

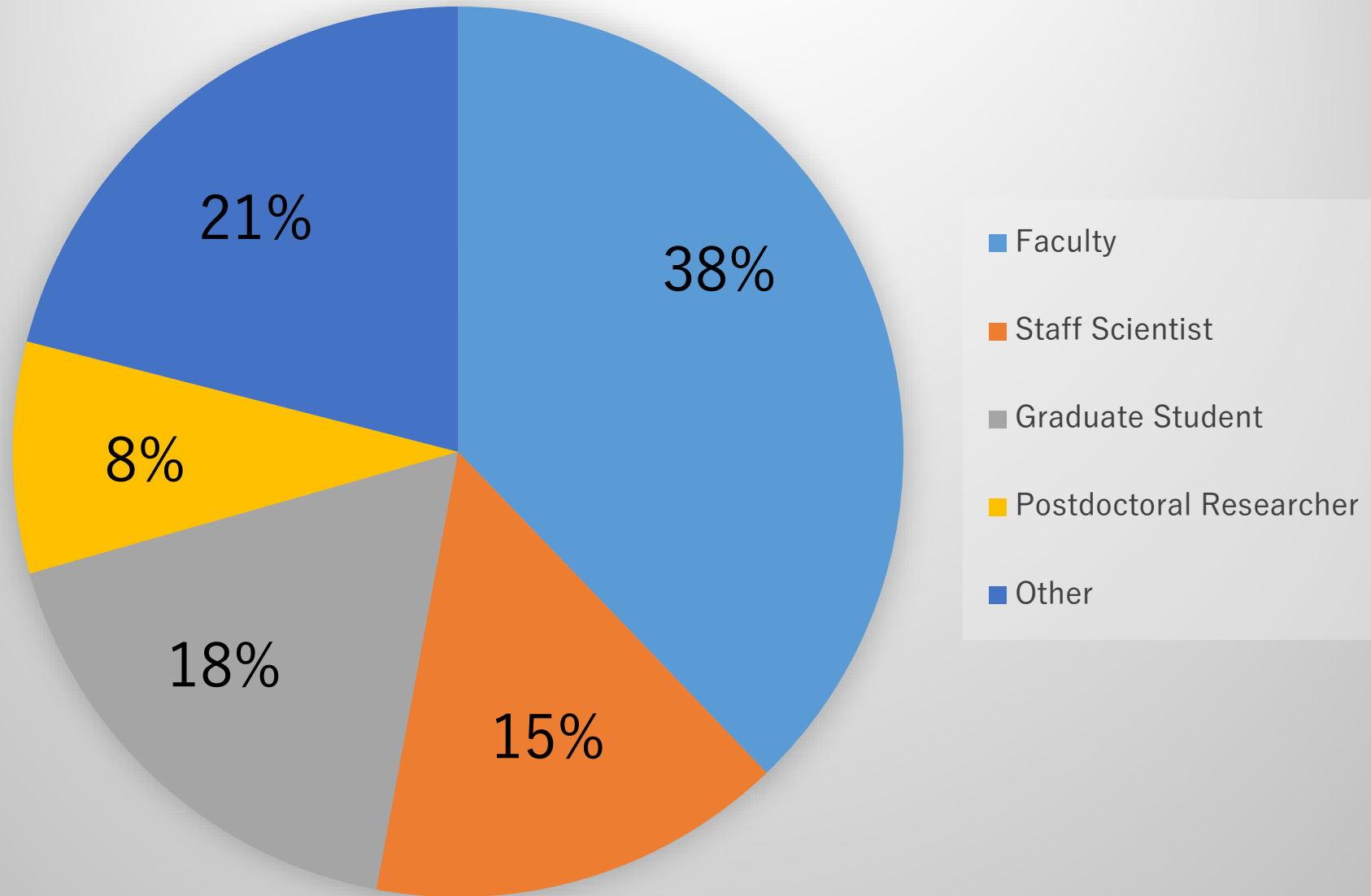
# Summary of MLF User Questionnaire 2023

February 27<sup>th</sup>, 2023 J-PARC Center

## Overview of MLF User Questionnaire

- Implementation method  
Google Forms is adopted
- Implementation period  
December 26<sup>th</sup>, 2023 to January 25<sup>th</sup>, 2024
- Survey Respondent (MLF Users from January to December 2023)  
1391people (last year: 1316people)
- Number of respondents  
Japanese:75people, English:44people total:119people  
(last year Japanese:77people, English:55people total:132people)
- Response rate  
8.6% (last year:10.0%)

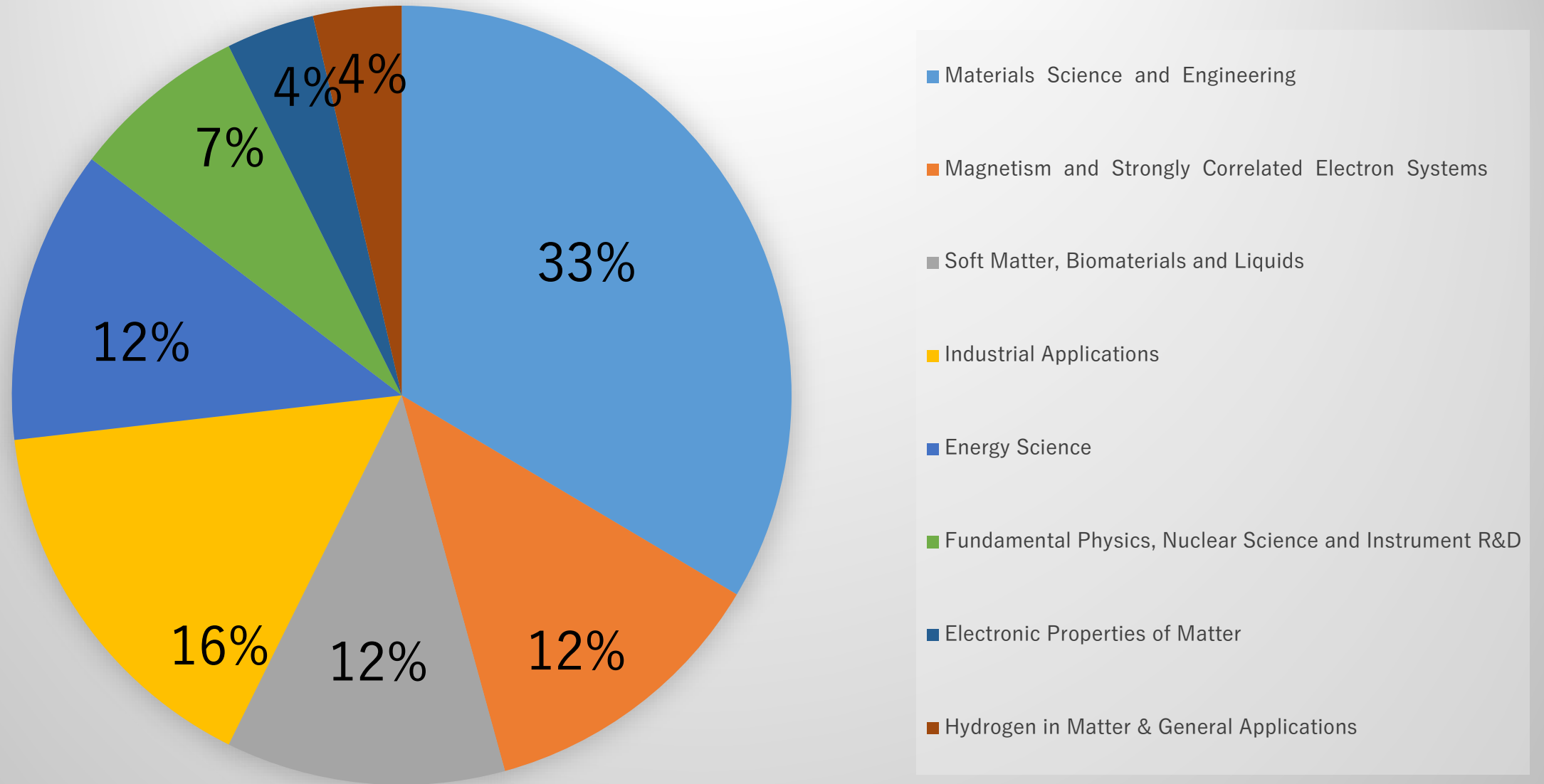
# Number of respondents by job title



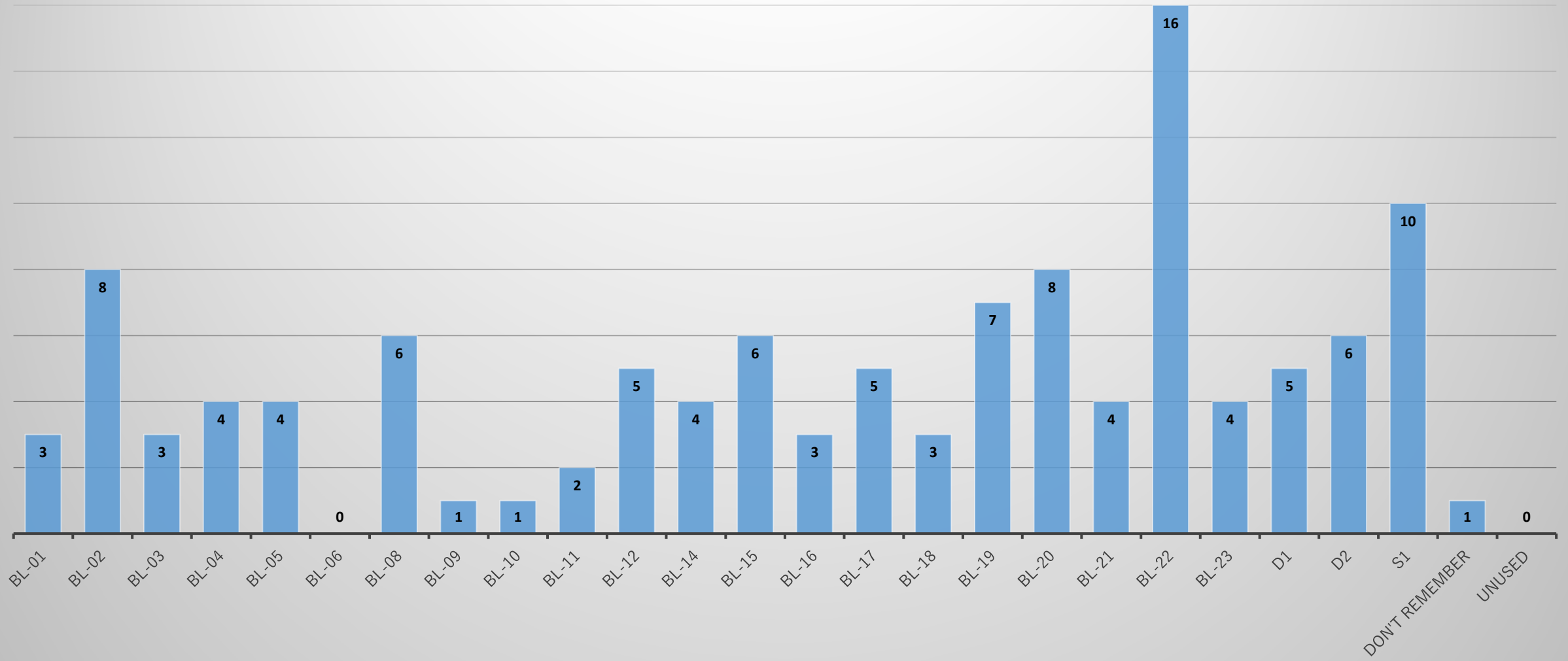
## Other Breakdown

Corporate Researcher, Industrial	18
Researcher at National Institute	5
Grad student, Undergraduate student	1
local government staff	1

# Number of respondents by research field



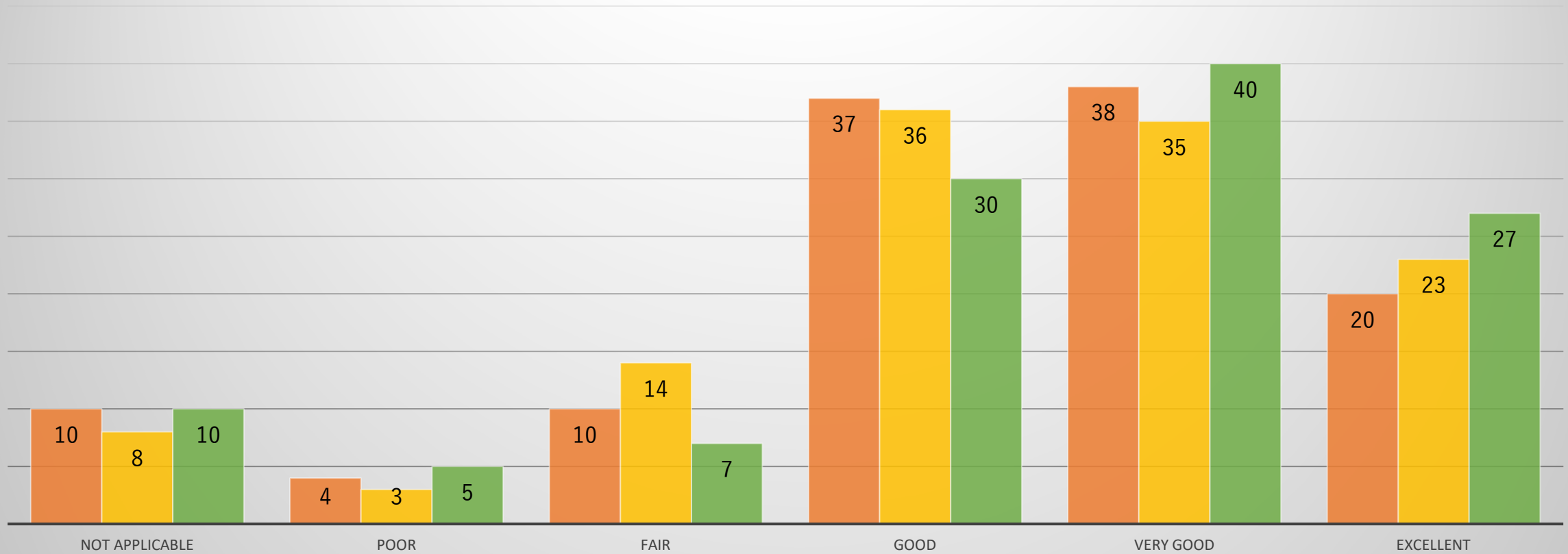
# Number of respondents by beamline



# Number of responses by question items

Comparison graph of items by number of respondents.

