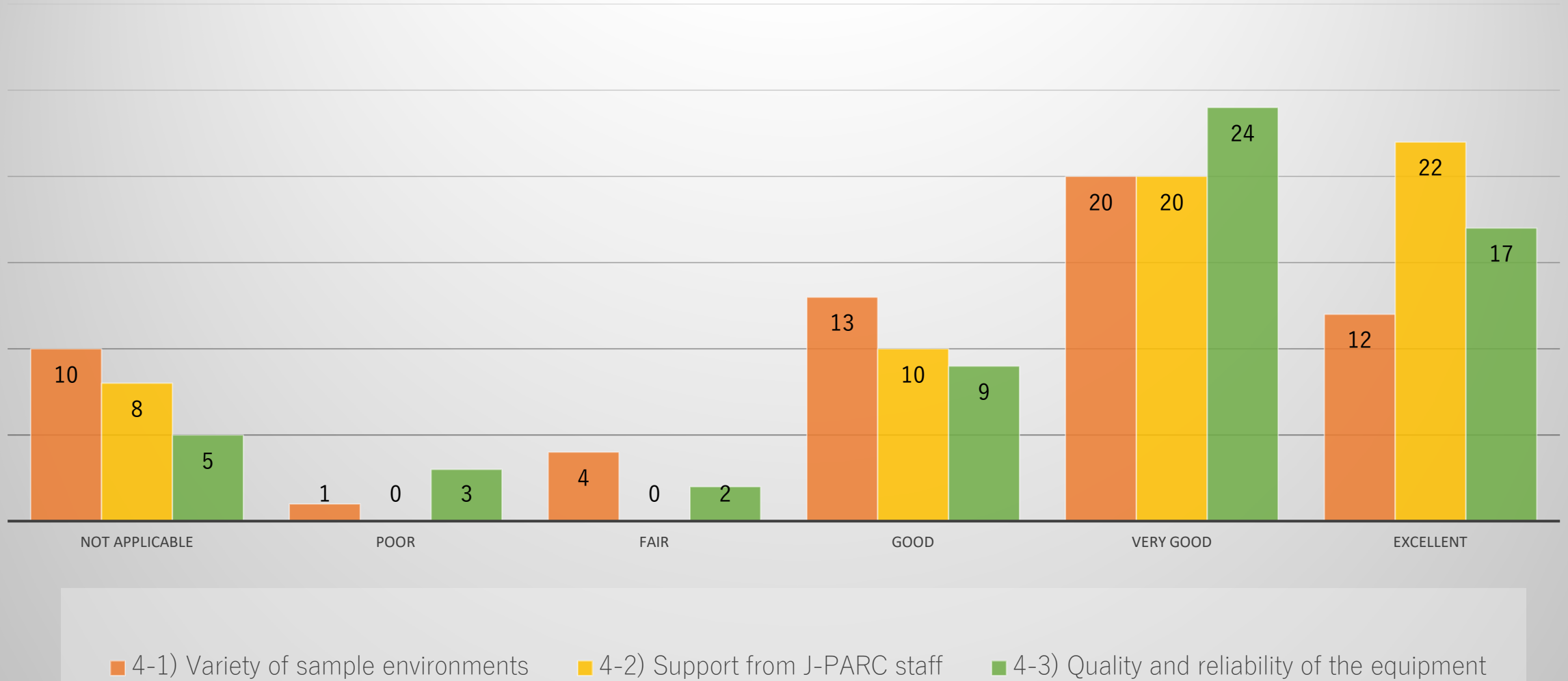
3-4) User rooms (the 2nd floor of MLF)

3-5) Break/snack room

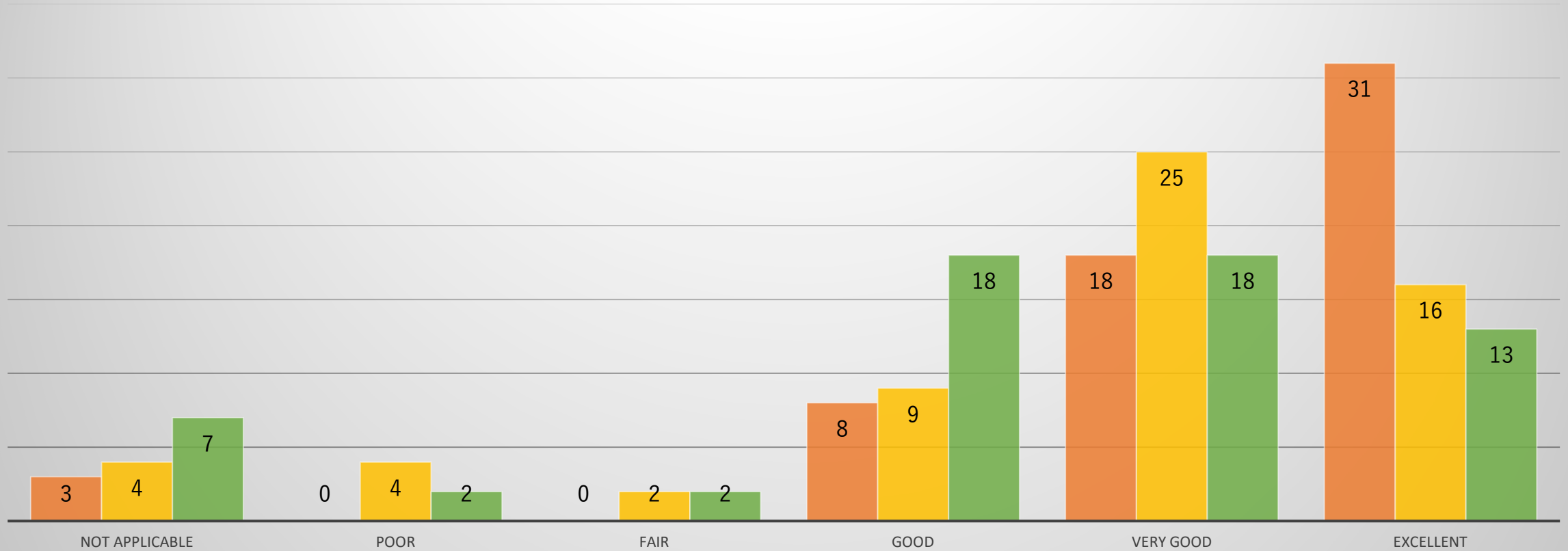
3-6) Accommodation

3-7) MLF operation status information

4. Sample Environments

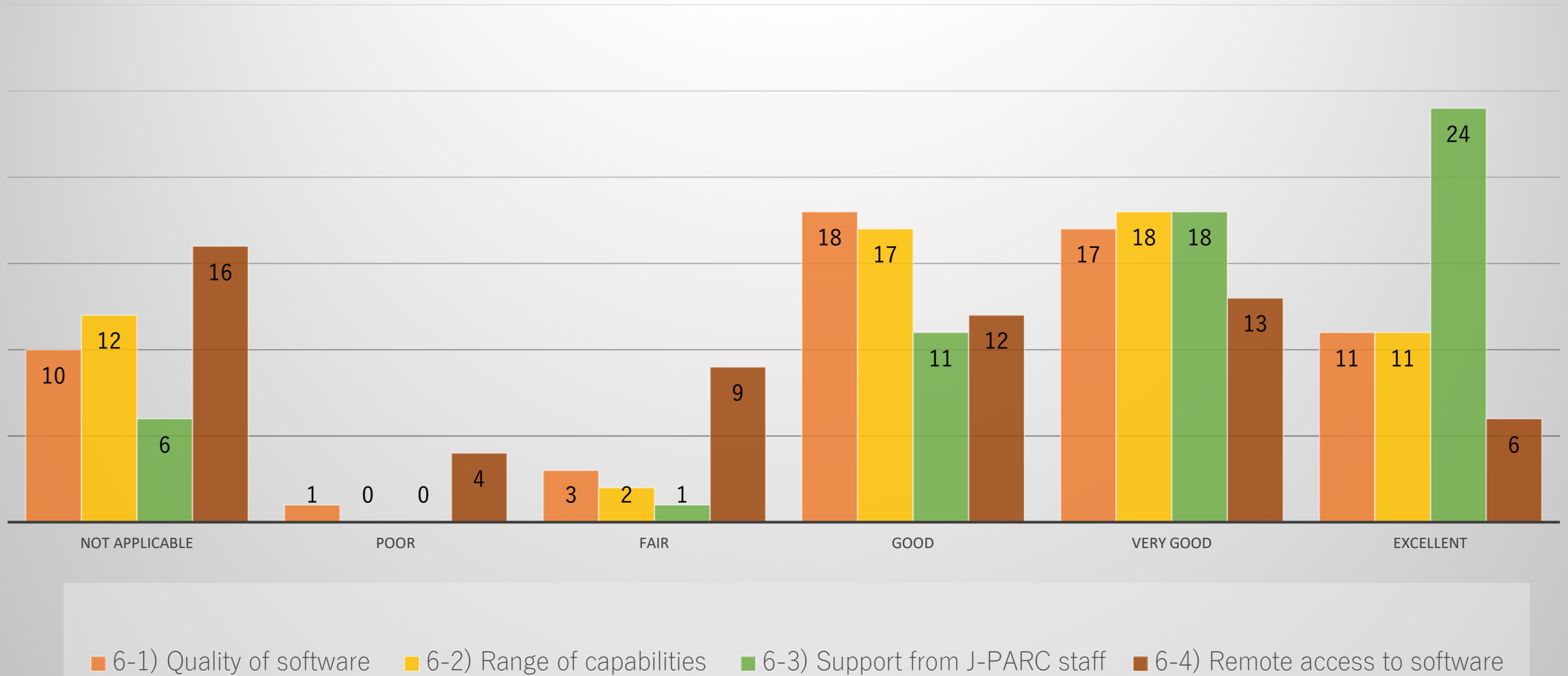


5. Instrument Performance



■ 5-1) Support from J-PARC staff ■ 5-2) Hardware reliability and performance ■ 5-3) Data acquisition/instrument control software

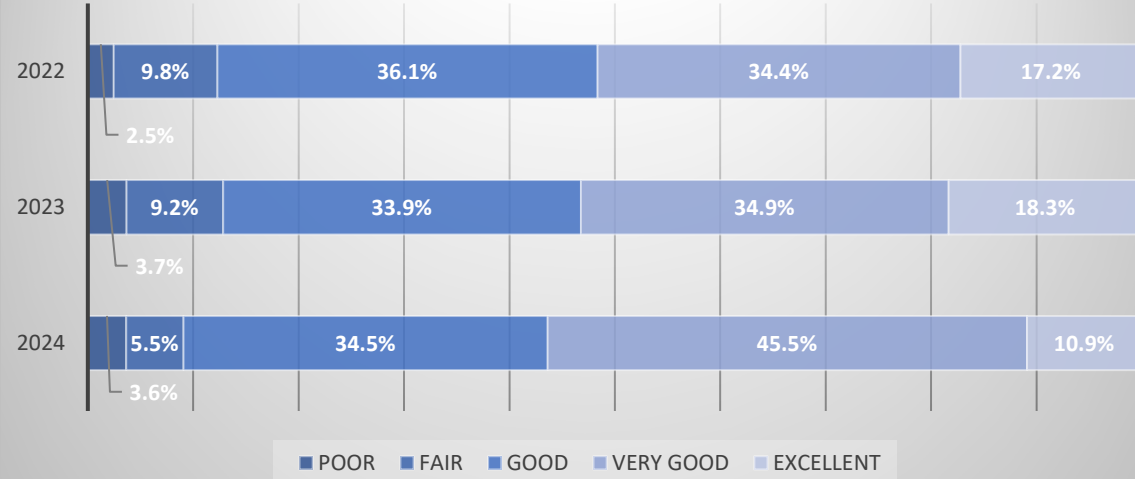
6. Software (Data Analysis Software)



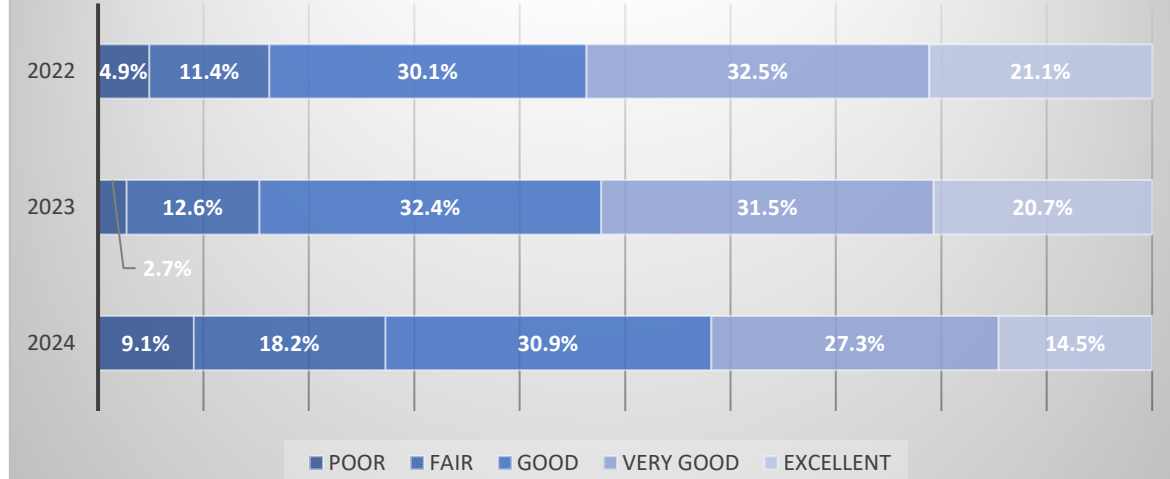
Comparison graph of respondents in both this and the preceding year

Comparison graph of items in both this and the preceding year.

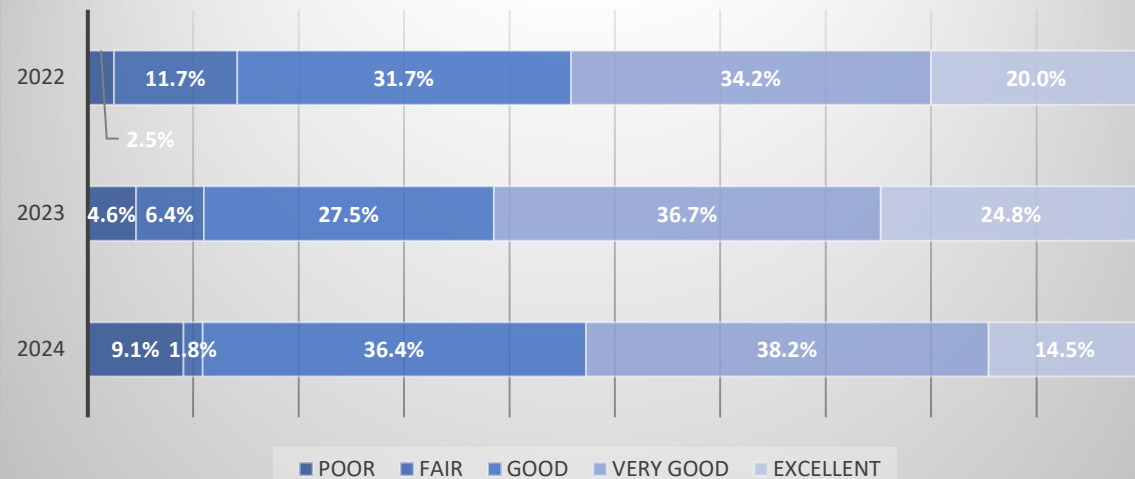
1-1) Ease of proposal process



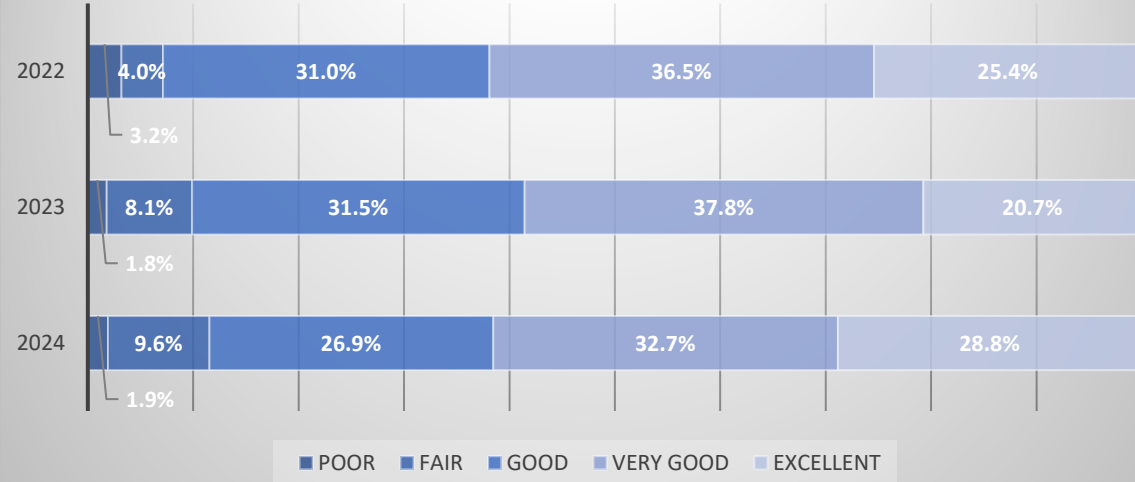
1-2) Scheduling timeline of proposal process



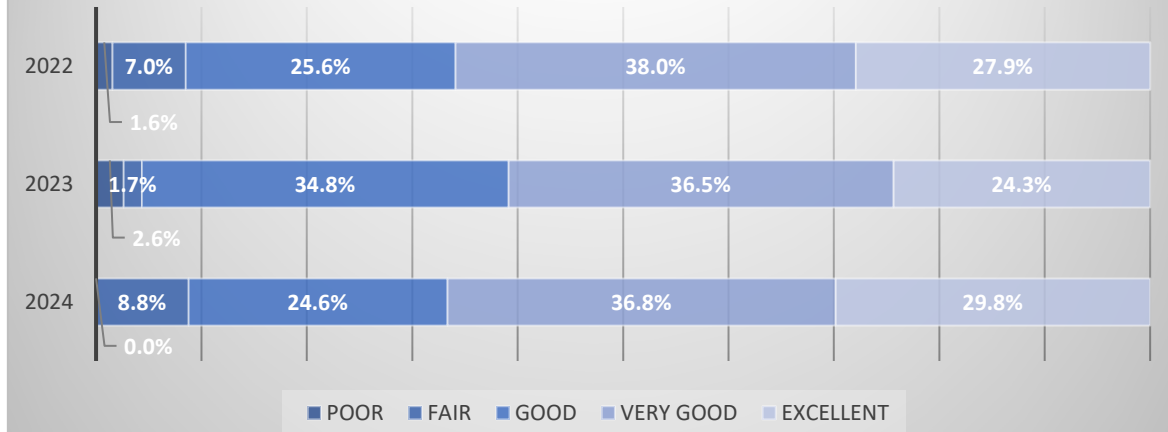
1-3) Fairness of proposal process



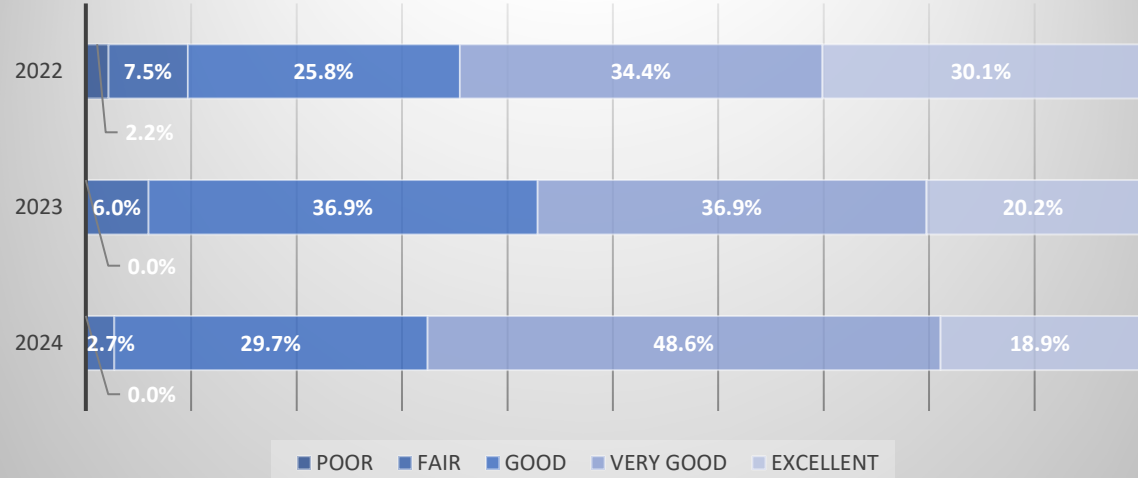
2-1) Effectiveness of computer based training



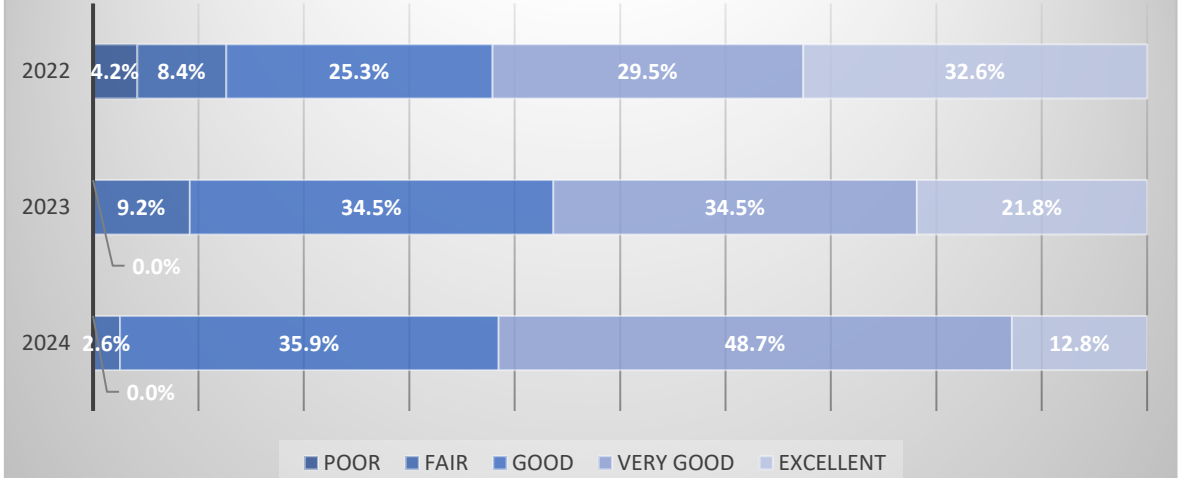
2-2) Appropriateness of the contents regarding safety education