# 1. Proposal Process

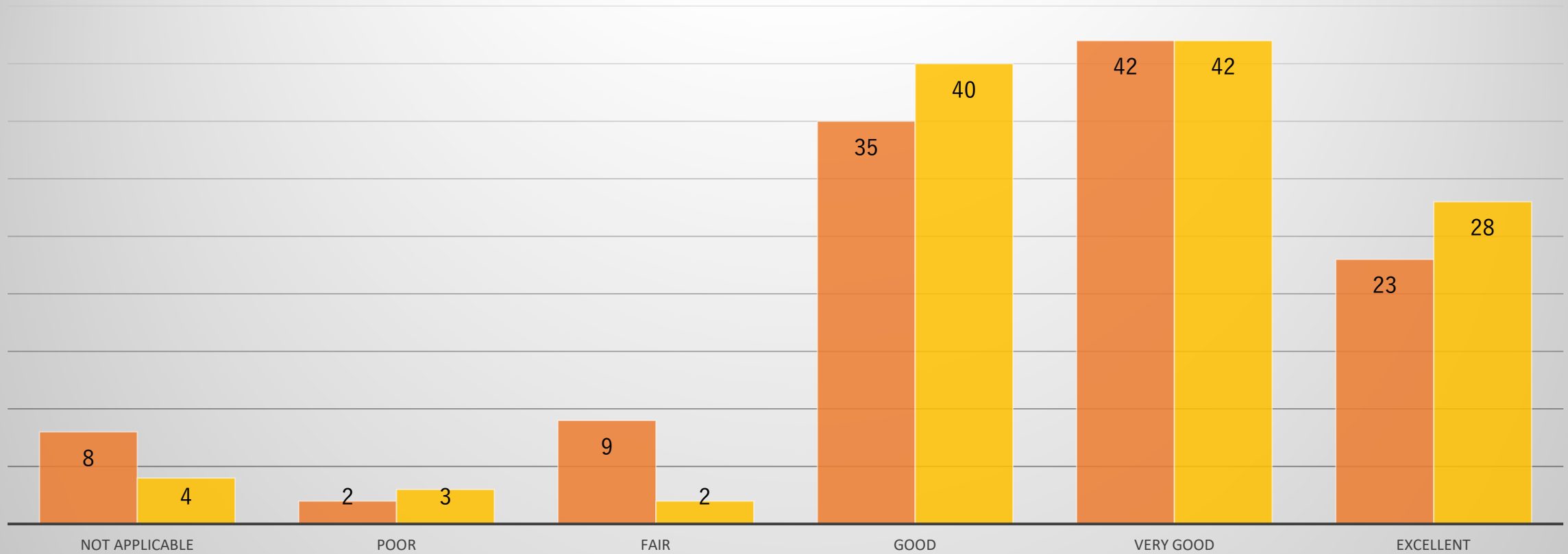


■ 1-1) Ease of proposal process

■ 1-2) Scheduling timeline of proposal process

■ 1-3) Fairness of proposal process

## 2. Safety Education

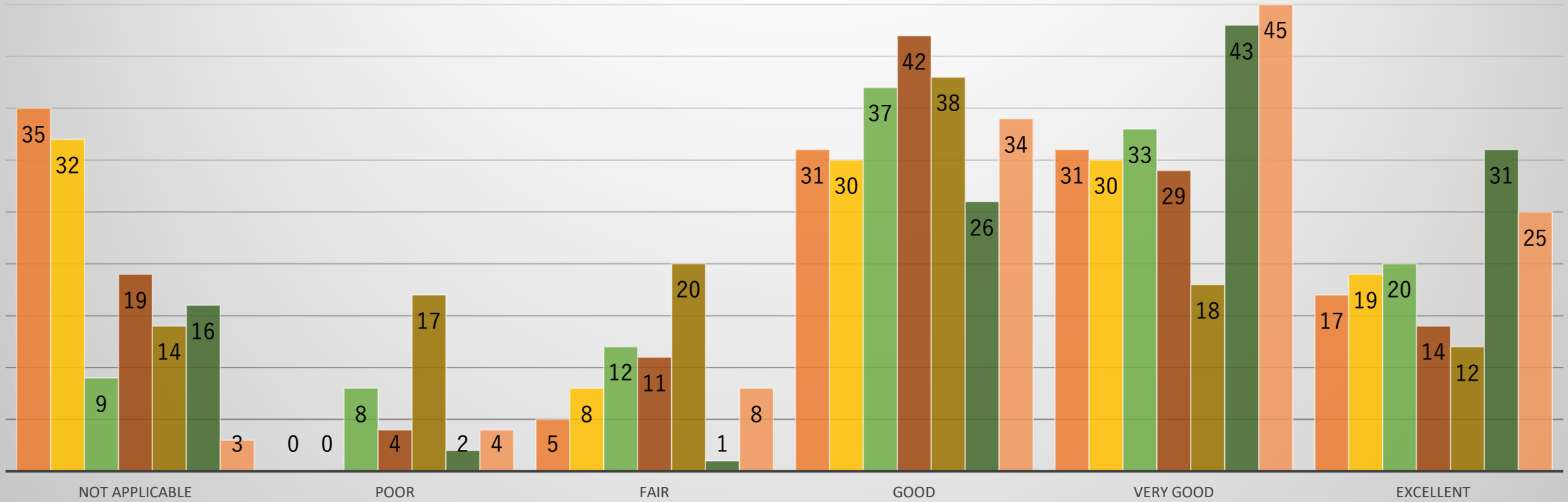


■ 2-1) Effectiveness of computer based training

■ 2-2) Appropriateness of the contents regarding safety education



### 3. Support Facilities



3-1) User laboratory facilities

3-2) Tools and supplies in user labs

3-3) Computers/network access for visitors

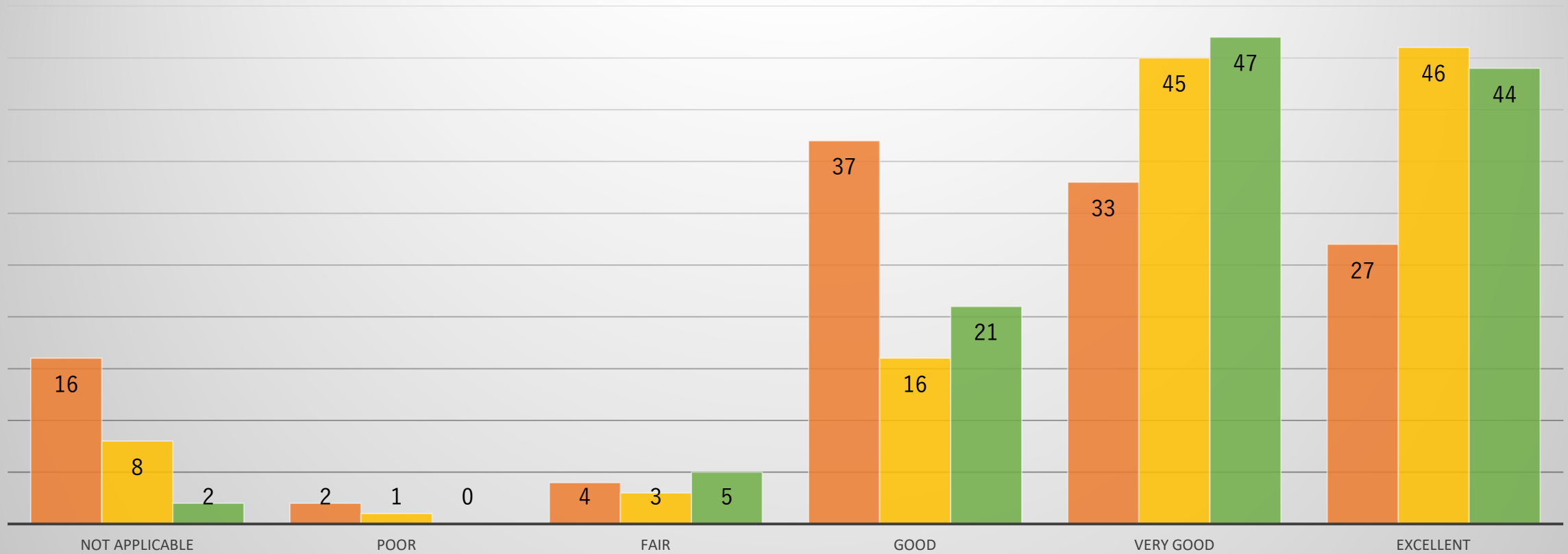
3-4) User rooms (the 2nd floor of MLF)

3-5) Break/snack room

3-6) Accommodation

3-7) MLF operation status information

## 4. Sample Environments

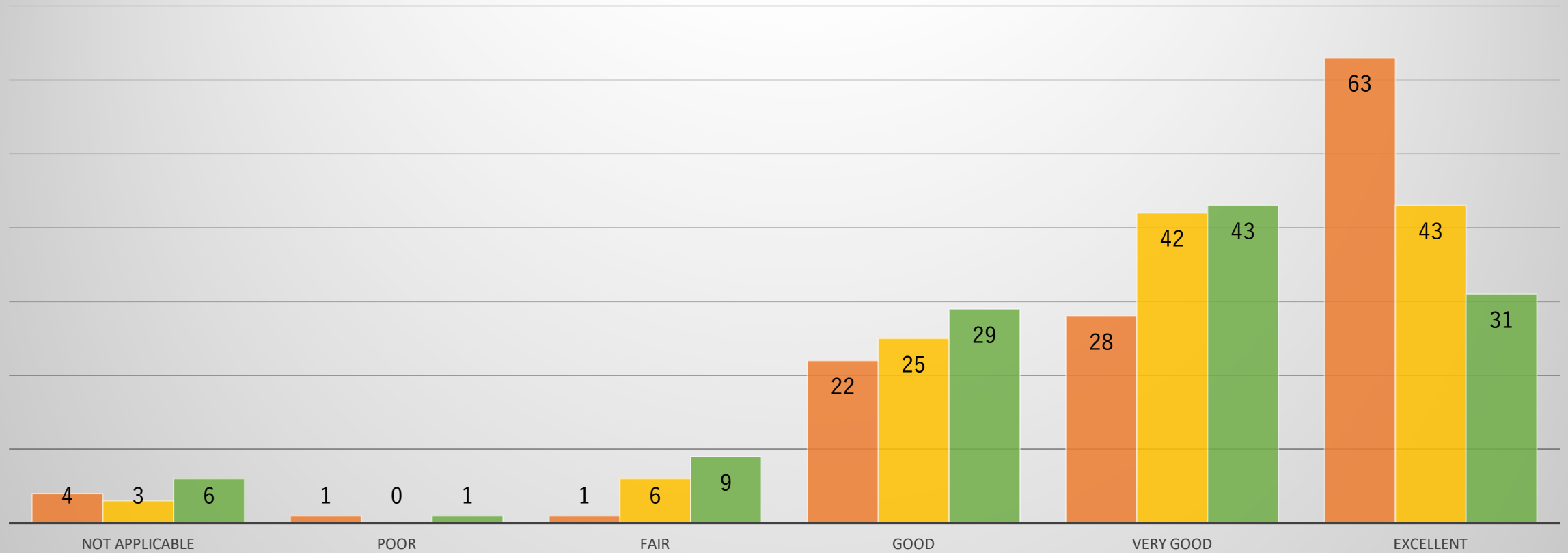


■ 4-1) Variety of sample environments

■ 4-2) Support from J-PARC staff

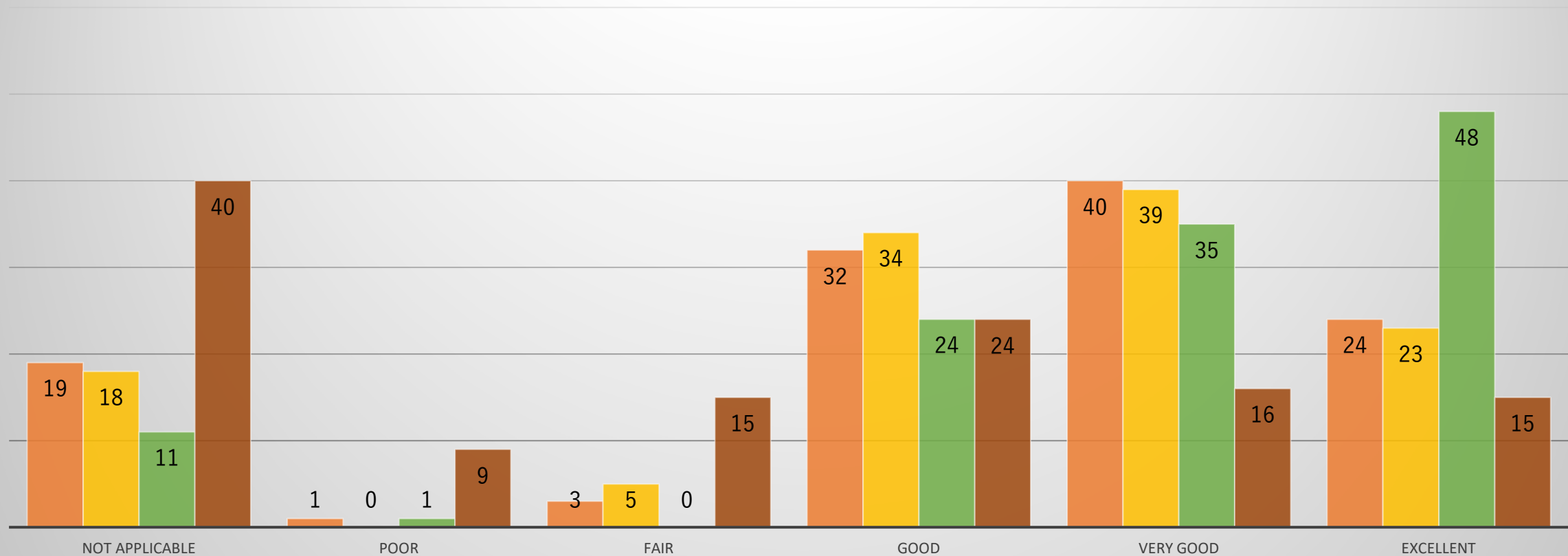
■ 4-3) Quality and reliability of the equipment

## 5. Instrument Performance



■ 5-1) Support from J-PARC staff ■ 5-2) Hardware reliability and performance ■ 5-3) Data acquisition/instrument control software

## 6. Software (Data Analysis Software)

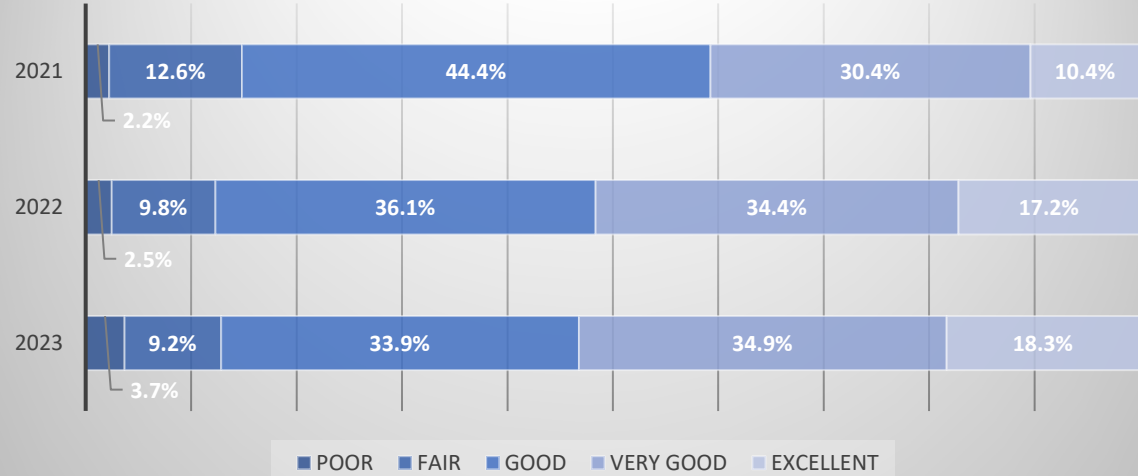


6-1) Quality of software    6-2) Range of capabilities    6-3) Support from J-PARC staff    6-4) Remote access to software

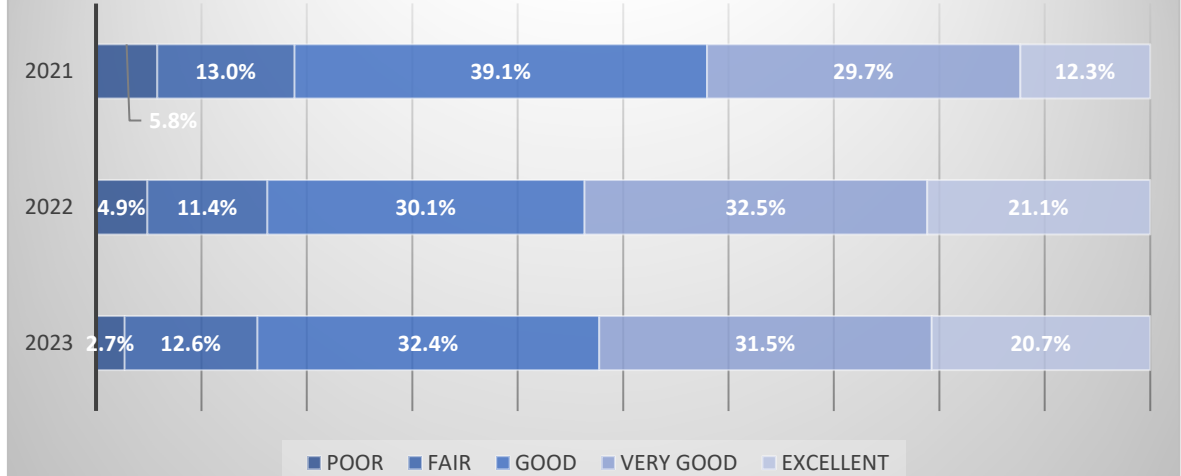
# Comparison graph of respondents in both this and the preceding year

Comparison graph of items in both this and the preceding year.

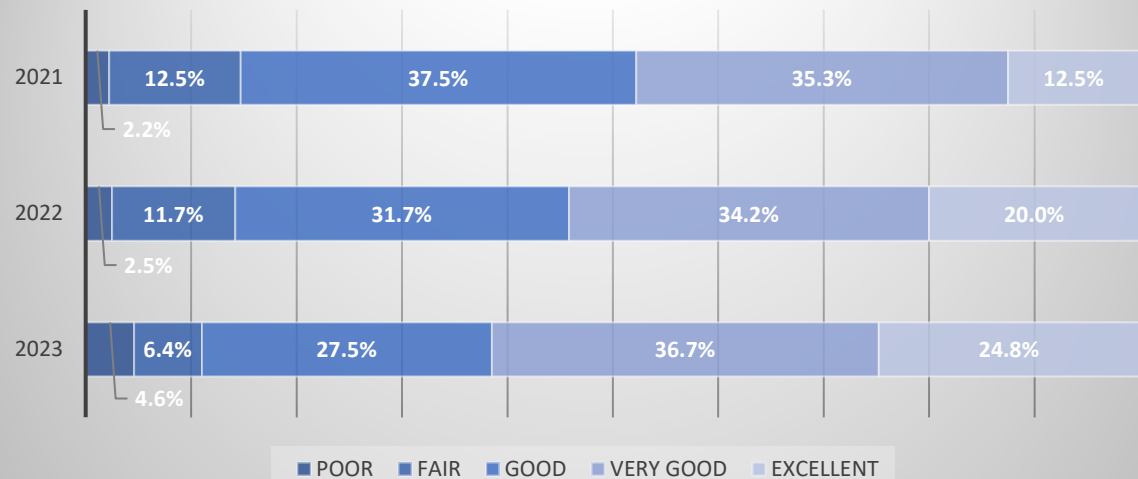
1-1) Ease of proposal process



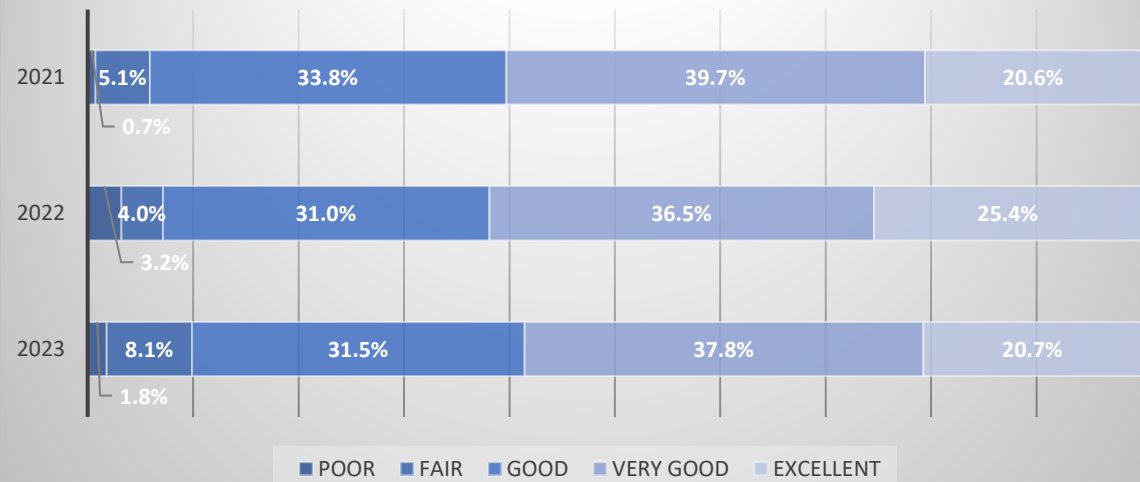
1-2) Scheduling timeline of proposal process



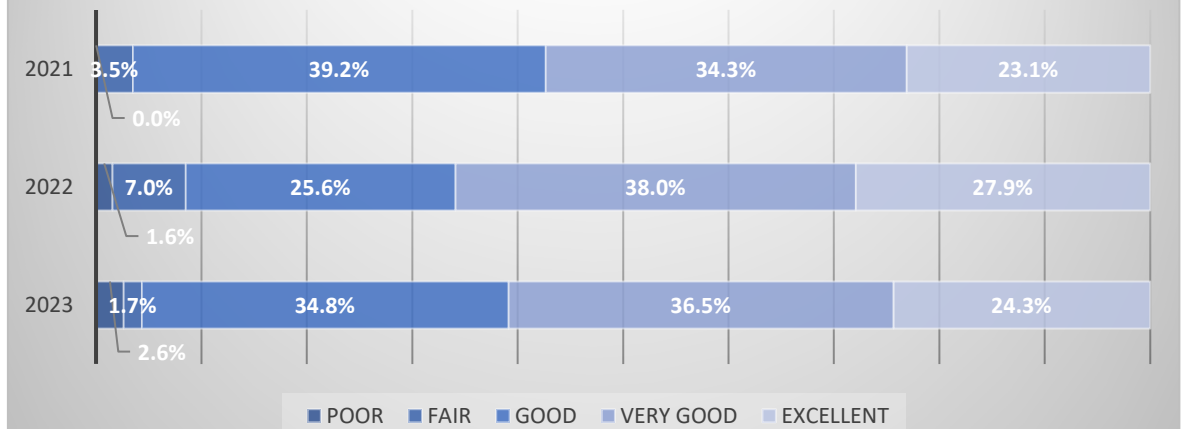
1-3) Fairness of proposal process



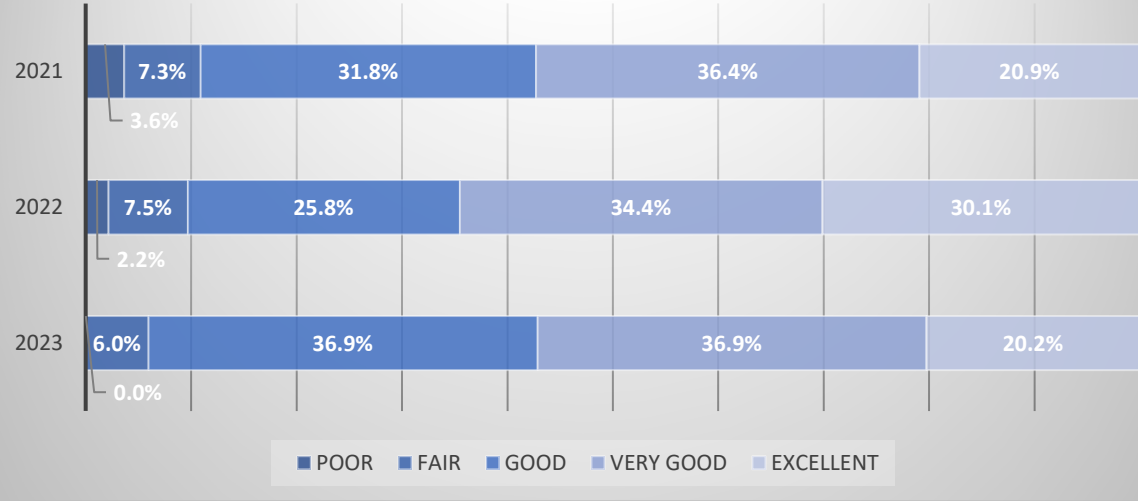
2-1) Effectiveness of computer based training