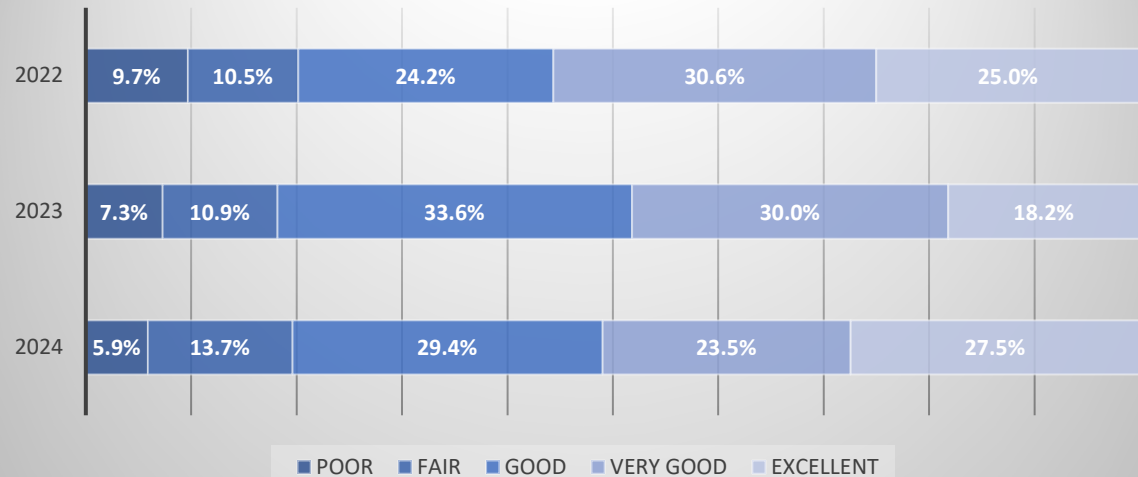
3-1) User laboratory facilities



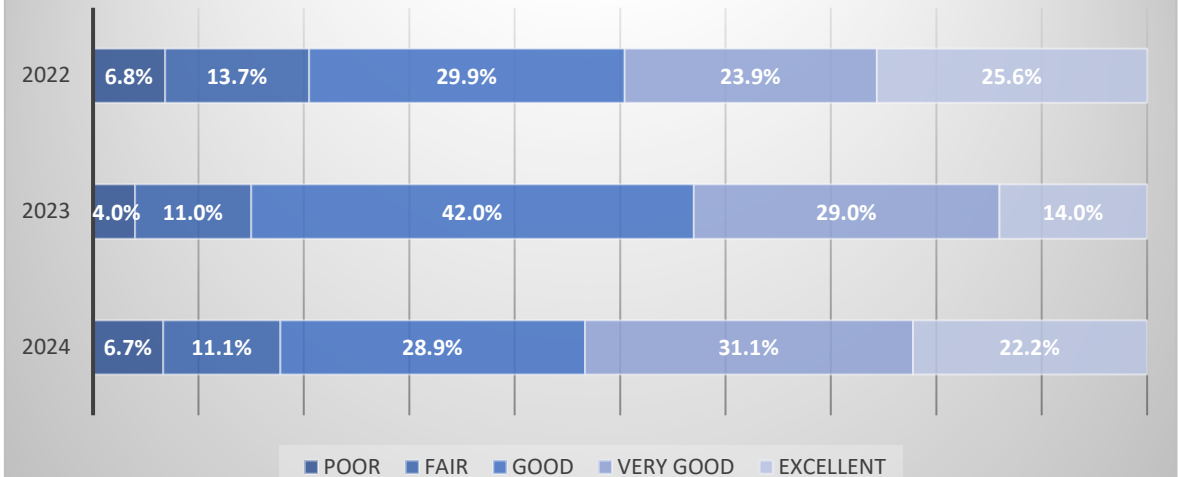
3-2) Tools and supplies in user labs



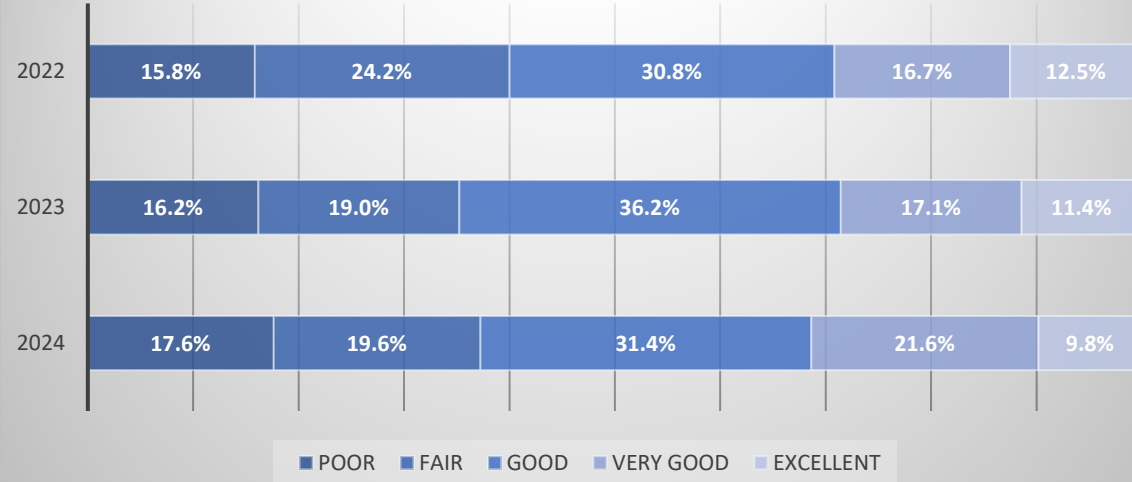
3-3) Computers/network access for visitors



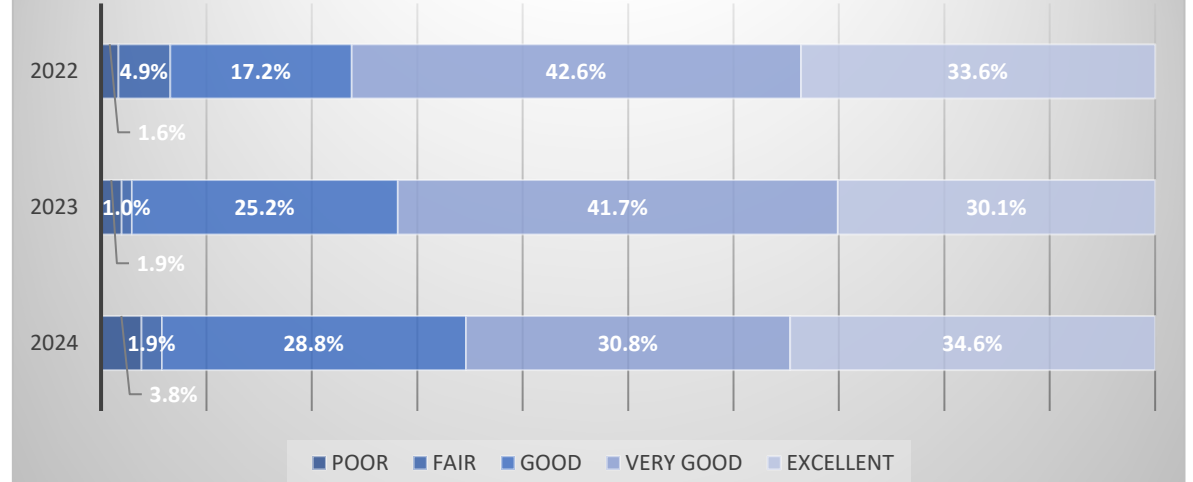
3-4) User rooms (the 2nd floor of MLF)