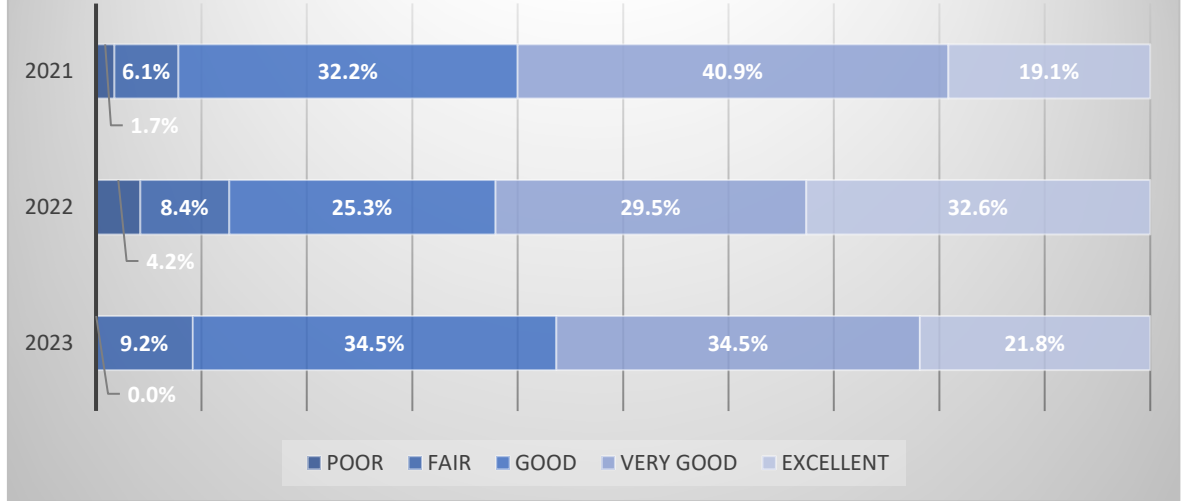
2-2) Appropriateness of the contents regarding safety education



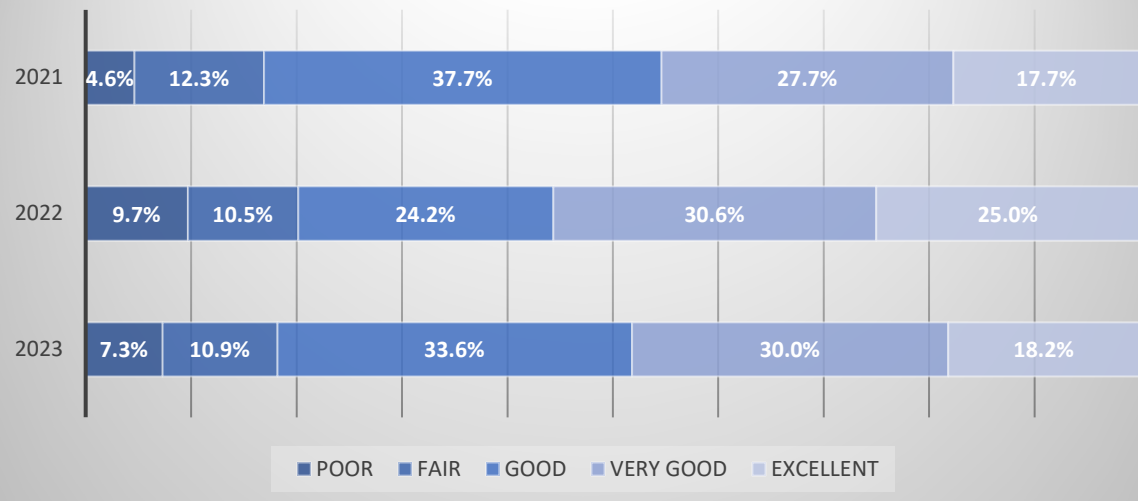
3-1) User laboratory facilities



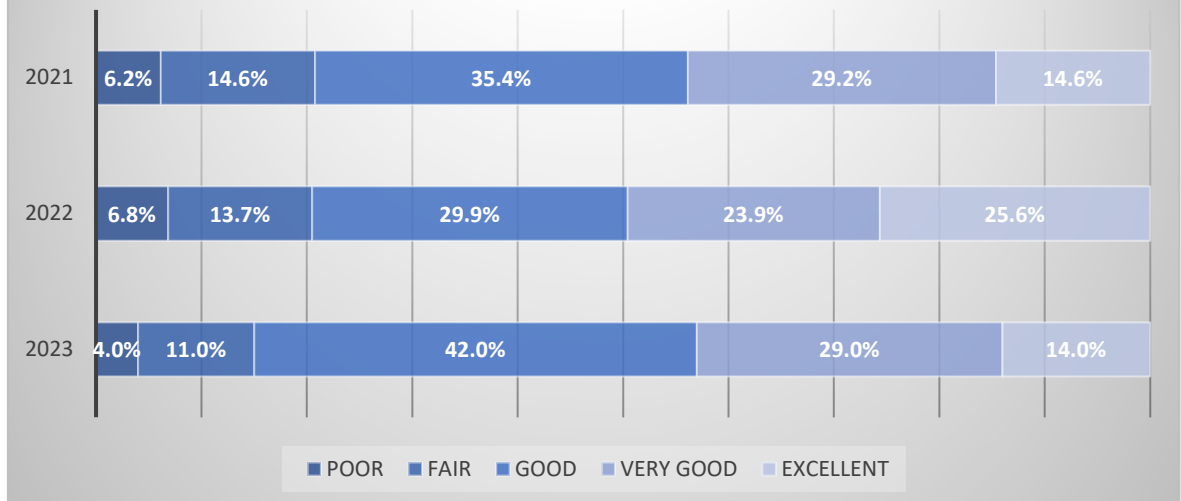
3-2) Tools and supplies in user labs



3-3) Computers/network access for visitors

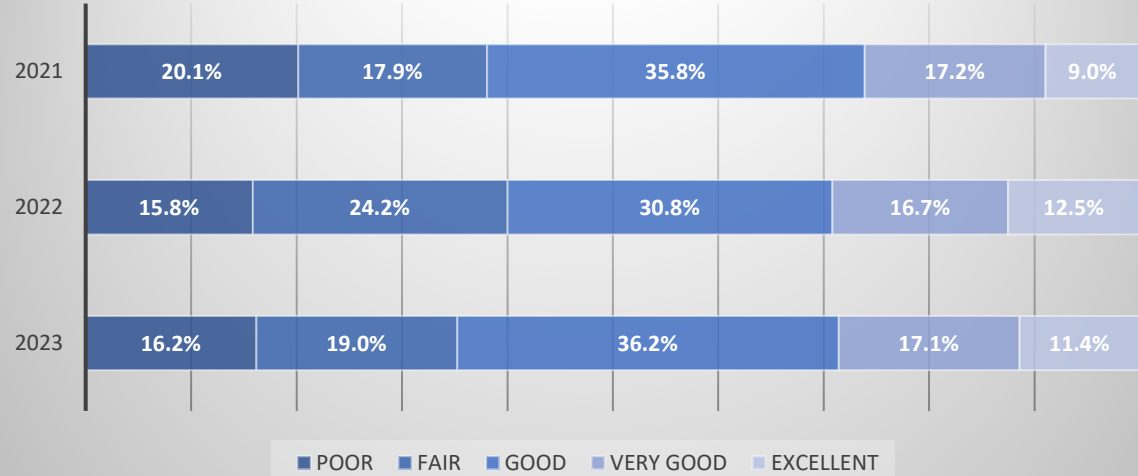


3-4) User rooms (the 2nd floor of MLF)