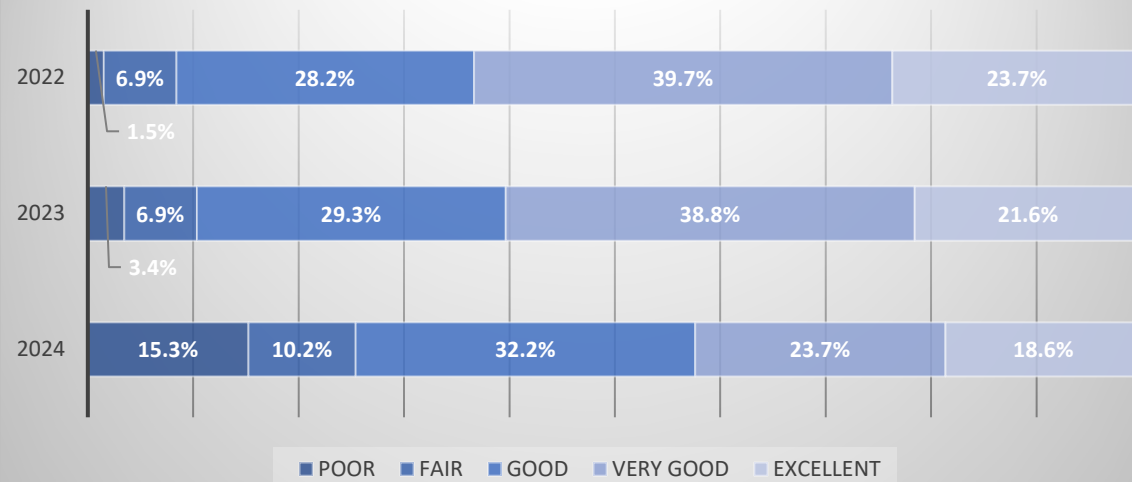
3-5) Break/snack room



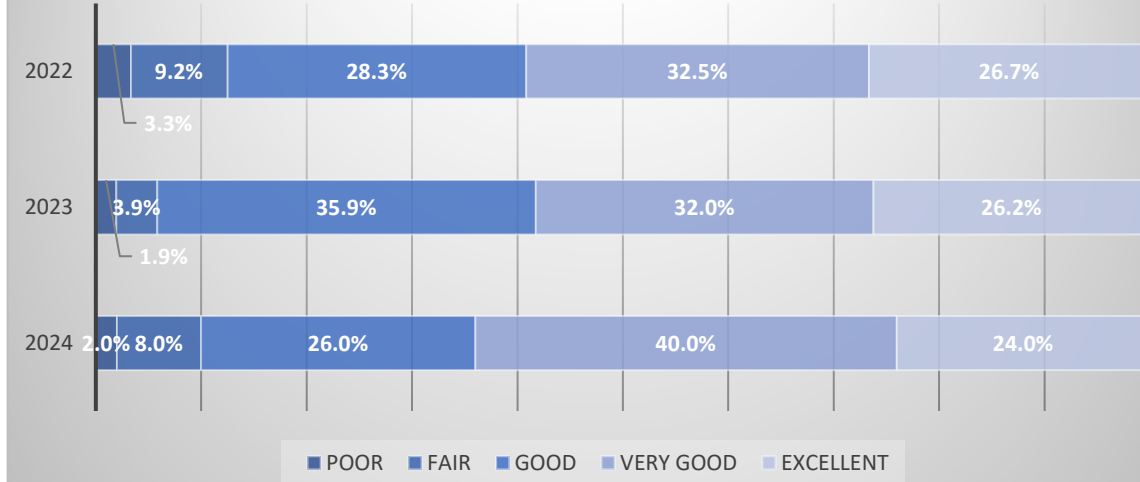
3-6) Accommodation



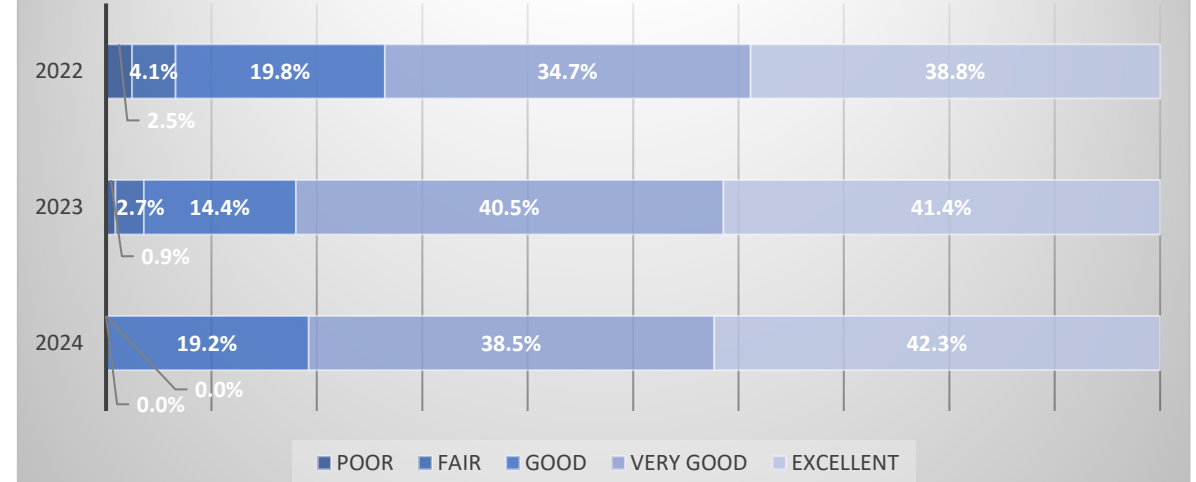
3-7) MLF operation status information



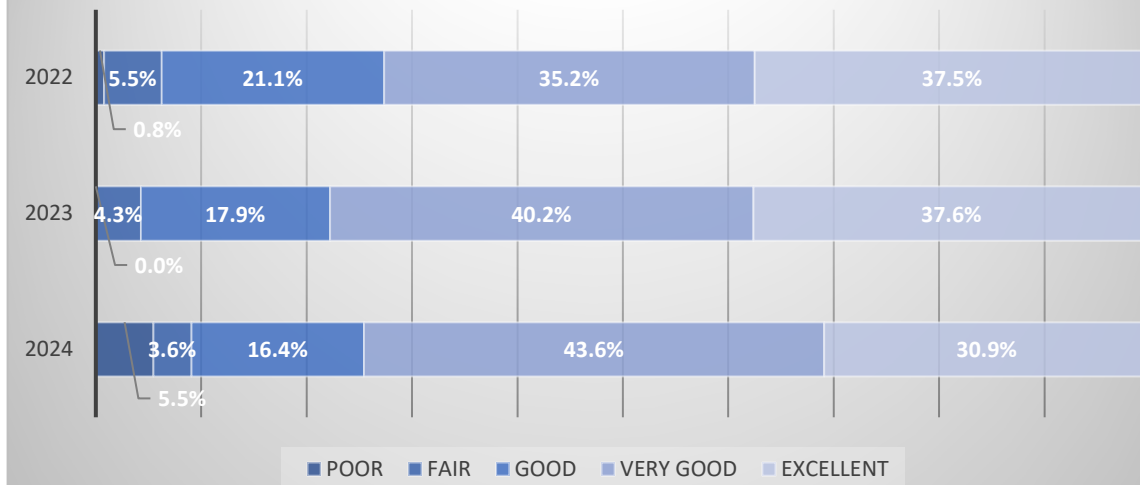
4-1) Variety of sample environments



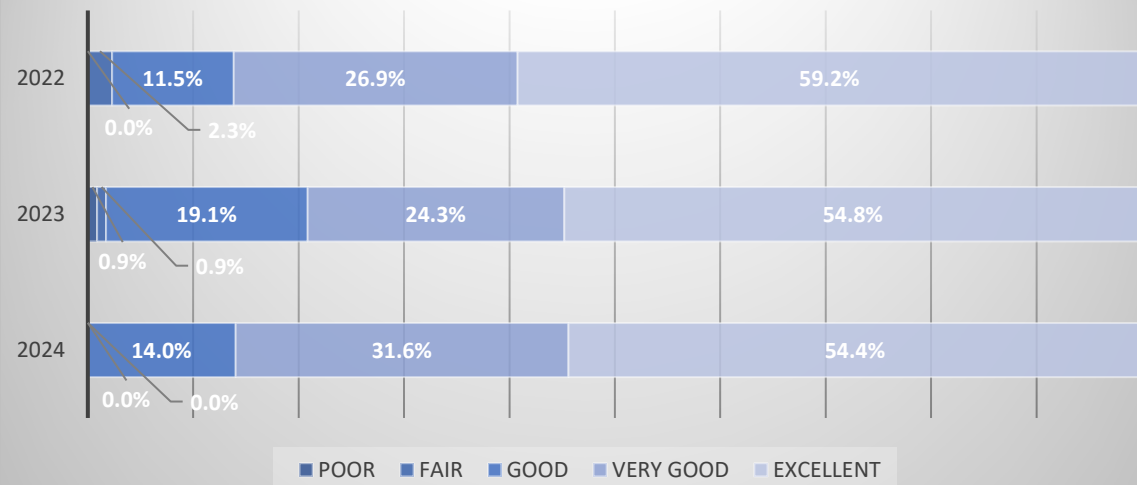
4-2) Support from J-PARC staff



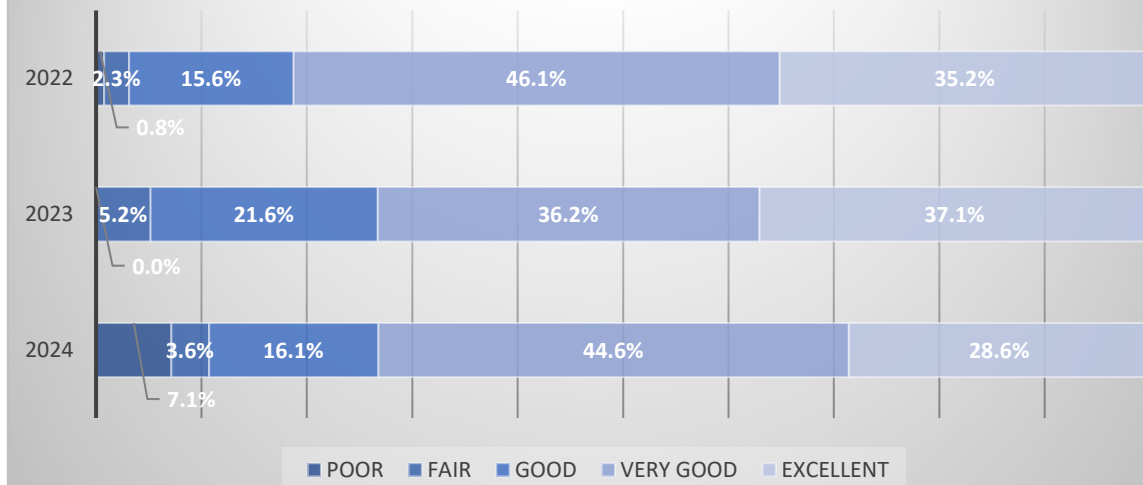
4-3) Quality and reliability of the equipment



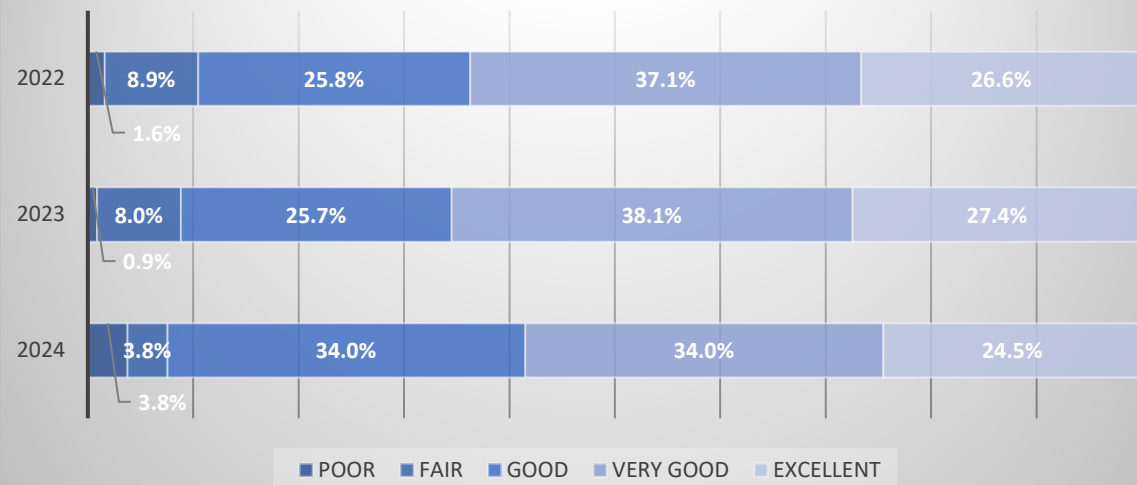
5-1) Support from J-PARC staff



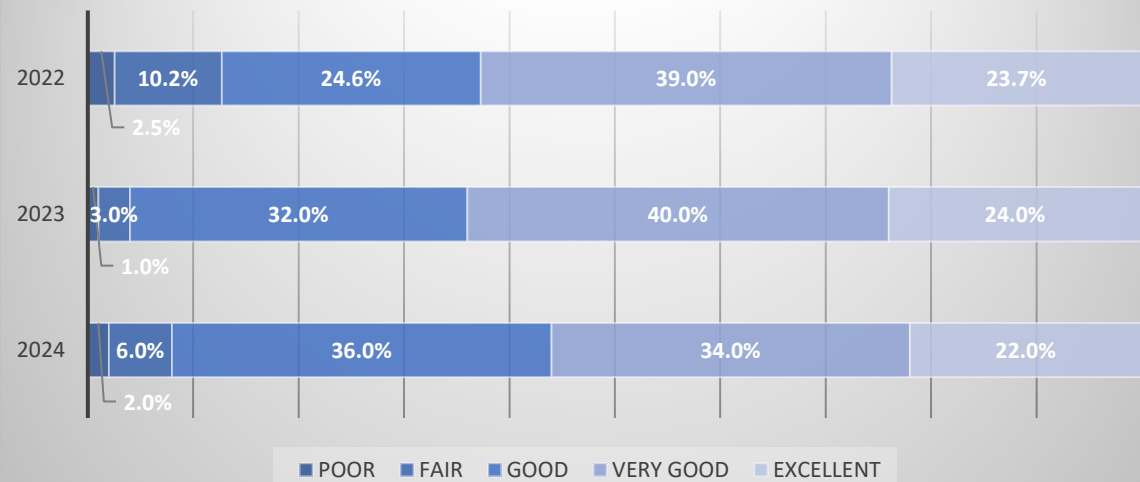
5-2) Hardware reliability and performance



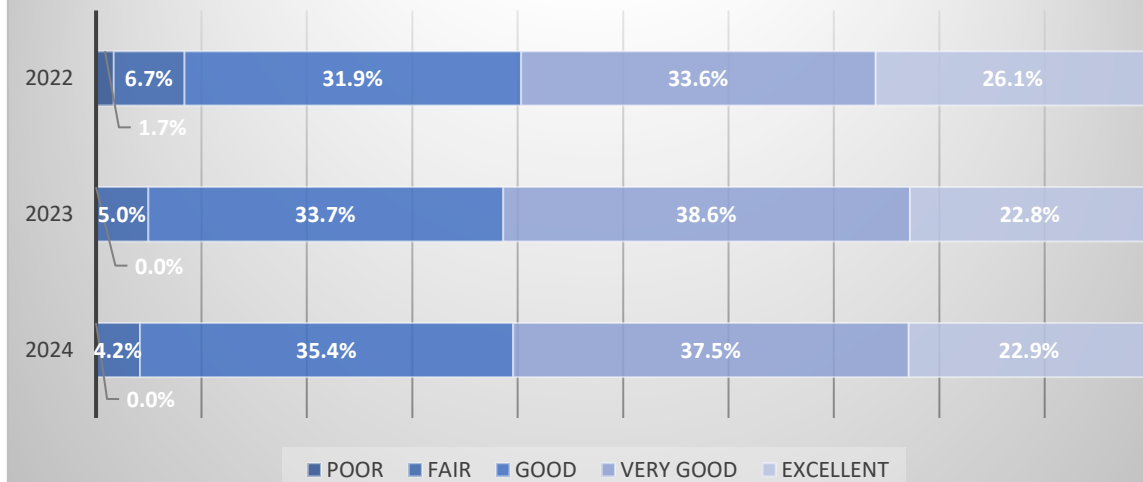
5-3) Data acquisition/instrument control software



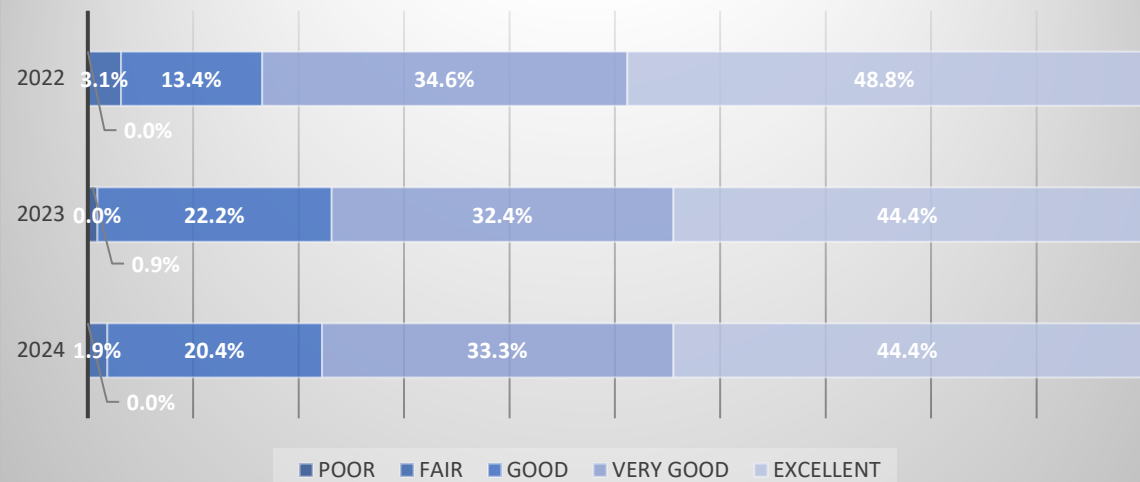
6-1) Quality of software



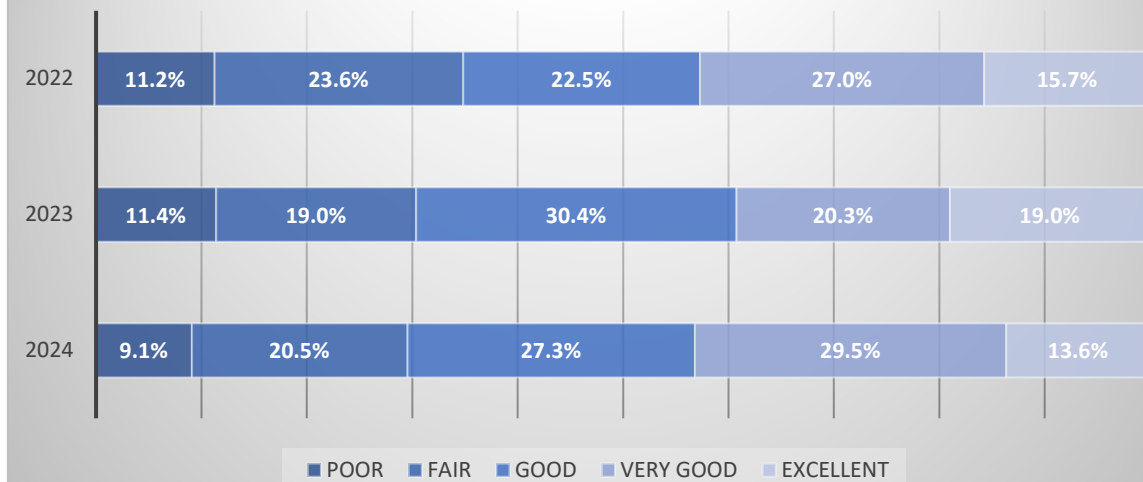
6-2) Range of capabilities



6-3) Support from J-PARC staff



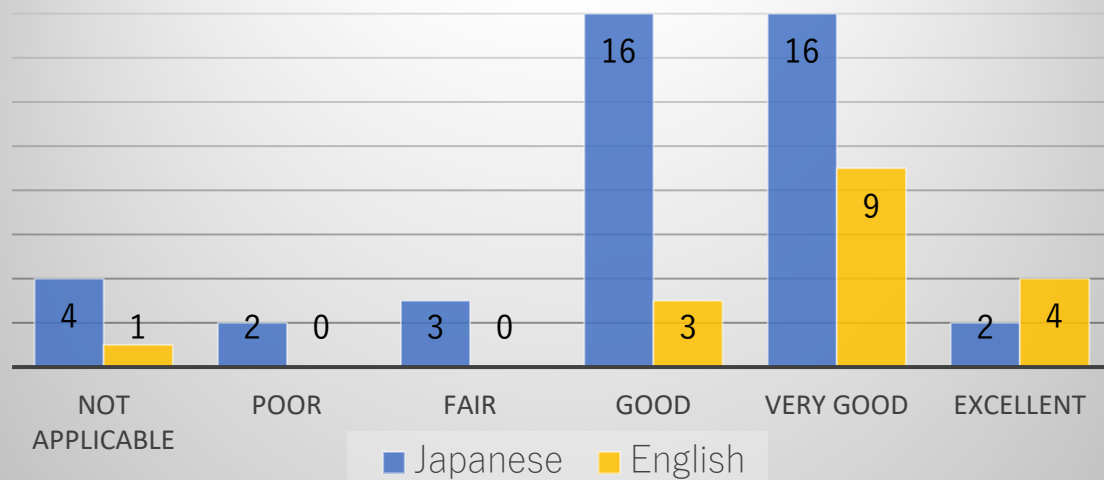
6-4) Remote access to software



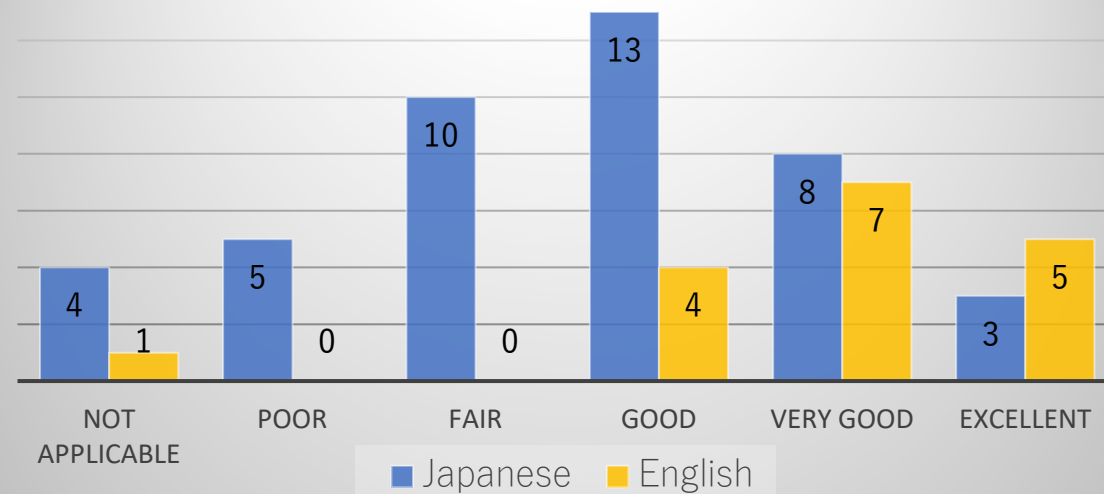
Comparison graph of respondents in both Japanese and English

Comparison graph of items by respondents answered in Japanese and English.