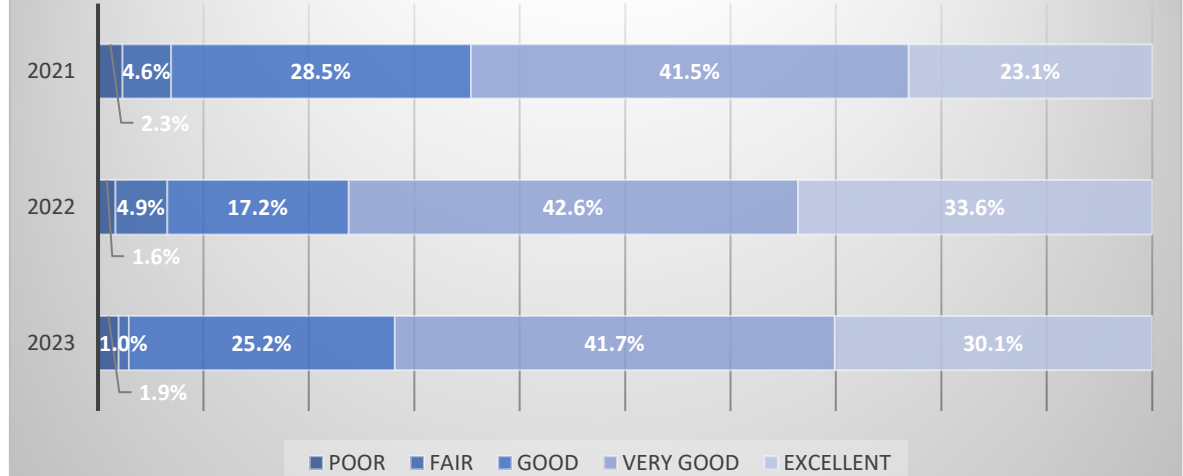




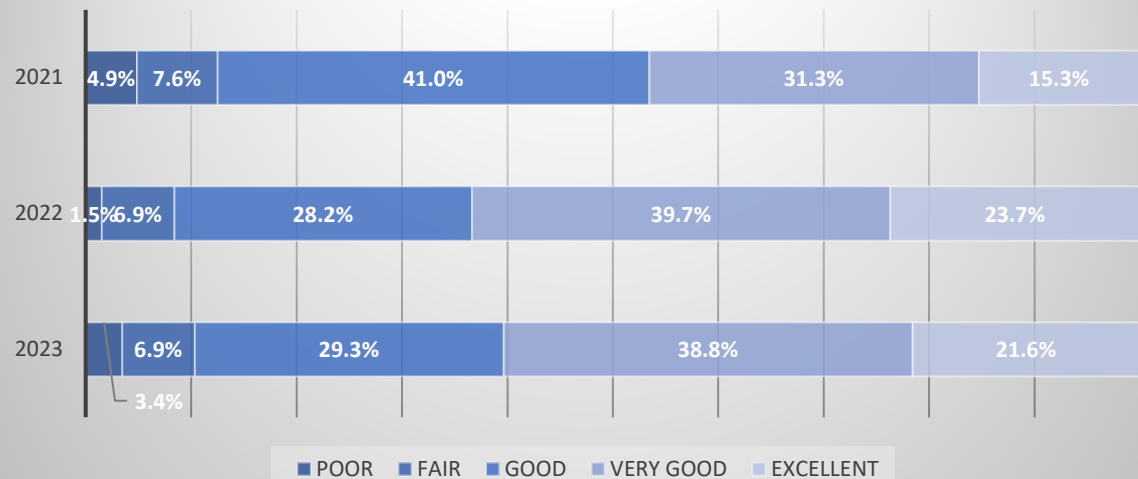
3-5) Break/snack room



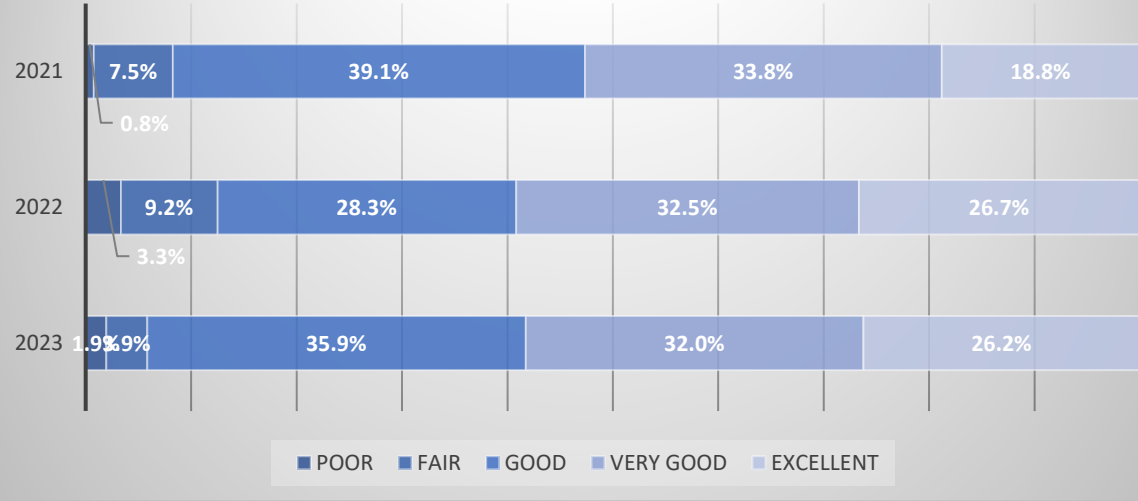
3-6) Accommodation



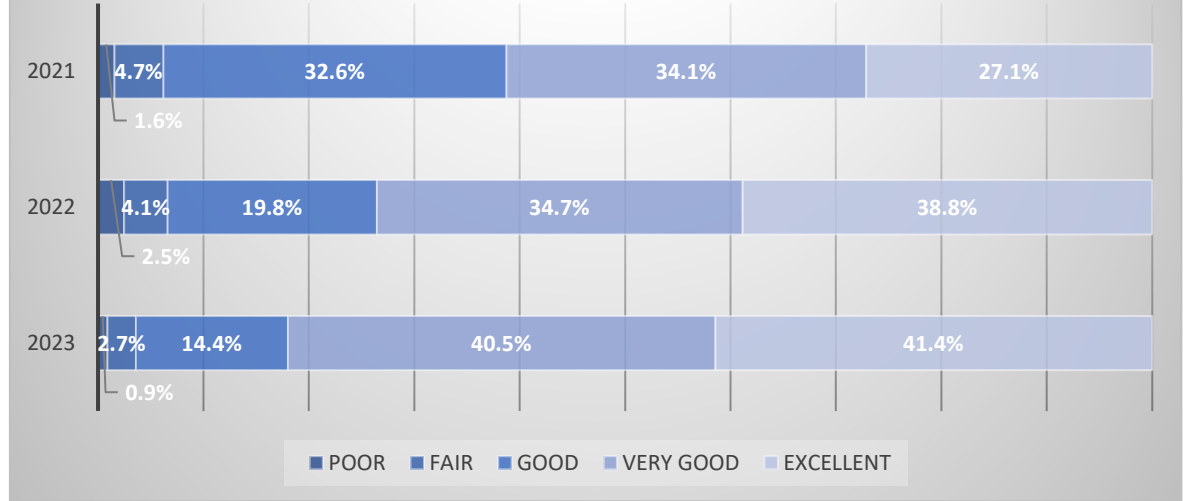
3-7) MLF operation status information



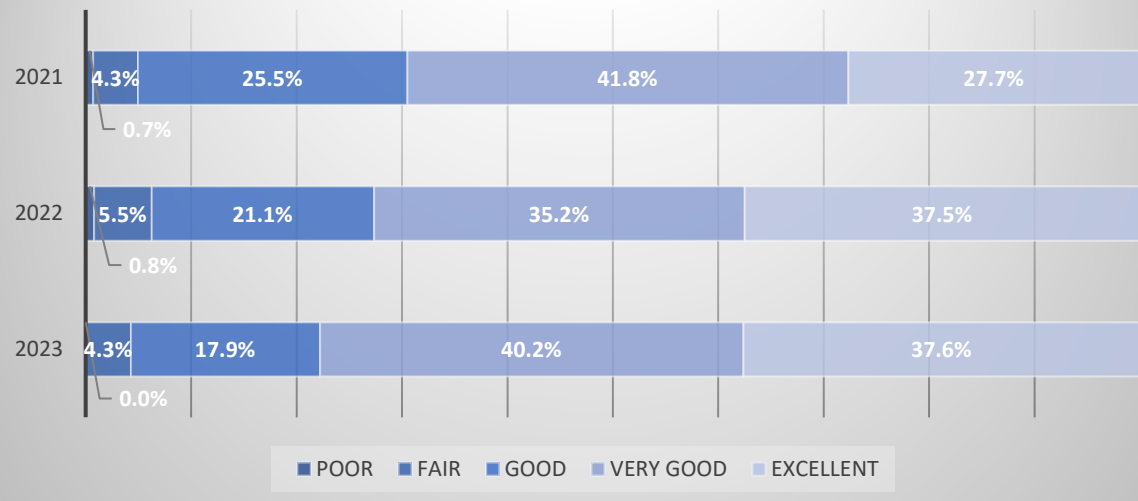
4-1) Variety of sample environments



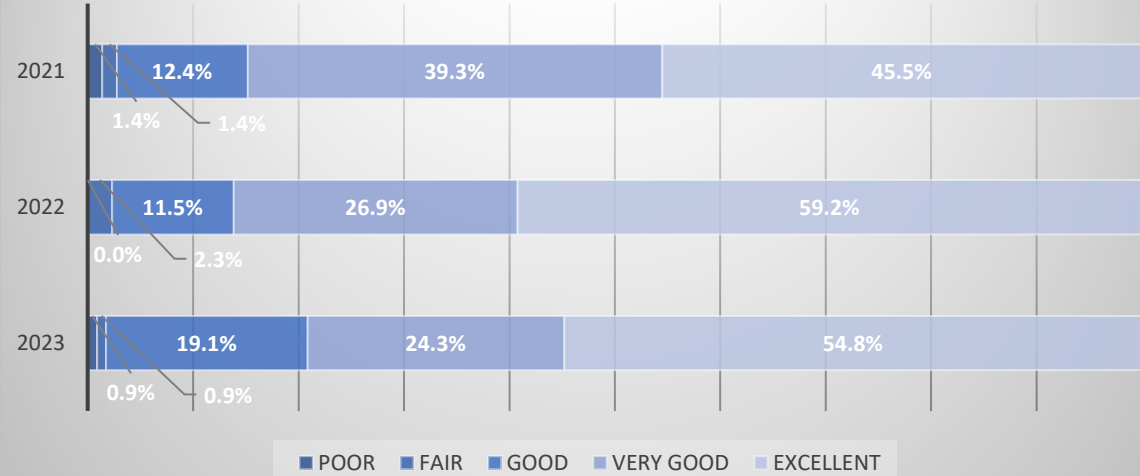
4-2) Support from J-PARC staff



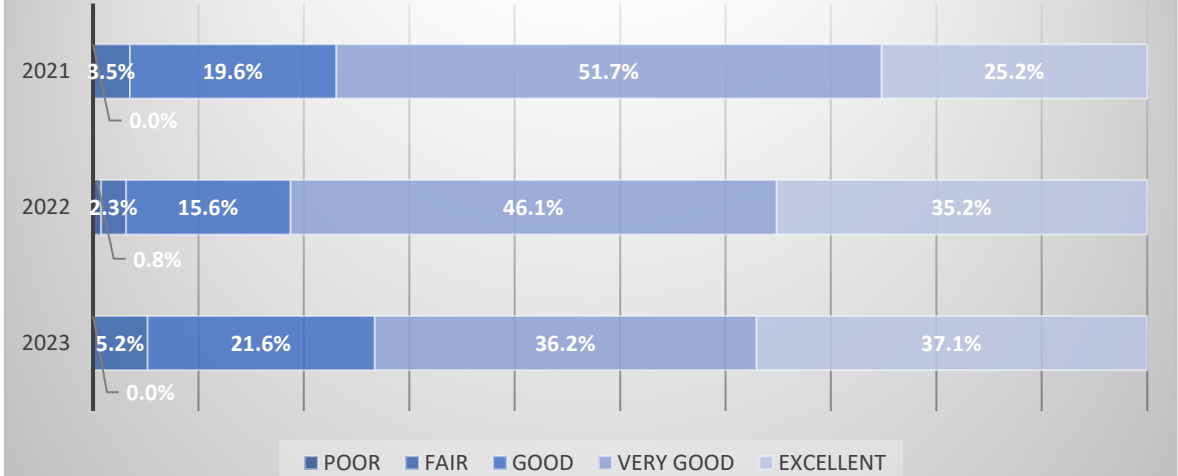
4-3) Quality and reliability of the equipment



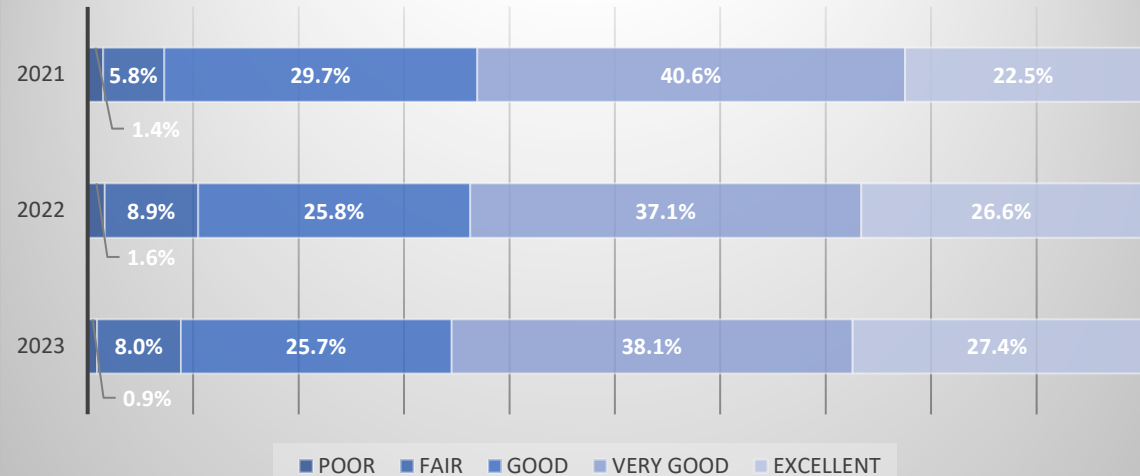
5-1) Support from J-PARC staff



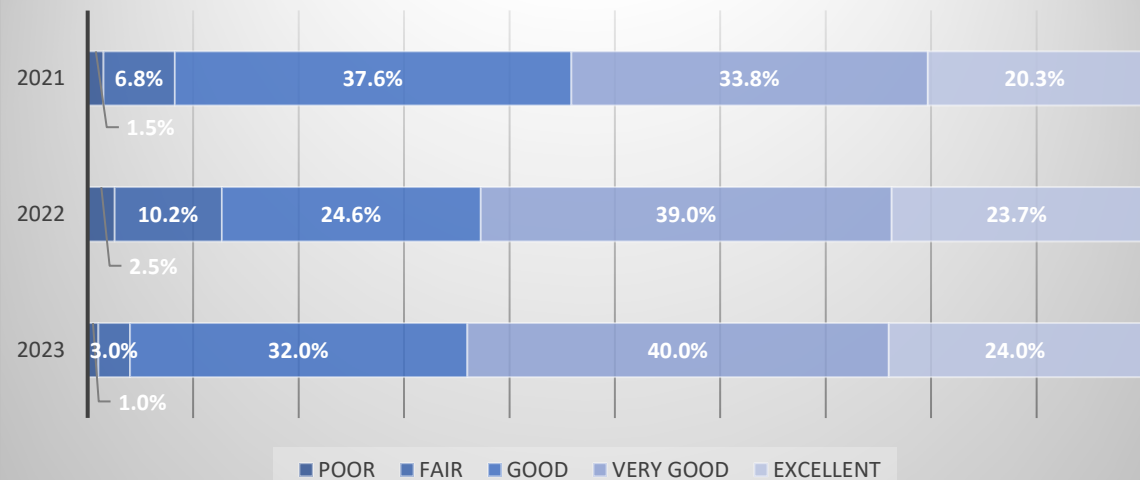
5-2) Hardware reliability and performance



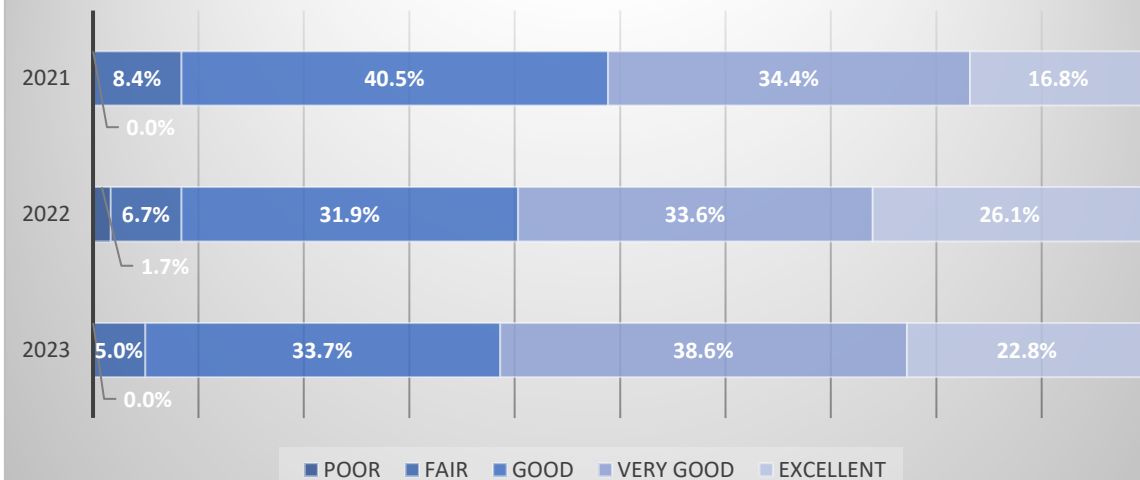
5-3) Data acquisition/instrument control software