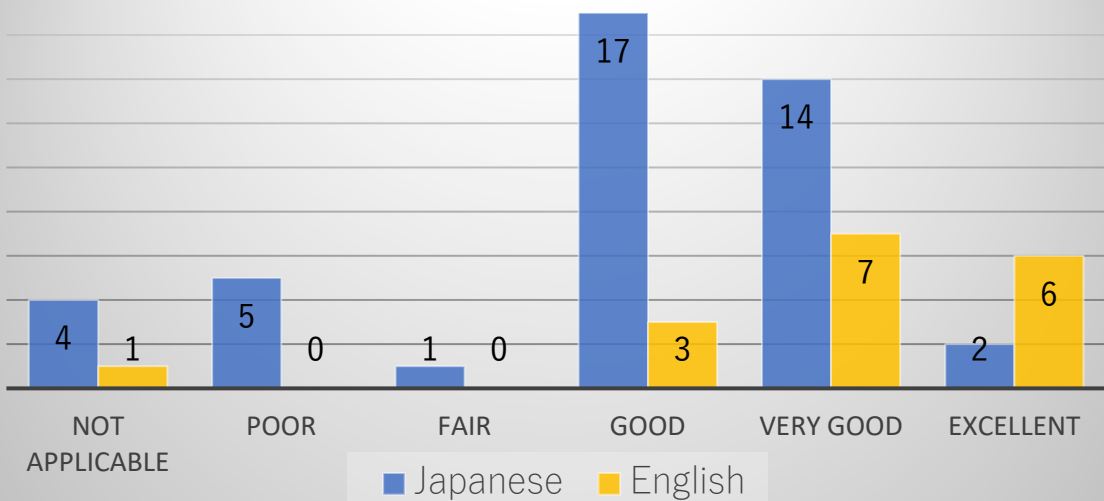
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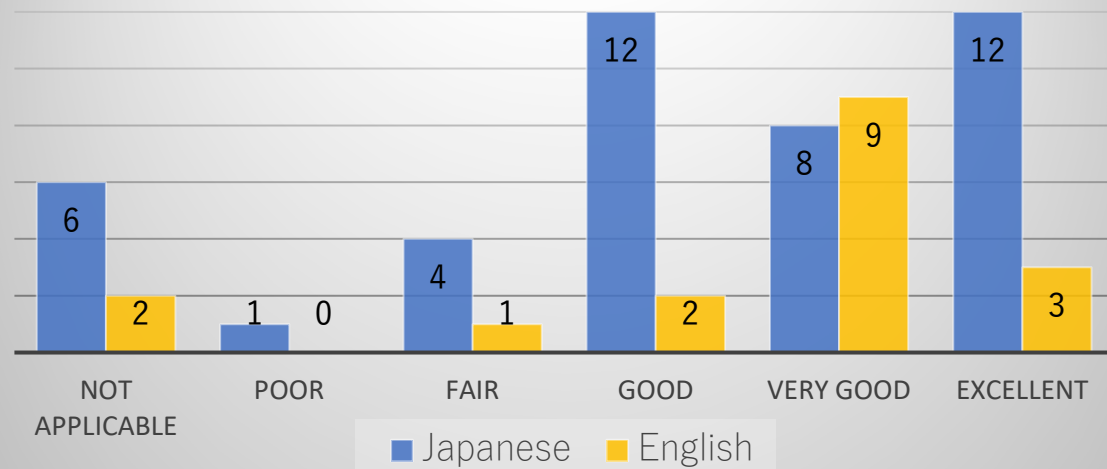
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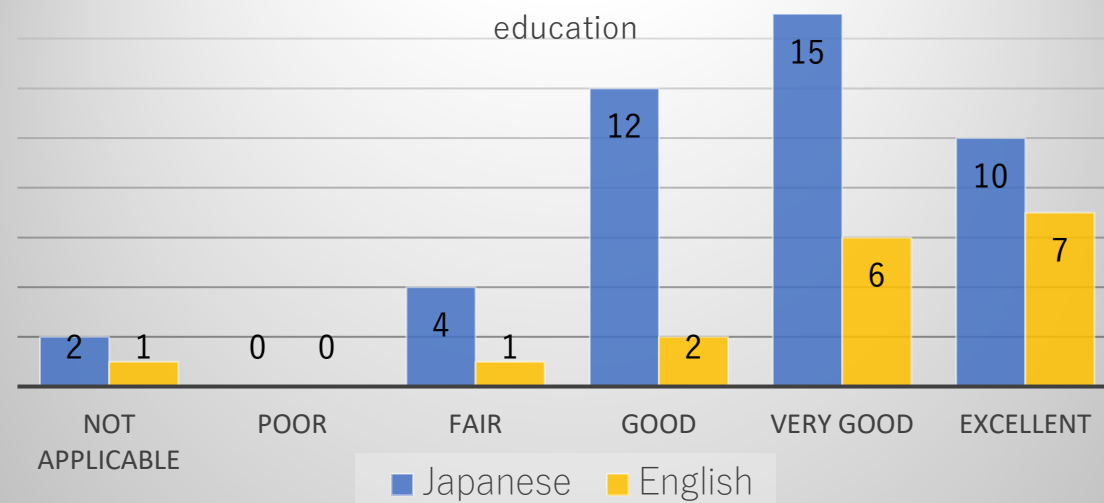
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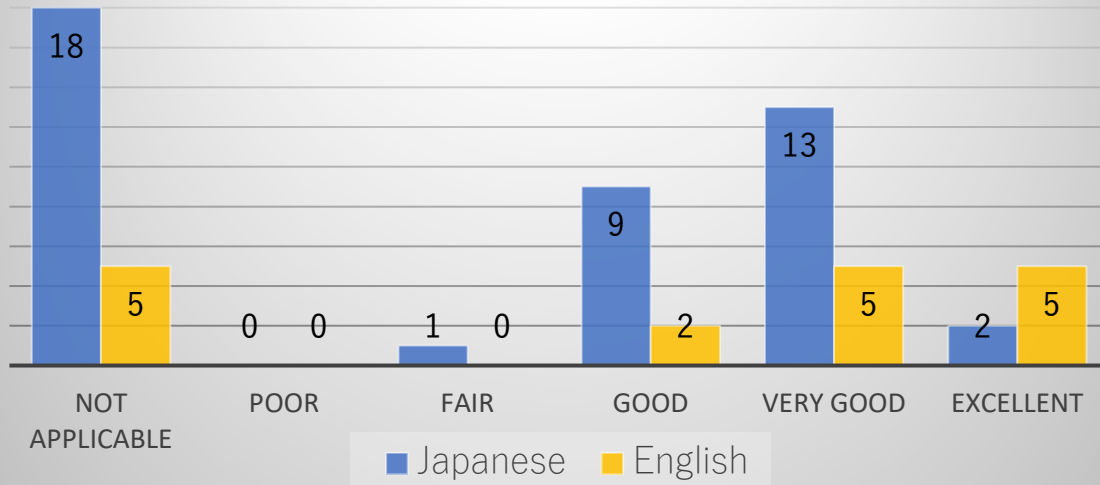
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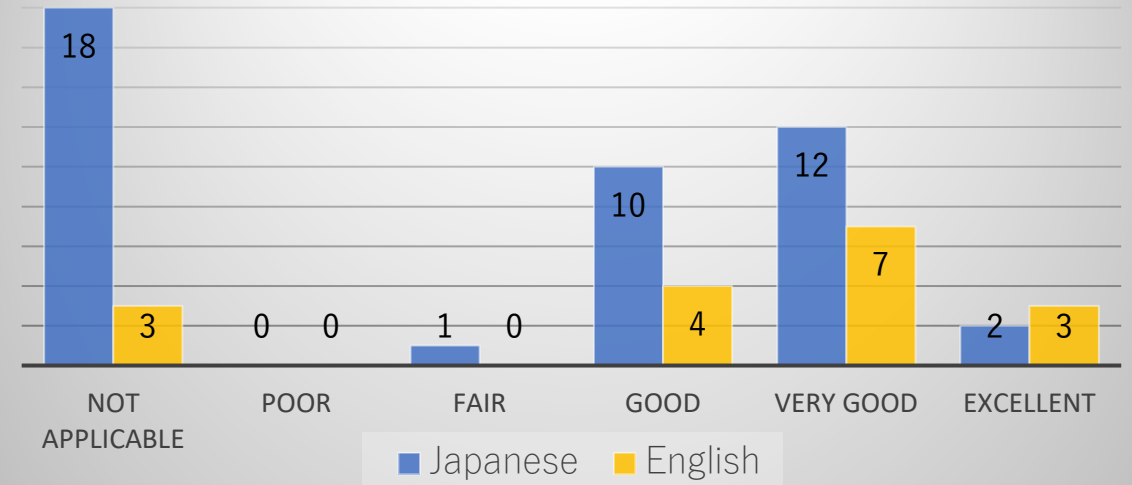
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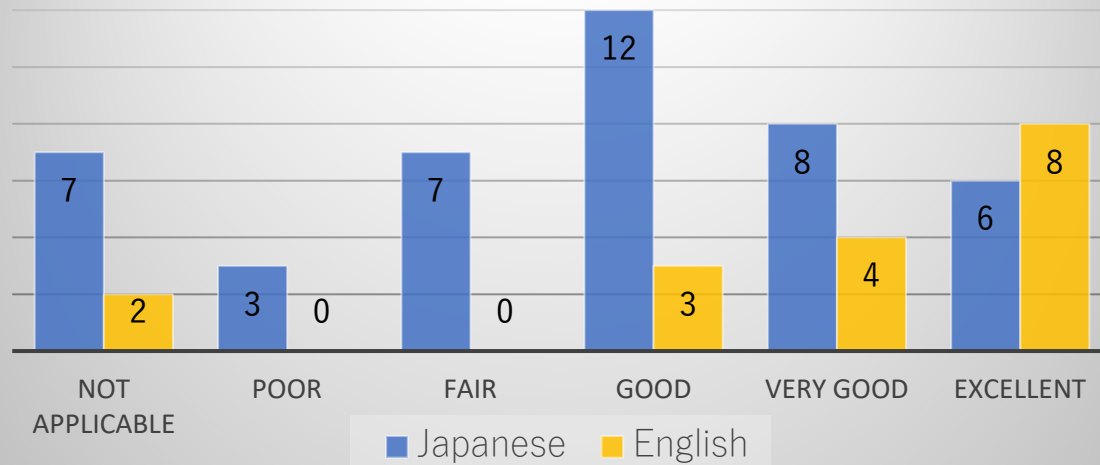
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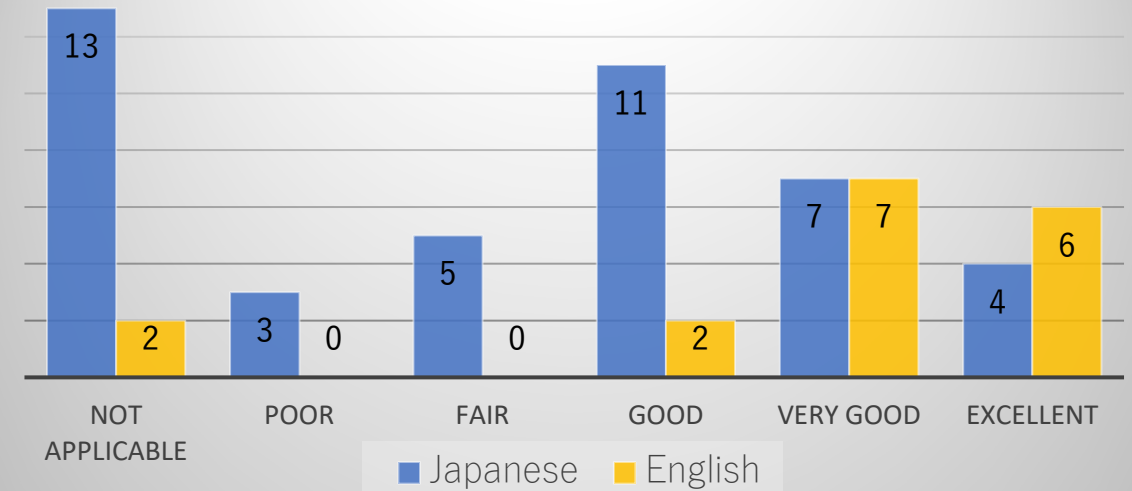
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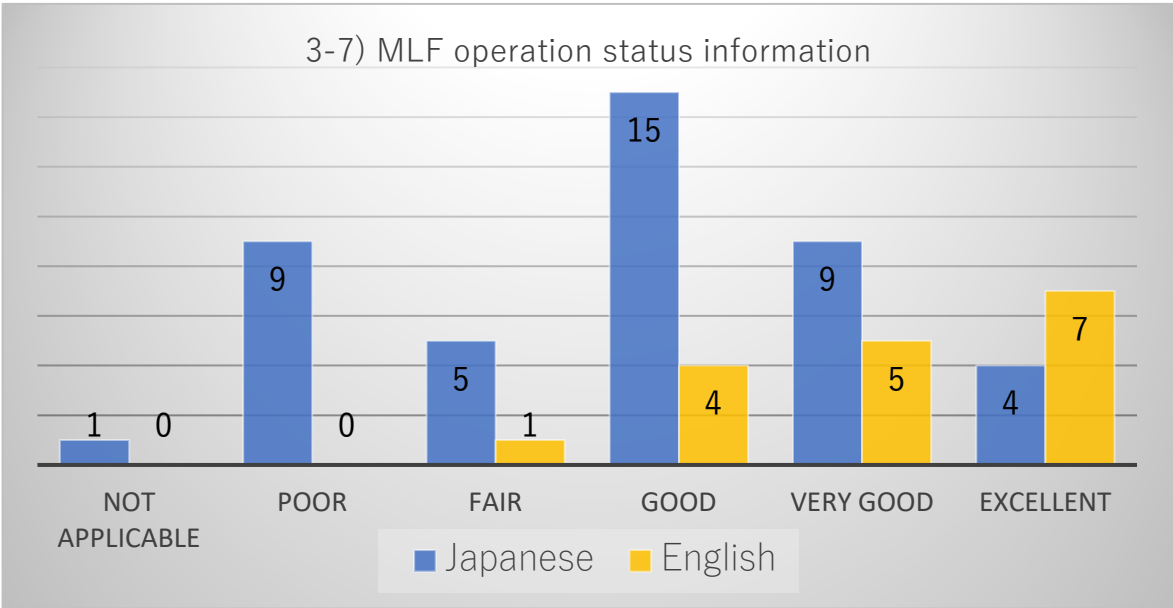
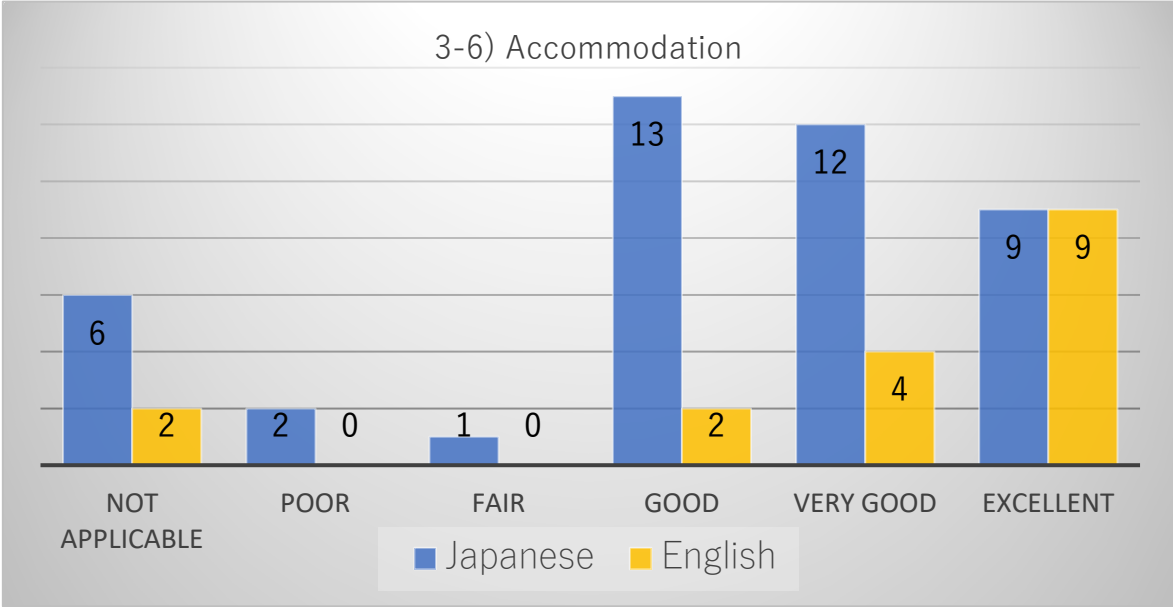
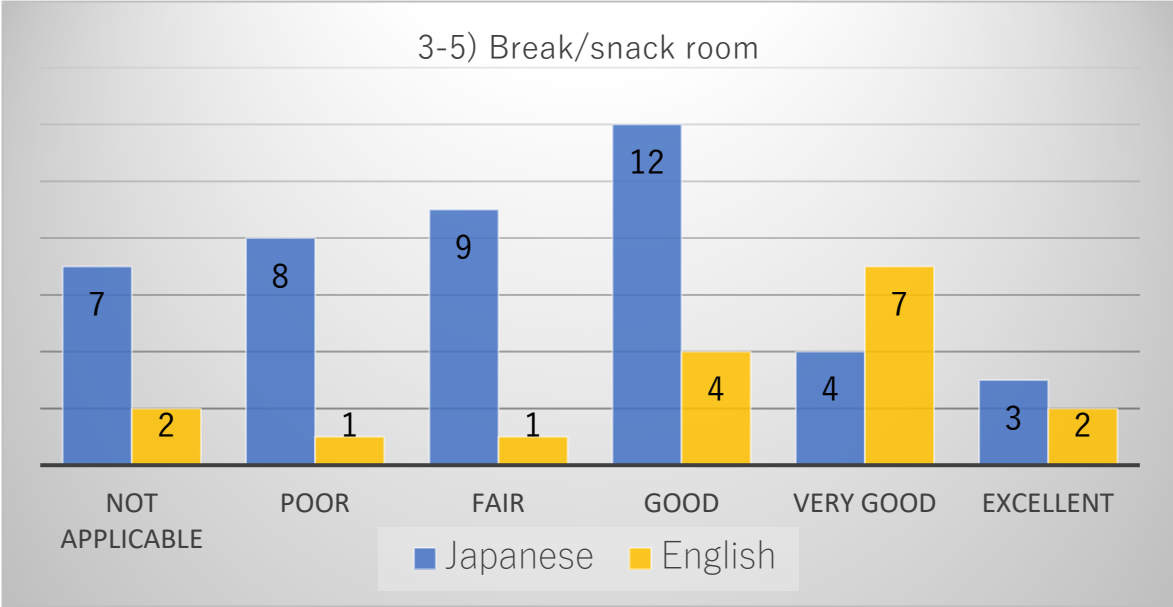


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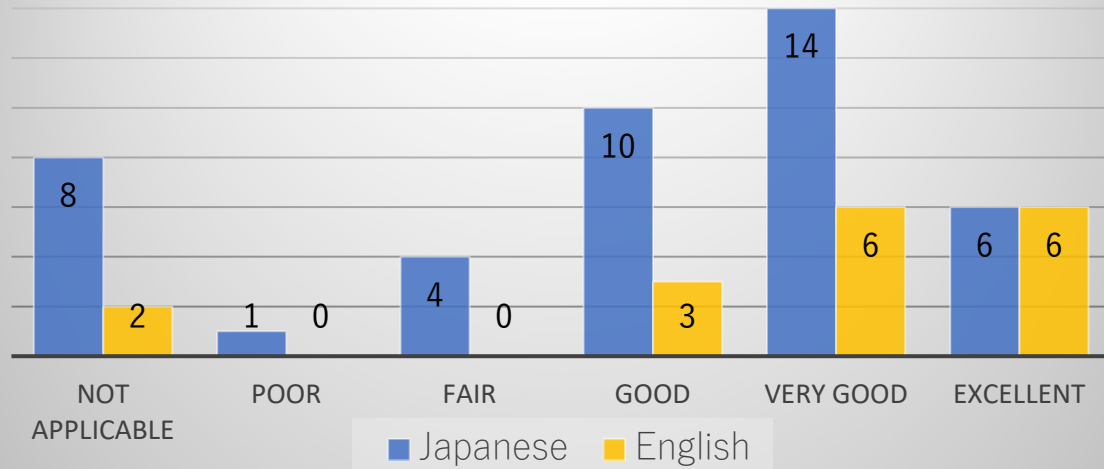


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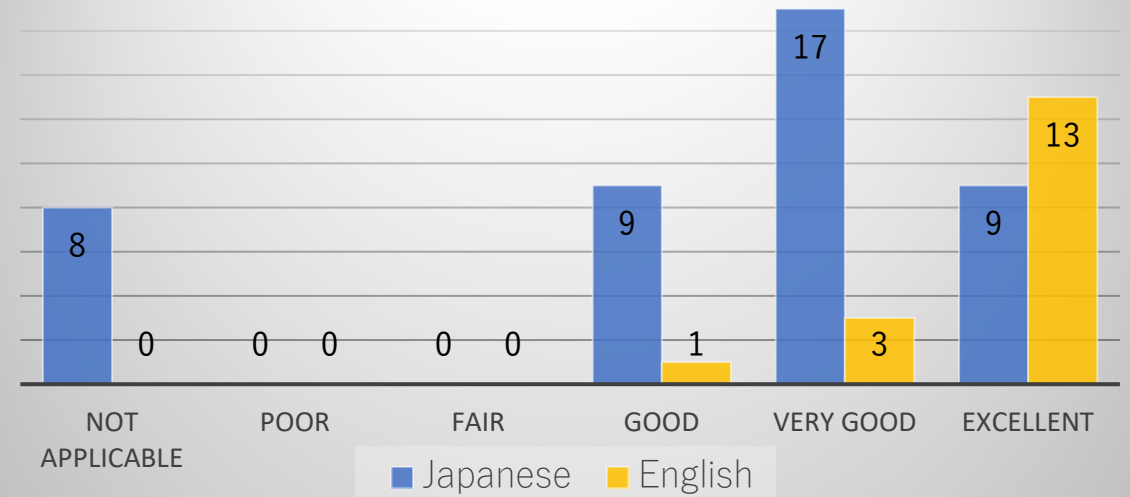