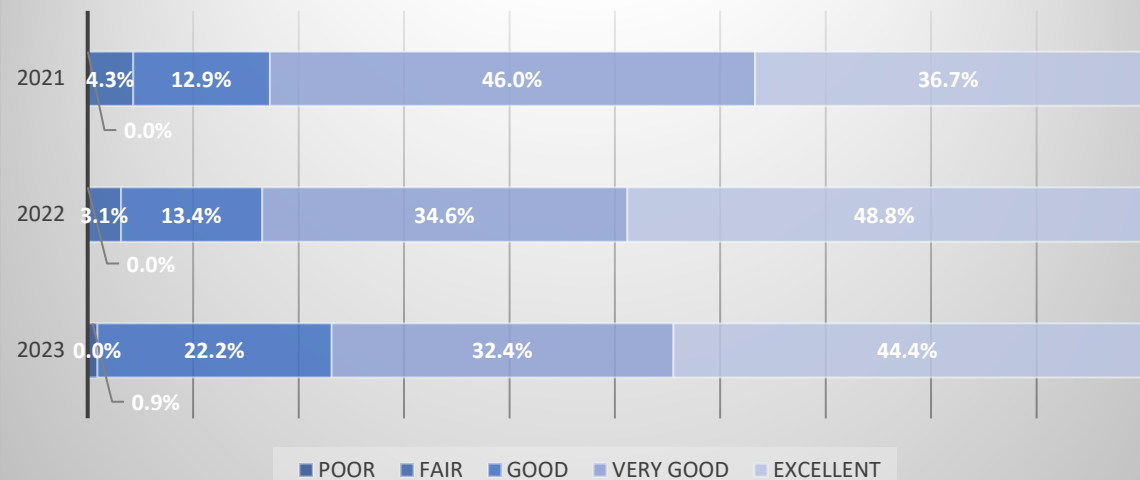
6-1) Quality of software



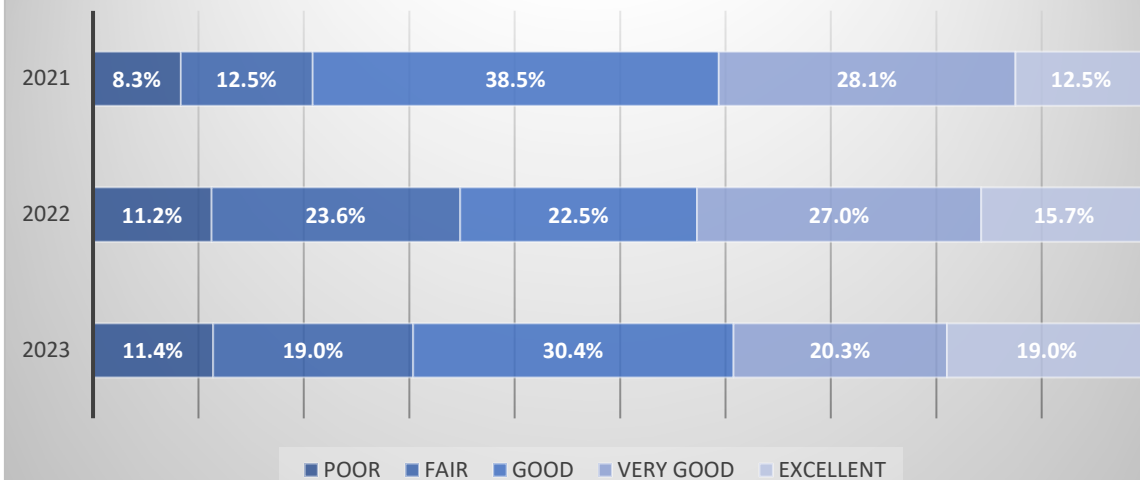
6-2) Range of capabilities



6-3) Support from J-PARC staff



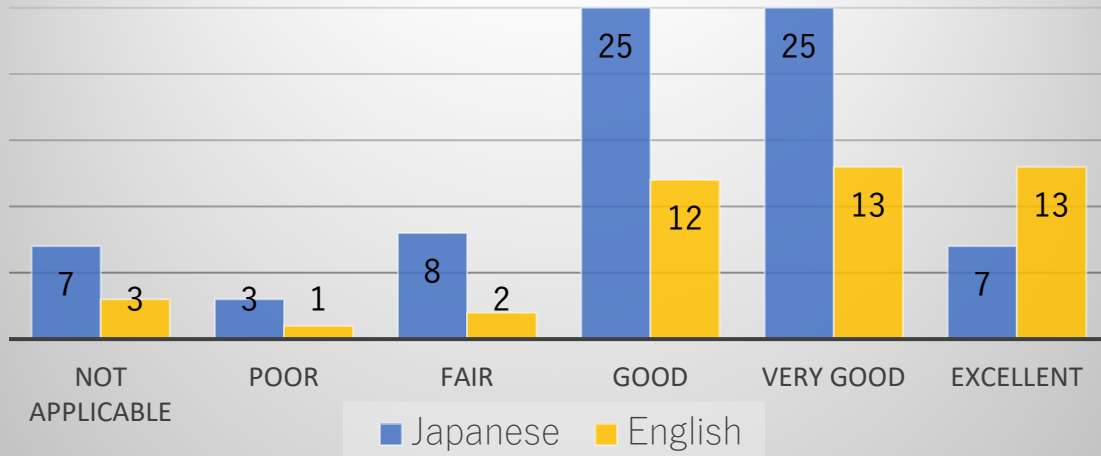
6-4) Remote access to software



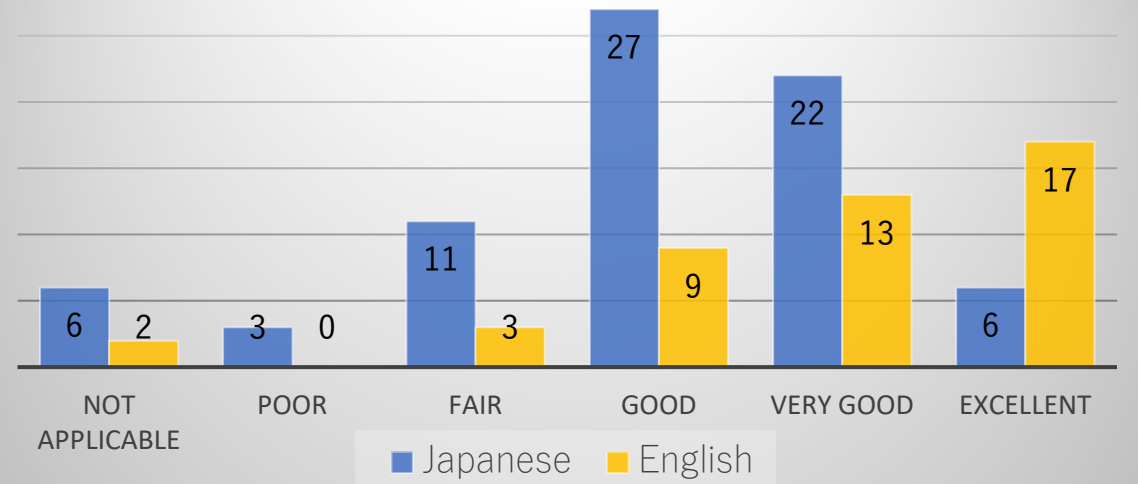
# Comparison graph of respondents in both Japanese and English

Comparison graph of items by respondents answered in Japanese and English.

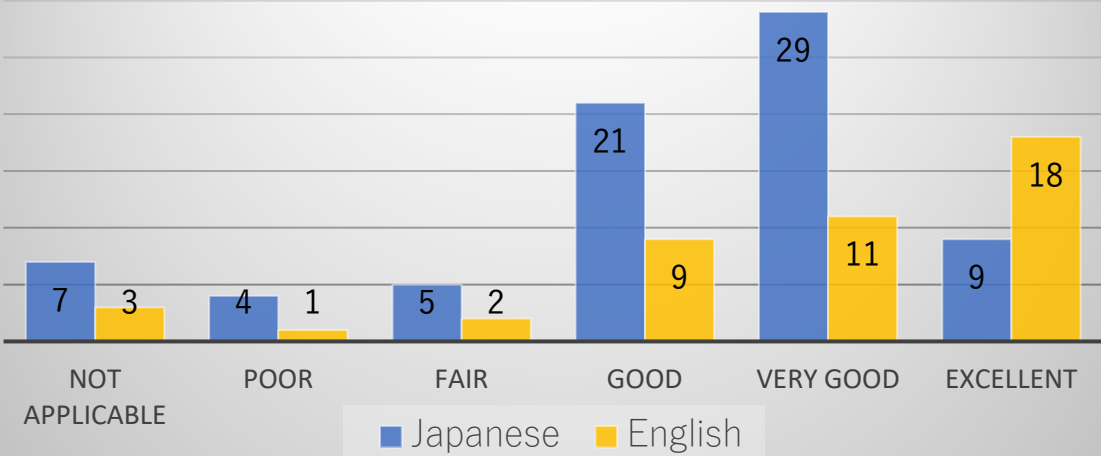
1-1) Ease of proposal process



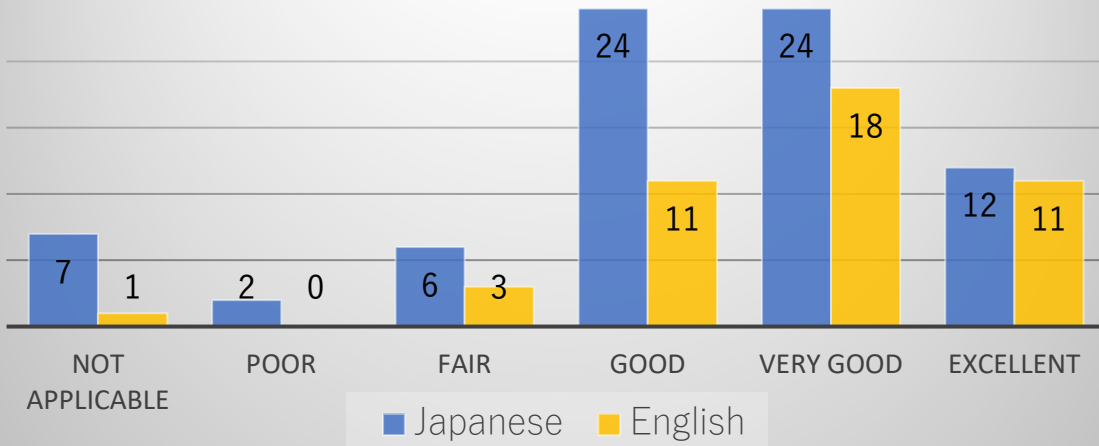
1-2) Scheduling timeline of proposal process



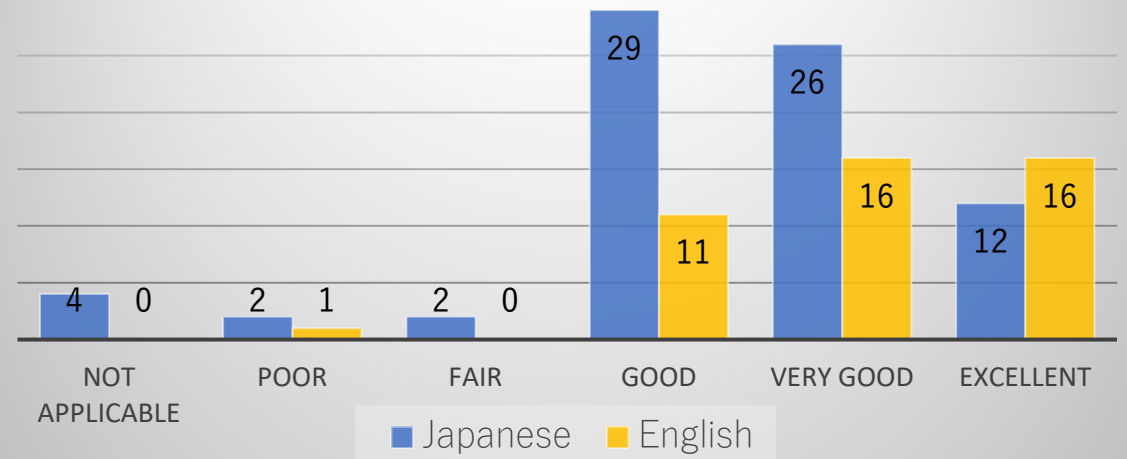
1-3) Fairness of proposal process



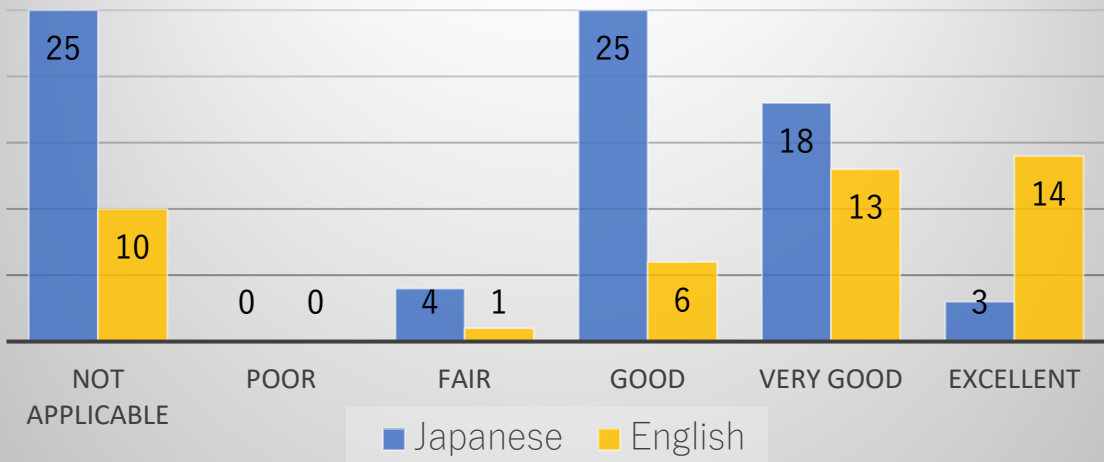
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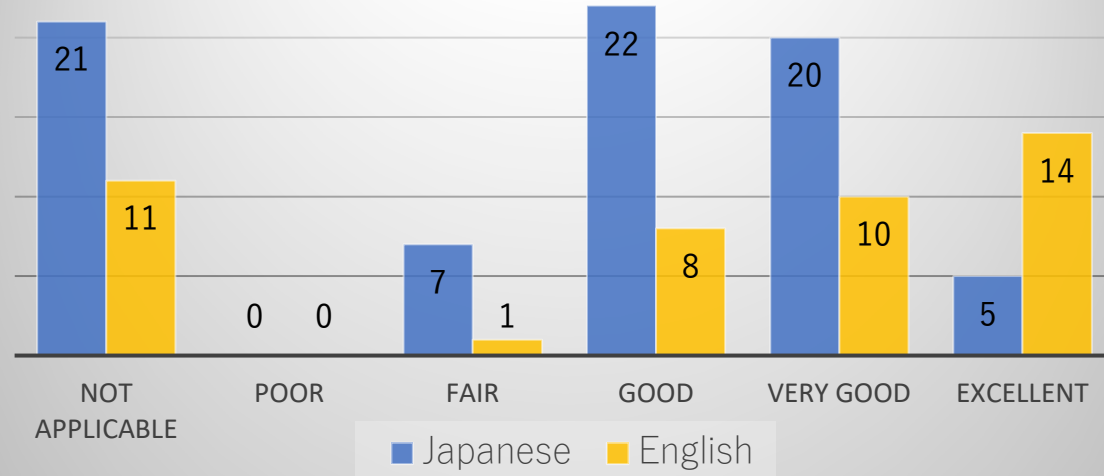
2-2) Appropriateness of the contents regarding safety education