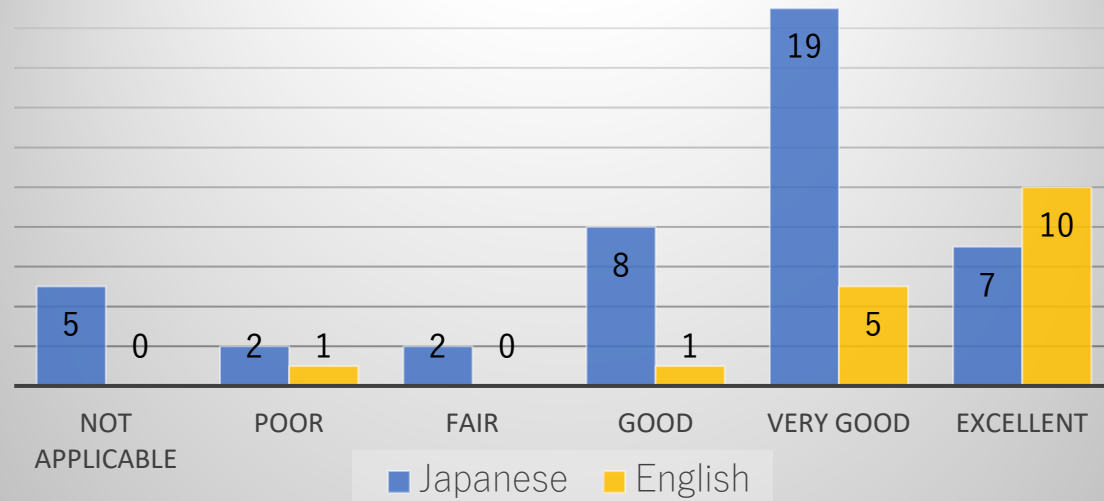
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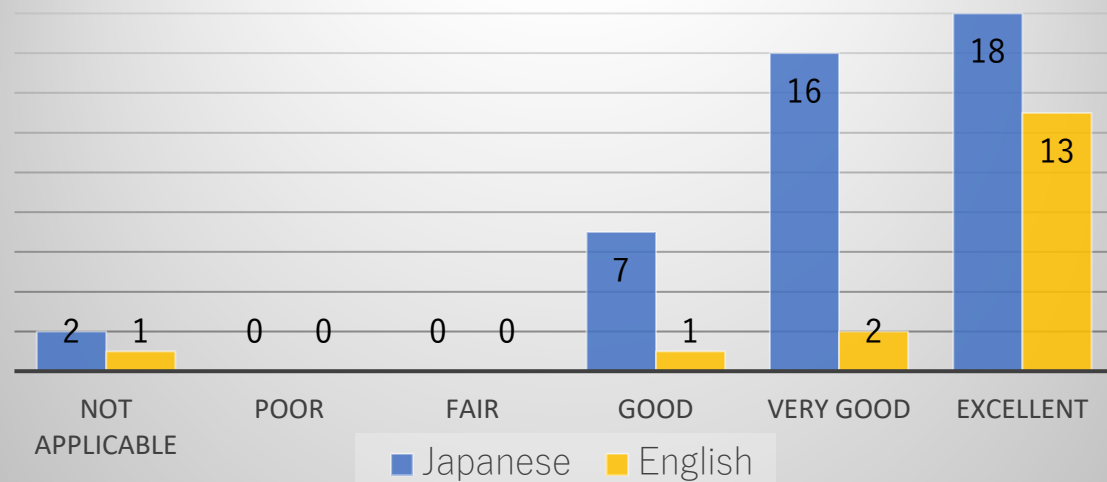
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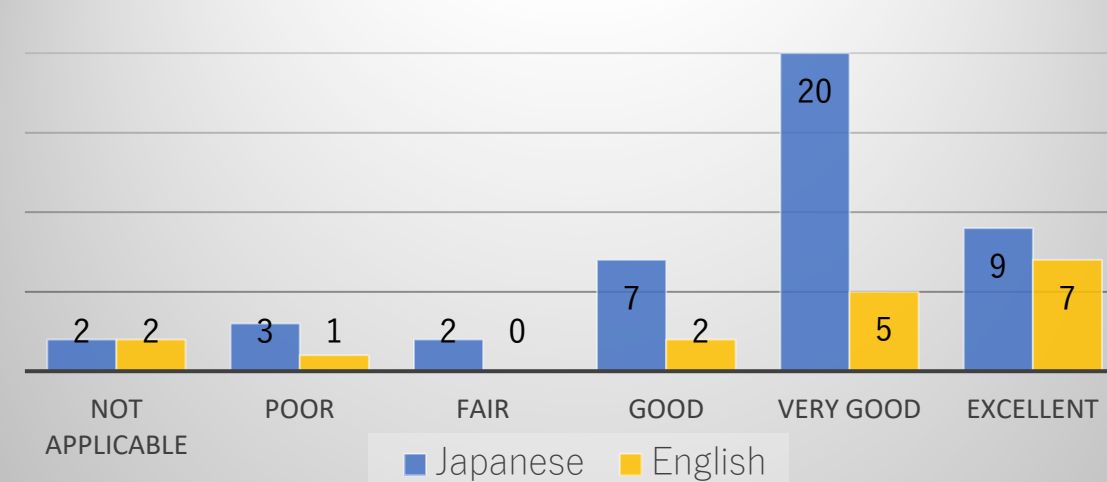
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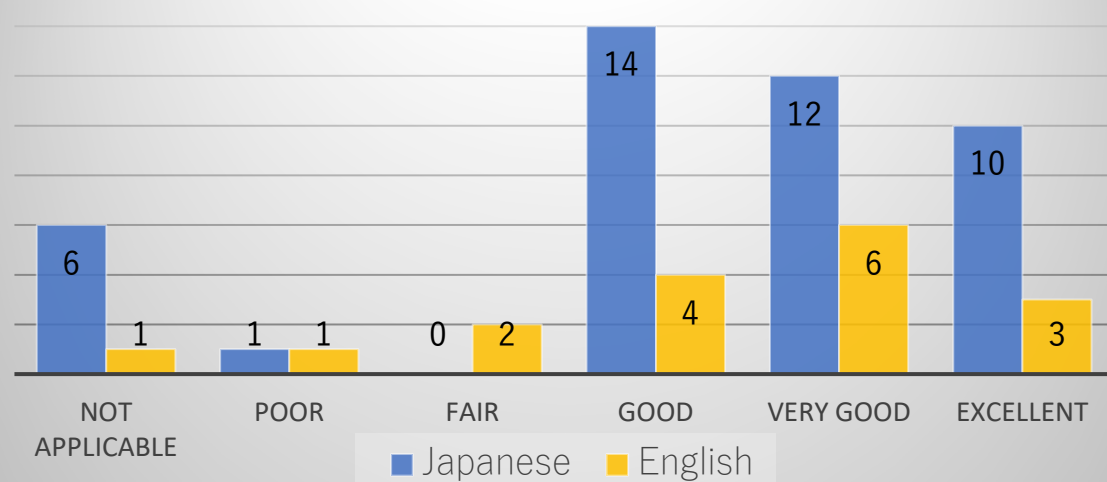
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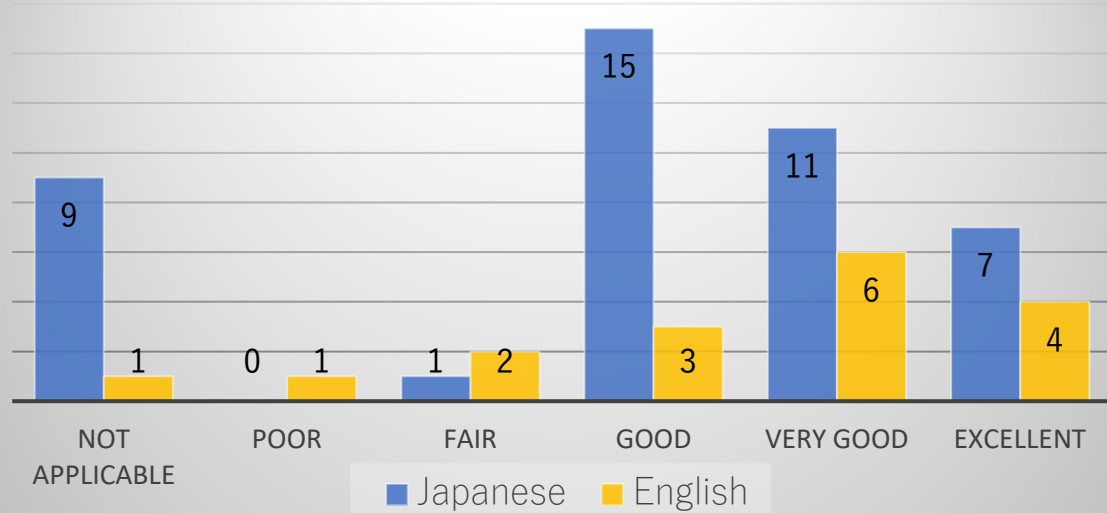
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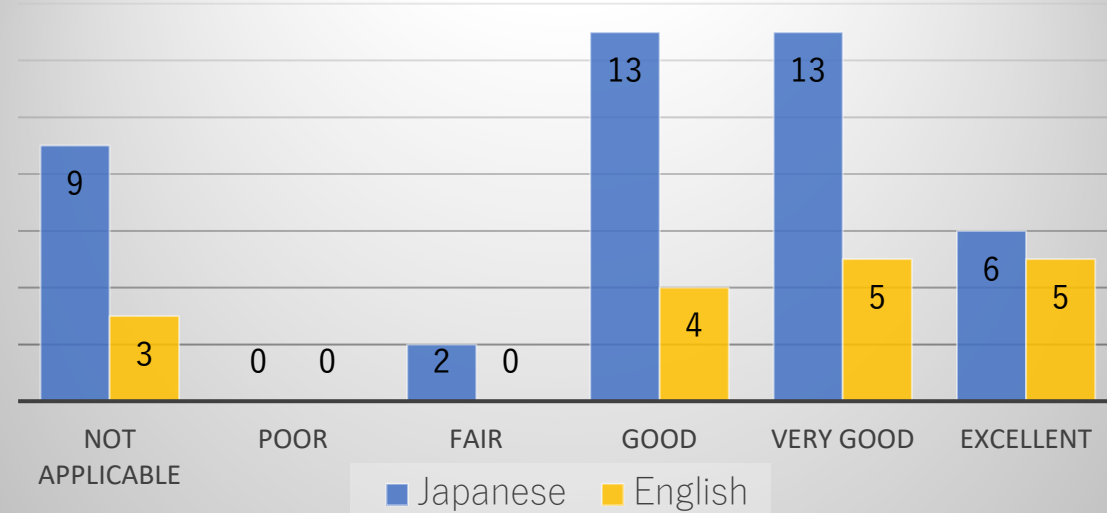
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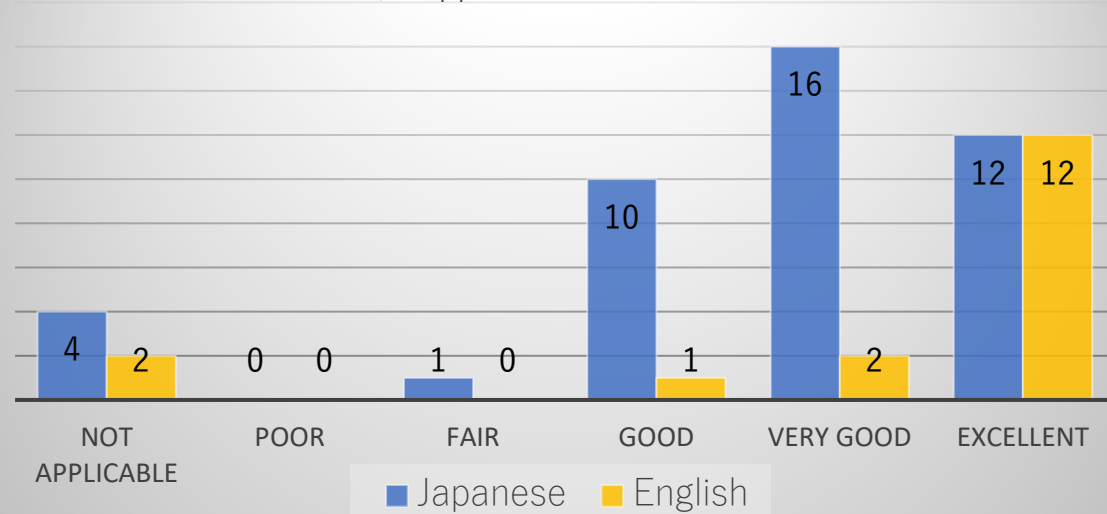
6-1) Quality of software



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6-3) Support from J-PARC staff



6-4) Remote access to software