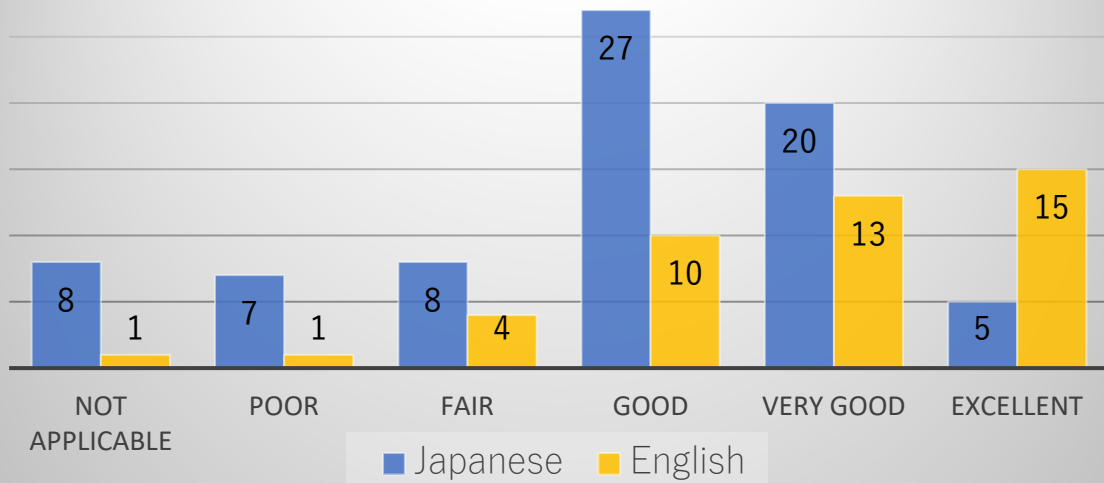
3-1) User laboratory facilities



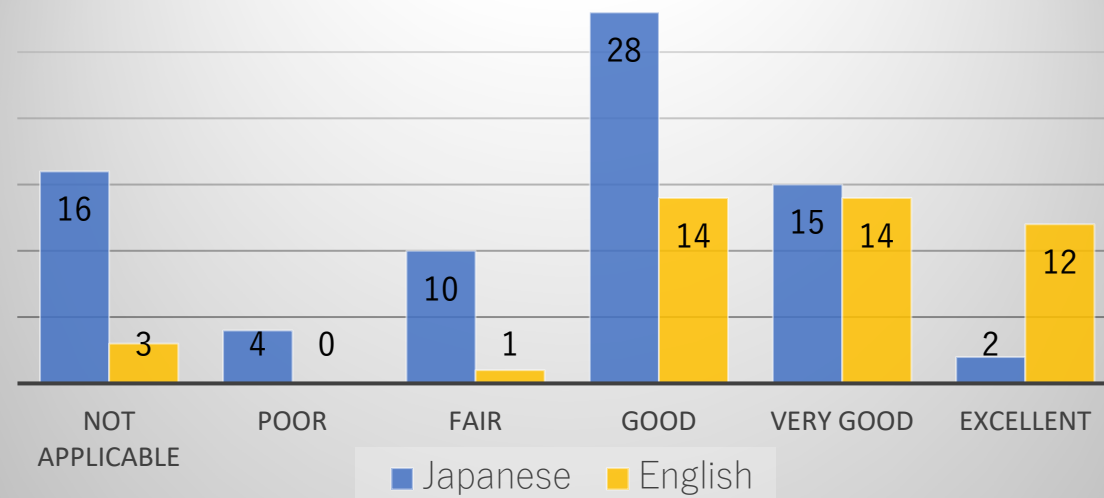
3-2) Tools and supplies in user labs



3-3) Computers/network access for visitors

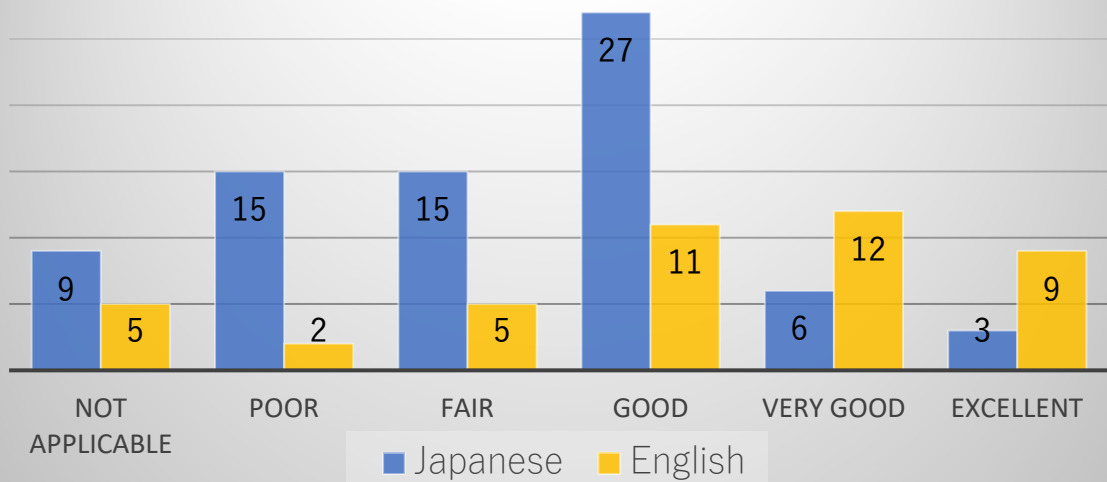


3-4) User rooms (the 2nd floor of MLF)

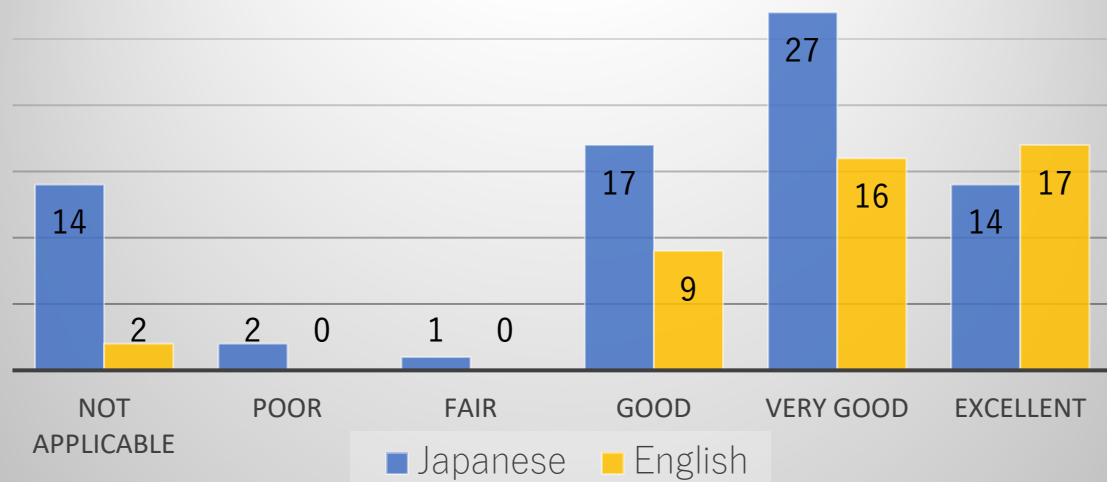




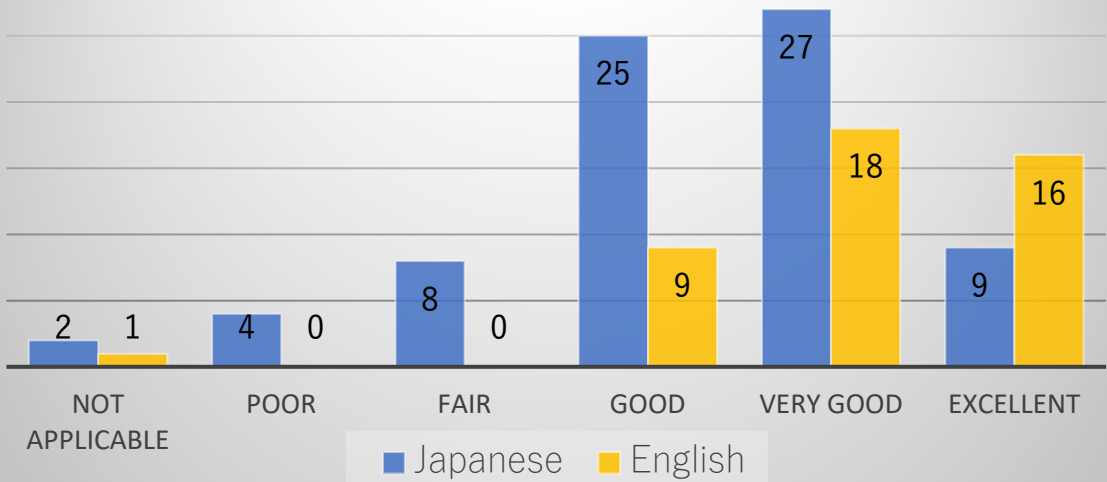
3-5) Break/snack room



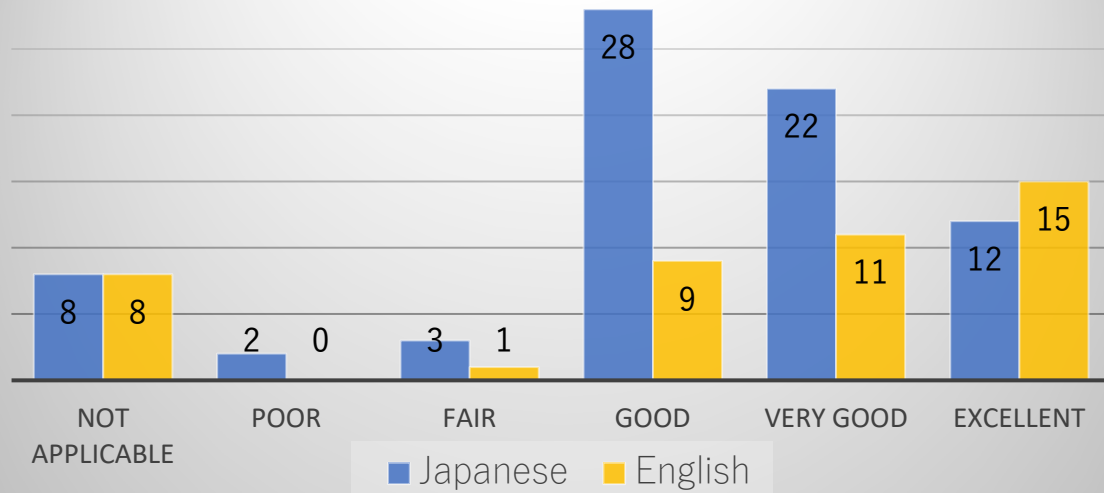
3-6) Accommodation



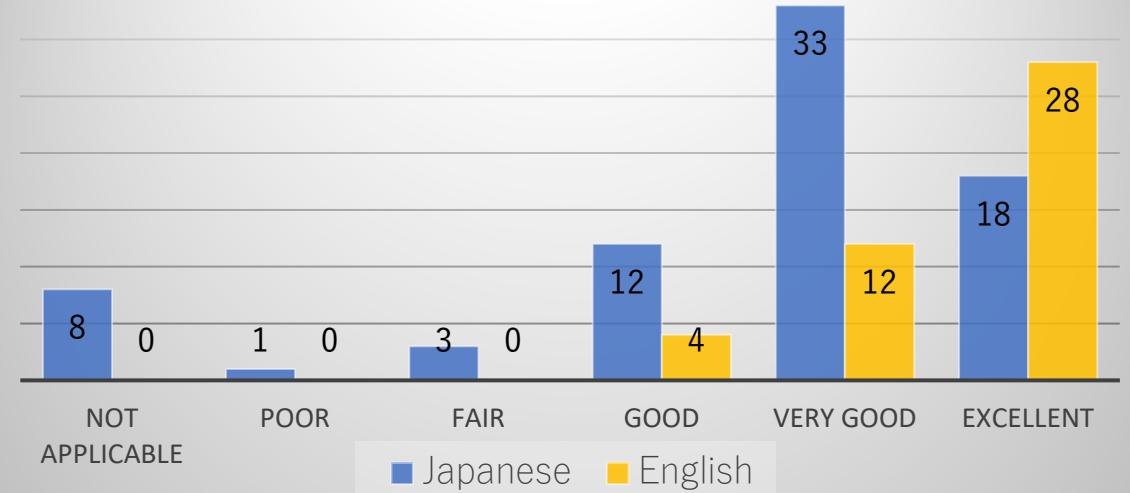
3-7) MLF operation status information



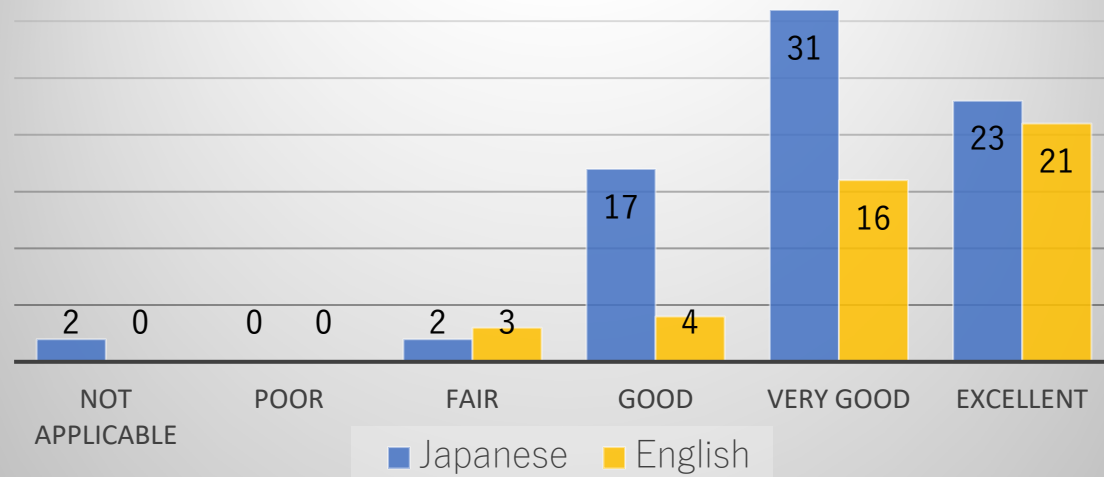
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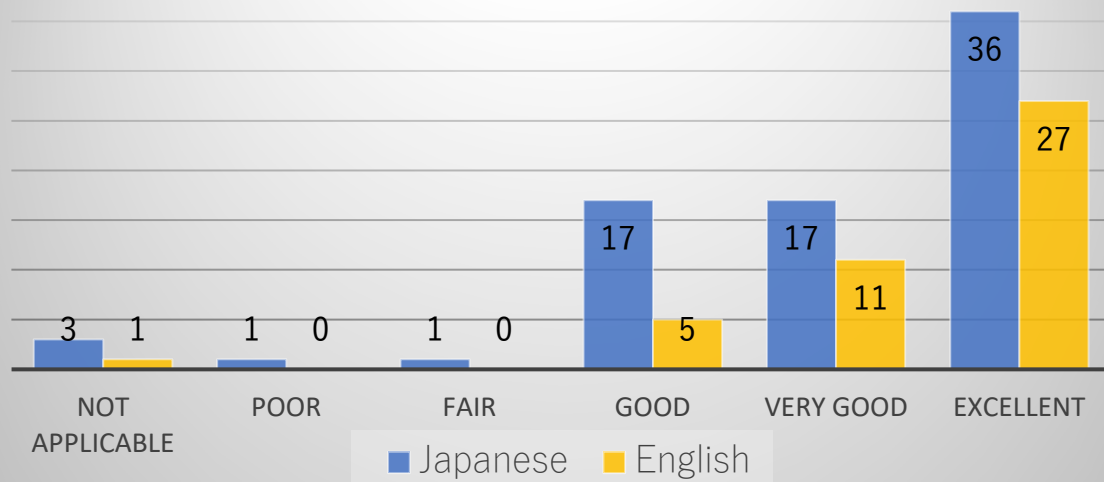
4-2) Support from J-PARC staff



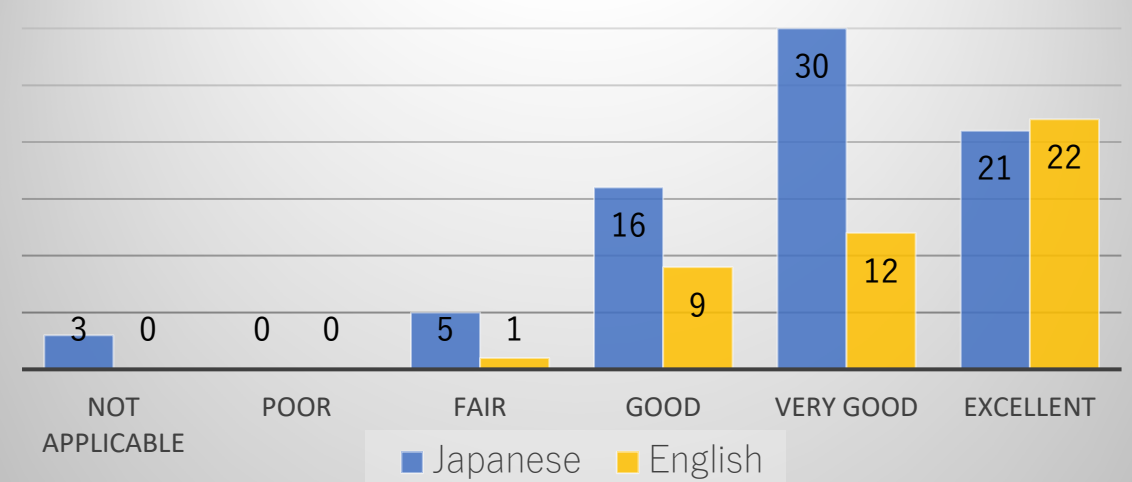
4-3) Quality and reliability of the equipment



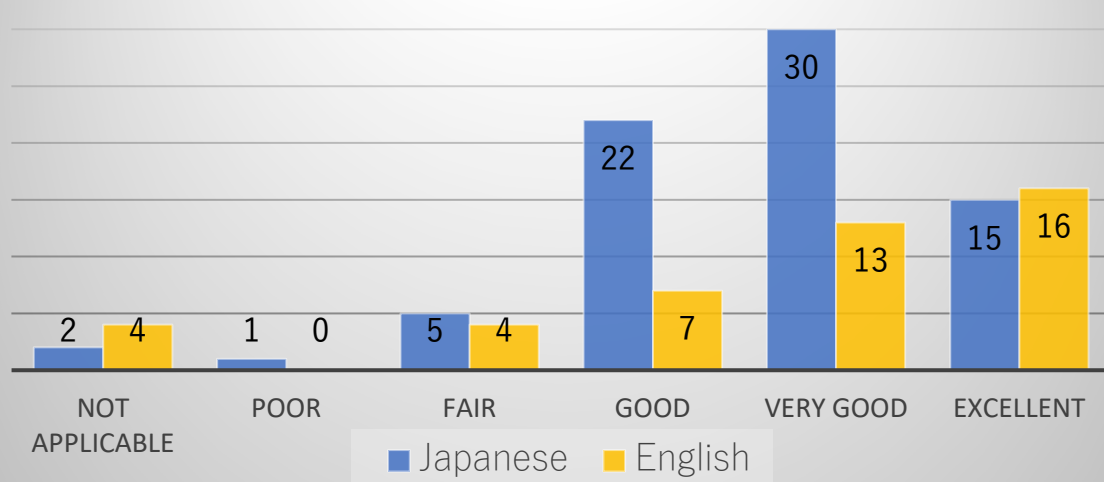
5-1) Support from J-PARC staff



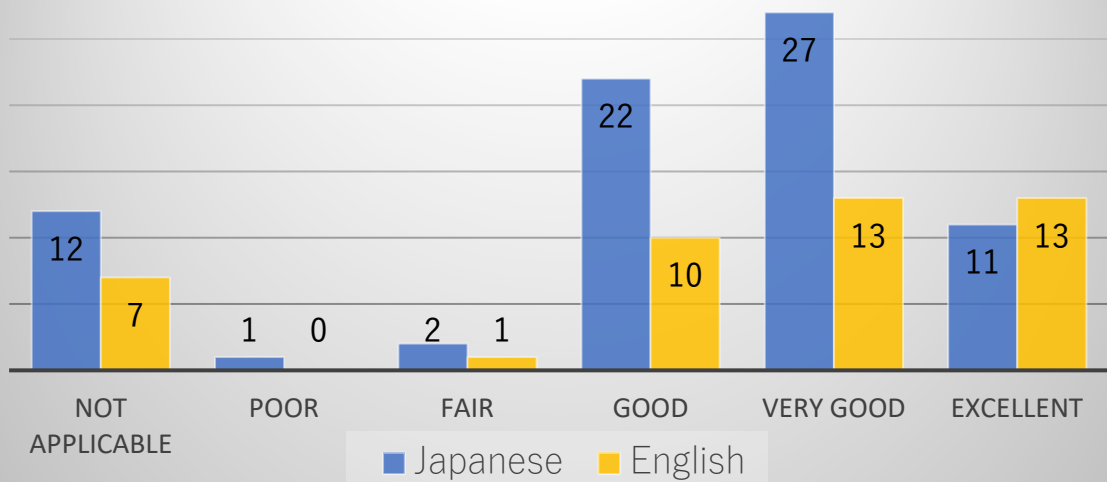
5-2) Hardware reliability and performance



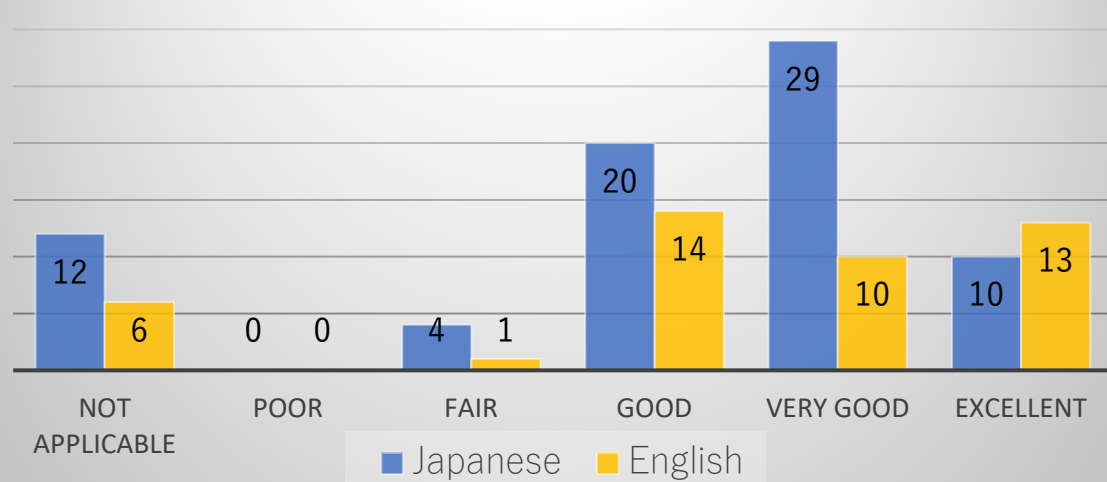
5-3) Data acquisition/instrument control software



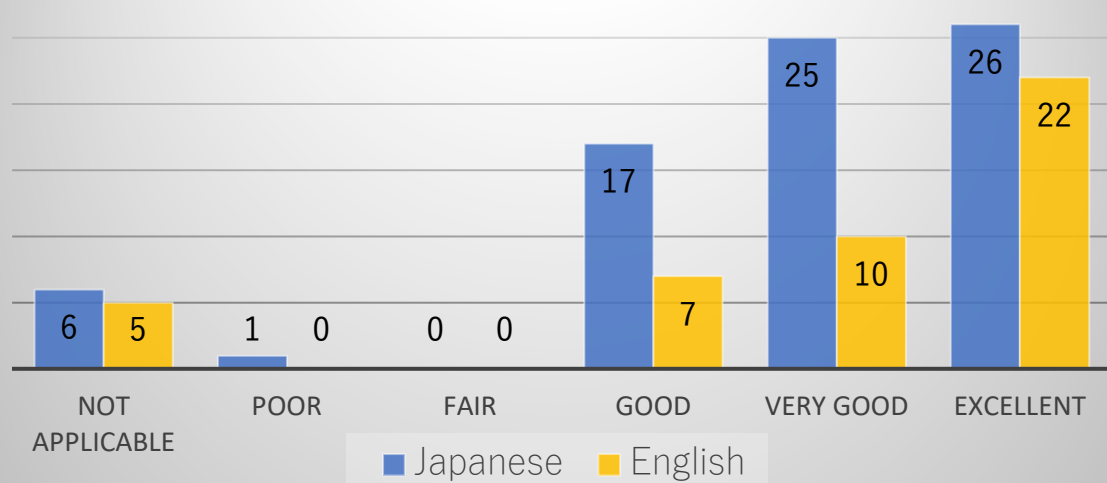
6-1) Quality of software



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6-4) Remote access to software

